

## How do I uninstall ESET Virtualization Security?

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<https://support.eset.com/kb5888>

- I. [Deactivate virtual machines in ESET Remote Administrator \(ERA\)](#)
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### I. Deactivate virtual machines in ESET Remote Administrator (ERA)

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [How do I open ERA Web Console?](#)
2. Click **Computers** , select the group where the applicable virtual machines are located (if you are not sure, select **All**) and select the check box next to **Subgroups**.



**Figure 1-1**

**Click the image to view larger in new window**

3. Select the applicable virtual machines and click **Computers** → **Deactivate Products**. Licenses for the deactivated machines now display as inactive in ESET License Administrator.



**Figure 1-2**

**Click the image to view larger in new window**

### II. Remove ESET Virtualization Security (EVS)

1. Open vSphere in your web browser and log in. Click **Hosts and Clusters**.



**Figure 2-1**

**Click the image to view larger in new window**

2. Select the ESET Virtualization Security appliance and click **Launch Remote Console**.



**Figure 2-2**

**Click the image to view larger in new window**

3. Press **Enter**.



**Figure 2-3**

**Click the image to view larger in new window**

4. Press the down arrow to select **vShield registration** and press **Enter**.



**Figure 2-4**

**Click the image to view larger in new window**

5. Type your vShield username and password into the applicable fields, press **Tab** to select **Unregister** and then press **Enter**. The ESET Virtualization Security appliance is no longer registered in vShield.



**Figure 2-5**

**Click the image to view larger in new window**

### III. Turn off vAgent Host

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [How do I open ERA Web Console?](#)
2. Click **Computers**  and select the group where your vAgent Host is located (if you are not sure, select **All**).



**Figure 3-1**

**Click the image to view larger in new window**

3. In the **Computer Name**  drop-down menu, select **Virtual Agent Host** and select the check box next to **Subgroups**.



**Figure 3-2**

**Click the image to view larger in new window**

4. Select the applicable vAgent Host machine and click **Tasks** → **New task**.



**Figure 3-3**

**Click the image to view larger in new window**

5. In the **Name** field, type a name for your new task. In the **Task** drop-down menu, select **Stop Managing (Uninstall ERA Agent)** and click **Finish**. The vAgent Host is removed and no longer managed by ERA.



**Figure 3-4**

**Click the image to view larger in new window**

#### IV. Delete virtual machines

1. Open vSphere in your web browser and log in. Click **Hosts and Clusters**.



**Figure 4-1**

**Click the image to view larger in new window**

2. Select the applicable virtual machine and click **Actions** → **Delete from Disk**. The virtual machine is removed from the host.



**Figure 4-2**

**Click the image to view larger in new window**

- [Tags](#)
- [ERA 6.x](#)
- [Virtualization Security](#)