How do I view custom client data in the ESET Remote Administrator Web Console? (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - 6.x

https://support.eset.com/kb3679

Issue

Set up custom client data that is not available by default within the ESET Remote Administrator Web Console (ERA Web Console)

Add a Dashboard report to your ERA Web Console dashboard

Solution

I. Create a new report

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. How do I open ERA Web Console?
2. Click **Reports** .
3. Click **Report Templates** → **New Report Template**.

Figure 1-1

Click the image to view larger in new window

4. Type a name for your report into the **Name** field (the **Description** and **Category** settings are optional).

Figure 1-2

Click the image to view larger in new window

5. Expand **Chart** and select the check box next to **Display**

Table or **Display Chart**, depending on your preference and the type of report (in this example, **Display Table** is selected).

Figure 1-3

Click the image to view larger in new window

6. Expand **Data** and click **Add Column**.

Figure 1-4

Click the image to view larger in new window

7. To select the information you want included in this report, expand a given category (**Logged users**, in this example), select an item within that category (**Domain**, **Full name**, **Time of occurrence**, and **User name** in this example) and then click **OK**. Repeat steps 6 and 7 for each item you want added to the report. When you are finished adding data to this report, click **OK**.

Figure 1-5

8. Expand **Summary**, review the information about this report, and then click **Finish** to create it. Proceed to part II to add this report to the dashboard in ERA Web Console.

Figure 1-6

Click the image to view larger in new window

II. Add the report to your ERA Web Console dashboard

1. Click **Dashboard** and then the plus icon to add a report to the dashboard.

Figure 2-1

Click the image to view larger in new window

2. Navigate to the report you created in part I, select it and then click **OK**.

Figure 2-2

3. The report will be added to your dashboard.

Figure 2-3

Click the image to view larger in new window

Edit display settings of a given report

To expand or collapse the visible data in a report, click the cog icon and then use the arrows in the **This Cell** section to make changes.

Figure 2-4

Click the image to view larger in new window

Tags

ERA 6.x