ESET Tech Center

Install ESET products for Linux Desktop by direct package URL on clients running SUSE Linux 11

https://support.eset.com/kb5971

Issue

It is not possible to install ESET NOD32 Anitivirus Business Edition for Linux Desktop (4.x) on a client computer running SUSE Linux 11 by direct package URL using ESET Remote Administrator (6.x)

You receive the notification "Installation task ended with error: *SoftwareInstallation: Task execution failed with: SoftwareInstallation: Failed to install binary package with exit code: 1*."

Solution

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. How do I open ERA Web Console?

2. Click the desired client computer in **Computers** and select **New Task**, or create a new **Software Install task** under **Admin → Client Tasks**.

3. Expand **Basic** and select **ESET Security product** from the **Task Category** drop-down menu.

4. Select **Software Install** in the **Task** drop-down menu.

Figure 1-1
Click the image to view larger in new window

5. Expand **Settings**, select the check box next to **I agree with application End User License Agreement** and select the

option **Install by direct package URL** and include the path to the installation package (using file://'), for example:

"*file://~/Desktop/eset/ueavbe.x86_64.sk.0.linux*".

In the **Installation Parameters** field, type the parameter: **--cfg=/dev/null**

Figure 1-2
Click the image to view larger in new window

> ## ESET Remote Administrator version 6.2.11 and earlier:
>
> Adding targets is done during task creation (for example, after adding a new task and giving it a **Name**, click **Target** to add groups or clients to the task).

6. Click **Finish** when you are finished making changes to your task.

7. Click **Create Trigger** when you are asked whether you want to add a trigger for the client task. For instructions to assign a trigger to a **Client Task** and define its targets, see the following ESET Knowledgebase article:

    • How do I create a Trigger and add Target computers or groups to execute a Client Task? (6.3)

8. To check the status of the task, navigate to **Admin → Client Tasks → ESET Security Products**.

- Tags
- ERA 6.x
- Linux