

I receive an error message when downloading Program Component Updates (PCU) for Linux server products

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<https://support.eset.com/kb2628>

ESET File/Mail/Gateway Security users who have set up a mirror to provide updates for client workstations running ESET NOD32 Antivirus Business Edition and/or ESET Smart Security Business Edition products using [the commands below](#) may receive the following error message in their syslog:

```
"Failed to update anti-virus modules: Invalid Username and/or Password"
```

Relevant commands:

```
# av_mirror_pcu = "mod1:mod2:..."  
# List of so called ESETS anti-virus Program Component  
Update modules  
# to be mirrored from ESET server.  
av_mirror_pcu =  
"EAVBE_WINNT32_1051:EAVBE_WINNT64_1051"
```

If you are using the above commands and are receiving an error message, use the contact form below to request a change that will enable your ESET product to download Program Component Updates for our Windows-based Business Edition security products:

[Contact ESET technical support](#)

If you wish to perform a manual download of the latest PCUs for ESET NOD32 Antivirus Business Edition / ESET Smart Security Business Edition products, please run the following command in your console:

```
esets_update --username "EAV-xxxxxxx" --password
```

```
"xxxxxxxxxx" \  
  --mirror-dir /var/lib/esets/mirror1 --mirror-pcu  
EAVBE_WINNT32_1051
```

NOTE:

In the command above, substitute the same ESET-issued username and password you use for ESET NOD32 Antivirus Business Edition / ESET Smart Security Business Edition.