Install or upgrade ESET Endpoint Security or ESET Endpoint Antivirus on a client workstation (8.x)

Steef | ESET Nederland - 2020-12-10 - Comments (0) - Endpoint Solutions

Issue

- Download and install ESET Endpoint Security or ESET Endpoint Antivirus on client workstations
- Upgrade a 6.x, 7.x, or 8.x ESET endpoint product to the latest version

Solution

Mac users: Click here for instructions

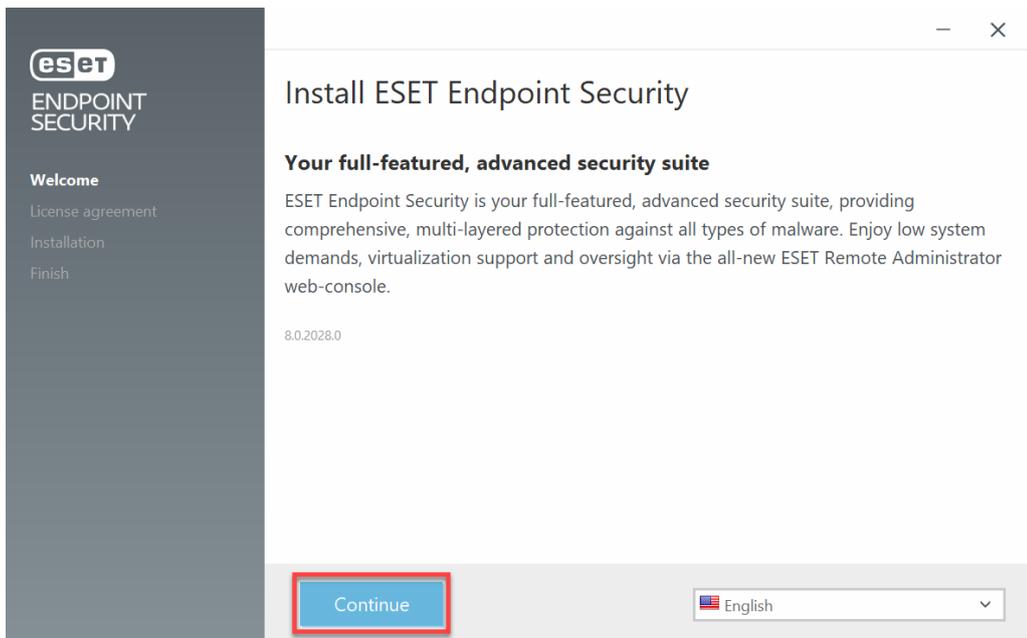**ESET Security Management Center (ESMC) users:** Perform these steps in ESMC

To upgrade from a 5.x ESET endpoint product is possible only if you are using version 5.0.2272.x and higher. Otherwise, uninstall your ESET endpoint product first.

1. Click the appropriate link for your system in the table below to download the ESET Endpoint Security or ESET Endpoint Antivirus installer file:
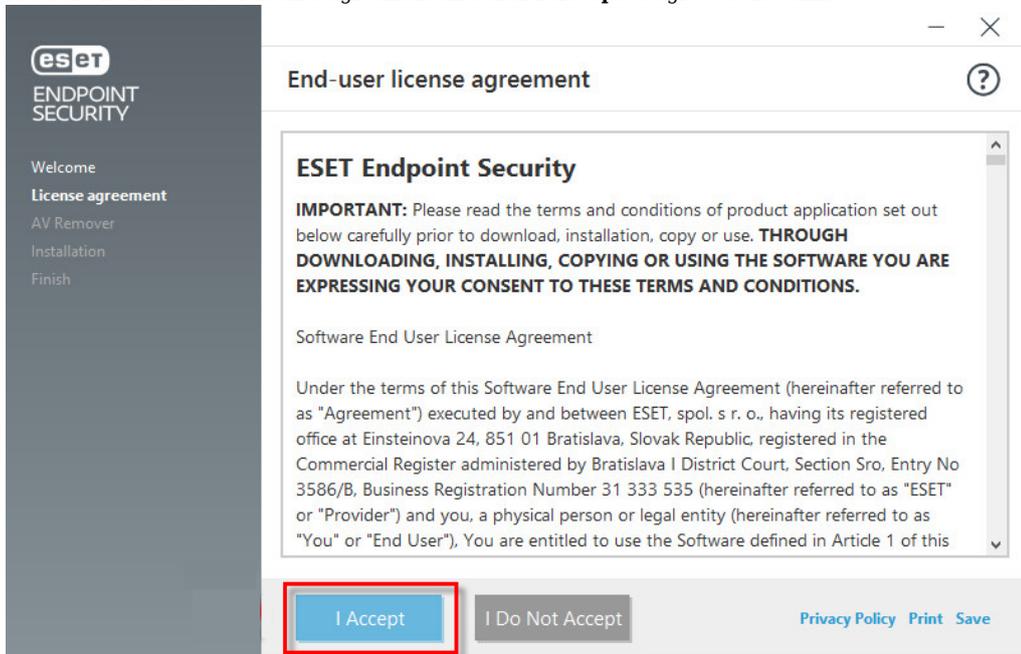   Which version (32-bit or 64-bit) of ESET endpoint products should I download?

