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How do I view specific types or groups of client workstations in the ESET Remote Administrator Console? (5.x)

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https://support.eset.com/kb3020

Issue

Creating a custom search task in the ESET Remote Administrator Console

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

What's new in ESET version 6 business products?

Details

Solution

- Open the ESET Remote Administrator Console (ERAC) by clicking Start → All Programs → ESET → ESET Remote Administrator Console.
- 2. Click the **Remote Install** tab, then click **New Search**.

Figure 1-1 Click the image to view larger in a new window

3. In the Network Search Task Wizard: Search Type window, select the type of search task that you would like to create. A Temporary network search task is not saved on the server, and will only be used for the current session. A Network scan template is stored on the server using a given name so that it can be run again at a later time (selected in this example).

NOTF:

Results of a **Network scan template** search are not stored - the task must be restarted to refresh search results.

4. Enter a name for the task and click **Next**.



Figure 1-2

5. Select the check box(es) next to the search parameter(s) that you wish to use for this search task. In this example, the search will be run based on IP address. Click **Next**.

NOTE:

You can select more than one search method in step 5. For each check box that you select, you will be required to configure your specific paramters (for example, specific IP address range).



Figure 1-3

6. Since the search in this example is filtered by IP address, it is necessary to configure the specific parameters of the search. Complete the necessary fields and click **Next**.



Figure 1-4

7. Click **Finish** to save the custom search task and scan your network for client workstations that meet the criteria of the search filter. You can then run push installations, uninstallations, configuration tasks, etc., to those specific workstations.

NOTE:

To make sure that your network is properly configured for push installations, see the following article:

 ESET Remote Administrator Push Installation Requirements and Checklist



Figure 1-5

NOTE:

You can run the search task at any time by clicking the **Remote Install** tab, selecting the task and clicking **Run**.

To delete a custom search task, right-click it in the **Remote Install** tab, select **Delete** and then click **Yes**.