ESET Tech Center

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Import policies from version 5.x endpoint products into ESET Remote Administrator (6.x)

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https://support.eset.com/kb5717

Issue

You manage version 5.x endpoint products from ESET Remote Administrator 6, and want to import the policy configurations from those client workstations

Solution

ESET Endpoint Security and ESET Endpoint Antivirus only!

This is only for ESET Endpoint Security and ESET Endpoint Antivirus—these steps will not work for ESET File Security for Microsoft Exchange Server. In addition, these steps can only be performed from **ESET Remote Administrator 6.2 or later**.

- 1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in.
- Click **Computers**, click a computer running ESET Endpoint Security or ESET Endpoint Antivirus 5, and then select **Details** from the context menu.

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Figure 1-1

Click the image to view larger in new window

3. Click Configuration, select Security product from the Select

Configuration drop-down menu and then click **Convert to policy**.

If greyed out

If these options are greyed out

or unavailable, click **Request Configuration** and wait

for the client to check in with its configuration.

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Figure 1-2

Click the image to view larger in new window

4. Type a name for the policy into the **Name** field.

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Figure 1-3

Click the image to view larger in new window

5. Expand **Assign** and click **Assign**.

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Figure 1-4

Click the image to view larger in new window

Select the check box(es) next to the client computer(s) you want this policy applied to and click **OK**.

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Figure 1-5

Click the image to view larger in new window

7. Click Finish.

Tags EEA EES ERA 6.x Migration Upgrade