# **ESET Tech Center**

Knowledgebase > Endpoint Solutions > Install ESET Endpoint Security or ESET Endpoint Antivirus for macOS on a client workstation (6.11)

# Install ESET Endpoint Security or ESET Endpoint Antivirus for macOS on a client workstation (6.11)

Mitch | ESET Nederland - 2022-11-29 - Comments (0) - Endpoint Solutions

#### lssue

• Install ESET Endpoint Security or ESET Endpoint Antivirus for macOS on a client workstation (6.x)

#### Solution

- I. Download and install your ESET business product for Mac
- II. Allow system extensions and add proxy configurations
- III. Allow access to user protected data
- IIII. Activate your ESET business product

Install ESET Endpoint Security or ESET Endpoint Antivirus for macOS 6.9 or earlier To install ESET Endpoint Security or ESET Endpoint Antivirus for macOS 6.9 or earlier, see our <u>ESET</u> <u>knowledgebase article</u>.

#### I. Download and install your ESET business product for Mac

Installation from the .pkg file During installation and the first startup of your ESET products for macOS installed from the .pkg file, it is necessary to have internet access on your Mac to allow Apple to verify ESET kernel extensions notarization.

1. Click the appropriate link below to download the ESET Endpoint Security or ESET Endpoint Antivirus installer file:

ESET Endpoint Security for macOS ESET Endpoint Antivirus for macOS

2. The install package will appear in your **Downloads** folder or the default folder set by your browser. Double-click the installer file to open it.

3. Double-click **Install ESET Endpoint Security**. When prompted, click **Continue** to launch the Installation Wizard.



4. When prompted, click **Allow** to authorize the installer to determine if the software can be installed and click **OK** to allow access to your Desktop folder.

•••	Install ESET Endpoint Security	8	
	Install ESET Endpoint Security		Image: Constraint of the second se
	Cancel Allow		
(CSET)		Go Back Continue	

5. Remove any existing security applications such as antivirus, antispyware, or firewall from your computer if you have not done so already. Click **Continue** if no other security applications are installed.



- 6. Review the system requirements and click **Continue**.
- 7. Read the ESET Software License Agreement and click **Continue**  $\rightarrow$  **Agree** if you agree.



8. Select **Typical** installation mode (select **Custom** if you want to configure your own settings) and click **Continue**.

0	"This installer is intende After receiving the follo	you might receive the following message: d for use with macOS versions: 10.12 - 11.0!" wing message, click <b>Continue</b> to resume the installation. ESET Endpoint produc with macOS Big Sur 11.0 and later. This issue is caused by the changed version	
		Install ESET Endpoint Security	B
		Installation Mode	
	Introduction Read Me Licence Setup Destination Select Installation Type	Please choose whether to install ESET Endpoint Security with Typical settings (provides the best balance of security and speed) or select Custom (for additional configuration options) or select Remote to prepare files for remote installation.	
•	Summary	Installation mode  Typical (recommended) Custom Remote	
	eser	Go Back Continue	

9. In the **ESET LiveGrid** window, select your preferred option and click **Continue**. If you decide later that you would like to change this setting, you will be able to do so using the LiveGrid setup.



10. In the **Potentially Unwanted Applications** window, select your preferred option (see <u>What is a potentially unwanted application?</u>) and click **Continue**. If you decide later that you would like to change this setting, you will be able to do so using Advanced setup.



11. Click **Install**. If you are prompted to type your macOS password, type it and click **Install Software**.



### II. Allow system extensions and add proxy configurations

1. After the installation, you will receive **System Extension Blocked** system notification. You will need to allow system extensions for your ESET product to work.

2. After allowing system extensions, you need to allow your ESET product to add proxy configurations for Web access protection to work. Click **Allow**. This option is required by Apple to increase your protection.



#### III. Allow access to user protected data

After allowing system extensions, you will receive **Your computer is not protected** notification from your ESET product. You need to allow your ESET product access to **user protected data** in order to receive full protection.

1. Click Open System Preferences.

•••	(ESET) ENDPOINT SECURITY			
	Your computer is not fully protected macOS is preventing ESET Endpoint Security from accessing some folders. Please allow scanning of those folders: 1. Open the System Preferences > Privacy 2. Add to the 'Full Disk Access' permission: • ESET Endpoint Security • ESET Real-time file system protection 3. Start ESET Endpoint Security again			
	Start Again Open System Preferences			

2. Click the lock icon to make changes.



3. Use your Touch ID or click **Use Password...** and type in your **User Name** and **Password**, then click **Unlock**.



4. Select your ESET application.



5. Your computer will display a notification. Click **Later**. Do not restart your computer in this step.



6. Select ESET Real-time File System Protection.

•••	< > ===	Security	& Privacy			Q	8
		General	FileVault	Firewall	Privacy		
	Location Services Contacts		Messages	s, Safari, H		nta like Mail, chine backups and all users on this	
17	Calendars Reminders			Termin			
<ul> <li>••••••••••••••••••••••••••••••••••••</li></ul>	Photos Camera		<ul> <li>✓ (</li> </ul>		ndpoint Securi eal-time FiSy	ty vstem Protection	
<b>Q</b>	Microphone Speech Recognitio	on	ŧÐ				
	Accessibility						
Click the lock to prevent further changes. Advanced ?					?		

7. Click **Start Again** or restart your computer.

• • •	(ESET) ENDPOINT SECURITY	
	<ul> <li>Your computer is not fully protected macOS is preventing ESET Endpoint Security from accessing some folders. Please allow scanning of those folders:</li> <li>Open the System Preferences &gt; Privacy</li> <li>Add to the 'Full Disk Access' permission:</li> <li>ESET Endpoint Security</li> <li>ESET Real-time file system protection</li> <li>Start ESET Endpoint Security again</li> </ul>	
	Start Again Open System Preferences	

## IV. Activate your ESET business product

1. You will be informed about unsupported functionality. Some functionalities in ESET products for macOS 11 Big Sur will be added in future versions. Click **Close** to continue. For more information visit <u>our macOS Big Sur compatibility article</u>.

(ESET) ENDPOINT SECURITY
Unsupported functionality Some of the functionality of ESET Endpoint Security is not supported on macOS 11 Big Sur yet. Check for product updates regularly to get the unsupported functionality back for your macOS.
Close

2. To activate the ESET product, enter your ESET license key and click **Activate** or choose another activation option.

Activate with License Key	Other Activation Options			
License Key	ESET Business Account Activate with a license from a ESET Business Account. You can also enter Security Admin credentials.			
License Key format: XXXX-XXXX-XXXX-XXXX-XXXX	Offline license Use an offline license file if this client does not connect to the network.			
Where can I find the License Key? I have a Username and Password, what do I do?	Activate later Use ESET Remote Administrator to activate this client later.			
? Activate				

3. Click **Close** to finish the installation.



System Extension Blocked After the installation of your ESET product on your Mac, you will receive a **System Extension Blocked** and **Your computer is not protected** notification on your Mac.