

ESET Tech Center

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How to run a stand-alone malware removal tool using ESET Remote Administrator (5.x)

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<https://support.eset.com/kb3047>

Issue

Multiple computers on your network become infected with malware, or you suspect that they are at risk of becoming infected

Use the push install feature in ESET Remote Administrator Console to distribute and run on client workstations any of the stand-alone malware removal tools available from ESET

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#) 

Details

Solution

To push a stand-alone malware removal tool to clients using ESET Remote Administrator, follow the steps below:

I. Download the appropriate stand-alone malware removal tool

1. Visit the following Knowledgebase article for a list of stand-alone malware removal tools available from ESET:

- [Stand-alone malware removal tools](#)

2. Locate the tool for the infection you want to clean, click the blue **DOWNLOAD** link and then click **Save File**. Save the stand-alone malware removal tool to your Desktop.

II. Create an installation package that can be deployed on client workstations

1. In the ESET Remote Administrator console click the **Remote Install** tab and select the **Computers** pane. Right-click anywhere in this pane and click **Manage Packages** in the context menu.



Figure 1-1

2. In the **Installation Packages Editor**, select **Custom Package** from the **Type** drop-down menu and then click **Create...** to select the installation file.



Figure 1-2

3. Click **Add File** to add the installation file to the custom installation package. Navigate to your Desktop, click the file you downloaded and then click **OK**.



Figure 1-3

4. Select the file you downloaded (the stand-alone malware removal tool) from the **Package entry file** drop-down menu, and then click **Create** to create the package.



Figure 1-4

5. In the **Installation Packages Editor**, click **Save as...**, enter a name for this package and then click **Save**.



Figure 1-5

6. To suppress all pop-ups associated with this installation package on the client workstation, type **/s** into the **Edit/Clear command line associated with this package** field and click **Save**. When you are finished, click **Close** and proceed to Part III below.



Figure 1-6

III. Push the stand-alone malware removal tool to clients

1. Click the **Clients** tab in ESET Remote Administrator Console. Right-click the client(s) on which you want to run the malware removal tool and select **Remote Install → Windows Push Installation** or **Linux/Mac Push Installation** from the context menu.



Figure 2-1

Click the Image to view larger in new window

2. Set the logon information for this client and click **Next**. In the **Package Settings** window select **Custom package** from the **Type** drop-down menu. Select the installation package that you created in [part I step 5](#) from the **Name** drop-down menu and click **Next**.



Figure 2-2

3. In the **Task Settings** window use the **Time** settings radio buttons to set the time to fire the task, or select **Apply task now** to carry out the push installation immediately. Once you are done, click **Finish**. After the push installation task is finished, the malware removal tool is deployed on your client(s) at the time you defined above in part II step 3.



Tags

Malware

Malware Removal