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How do I uninstall ESET Virtualization Security?

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https://support.eset.com/kb5888

- I. <u>Deactivate virtual machines in ESET Remote Administrator (ERA)</u>
- II. Remove ESET Virtualization Security (EVS)
- III. Turn off vAgent Host
- IV. Delete virtual machines

I. <u>Deactivate virtual machines in ESET Remote</u> <u>Administrator (ERA)</u>

- 1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. <u>How do I open ERA Web</u> <u>Console?</u>
- Click Computers ≤, select the group where the applicable virtual machines are located (if you are not sure, select All) and select the check box next to Subgroups.

Figure 1-1

Click the image to view larger in new window

 Select the applicable virtual machines and click Computers → Deactivate Products. Licenses for the deactivated machines now display as inactive in ESET License Administrator.

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Figure 1-2

Click the image to view larger in new window

- II. <u>Remove ESET Virtualization Security (EVS)</u>
 - 1. Open vSphere in your web browser and log in. Click **Hosts and Clusters**.

Figure 2-1

Click the image to view larger in new window

2. Select the ESET Virtualization Security appliance and click **Launch Remote Console**.

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Figure 2-2

Click the image to view larger in new window

3. Press **Enter**.

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Figure 2-3

Click the image to view larger in new window

4. Press the down arrow to select **vShield registration** and press **Enter**.

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Figure 2-4

Click the image to view larger in new window

 Type your vShield username and password into the applicable fields, press **Tab** to select **Unregister** and then press **Enter**. The ESET Virtualization Security appliance is no longer registered in vShield.

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Figure 2-5

Click the image to view larger in new window

III. Turn off vAgent Host

- 1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. <u>How do I open ERA Web</u> <u>Console?</u>
- Click Computers ≤ and select the group where your vAgent Host is located (if you are not sure, select All).

Figure 3-1

Click the image to view larger in new window

3. In the **Computer Name** ≥ drop-down menu, select **Virtual Agent Host** and select the check box next to **Subgroups**.

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Figure 3-2

Click the image to view larger in new window

 Select the applicable vAgent Host machine and click Tasks → New task.

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Figure 3-3

Click the image to view larger in new window

5. In the Name field, type a name for your new task. In the Task drop-down menu, select Stop Managing (Uninstall ERA Agent) and click Finish. The vAgent Host is removed and no longer managed by ERA.

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Figure 3-4

Click the image to view larger in new window

IV. Delete virtual machines

1. Open vSphere in your web browser and log in. Click **Hosts and Clusters**.

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Figure 4-1

Click the image to view larger in new window

 Select the applicable virtual machine and click Actions → Delete from Disk. The virtual machine is removed from the host.

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Figure 4-2

Click the image to view larger in new window

Virtualization Security