ESET Endpoint Security	64-bit	32-bit
EES installer without AV Remover (.msi)	Download ESET Endpoint Security without AV Remover	Download ESET Endpoint Security without AV Remover
EES installer with AV Remover	Download ESET Endpoint Security with AV Remover	Download ESET Endpoint Security with AV Remover

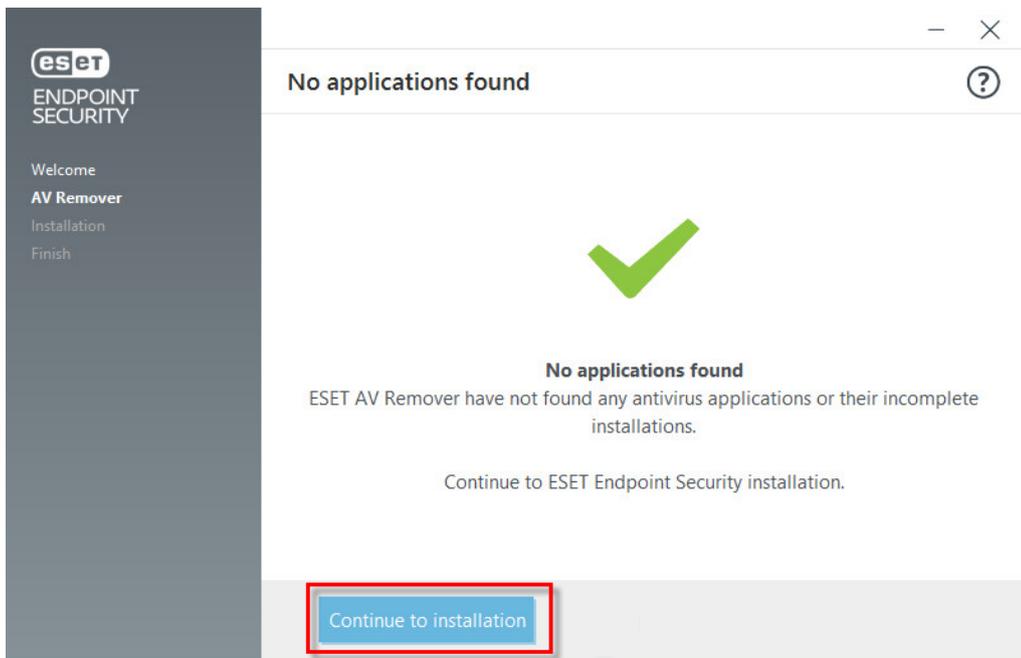| ESET Endpoint Antivirus	64-bit	32-bit
EEA installer without AV Remover (.msi)	Download ESET Endpoint Antivirus without AV Remover	Download ESET Endpoint Antivirus without AV Remover
EEA installer with AV Remover	Download ESET Endpoint Antivirus with AV Remover	Download ESET Endpoint Antivirus with AV Remover

2. Create a new folder for the installation package and **Save** or move the installer to this folder before running it. Step-by-step installation instructions shown below, are related to the .exe file - installer with AV Remover. Installation instructions for .msi file - installer without AV Remover, look visually different.

3. Double-click the installer file you downloaded to launch the Setup Wizard. If you are using Windows User Account Control (UAC), you will be prompted by additional dialog boxes during installation. When prompted, confirm you want to install ESET and any associated device drivers.

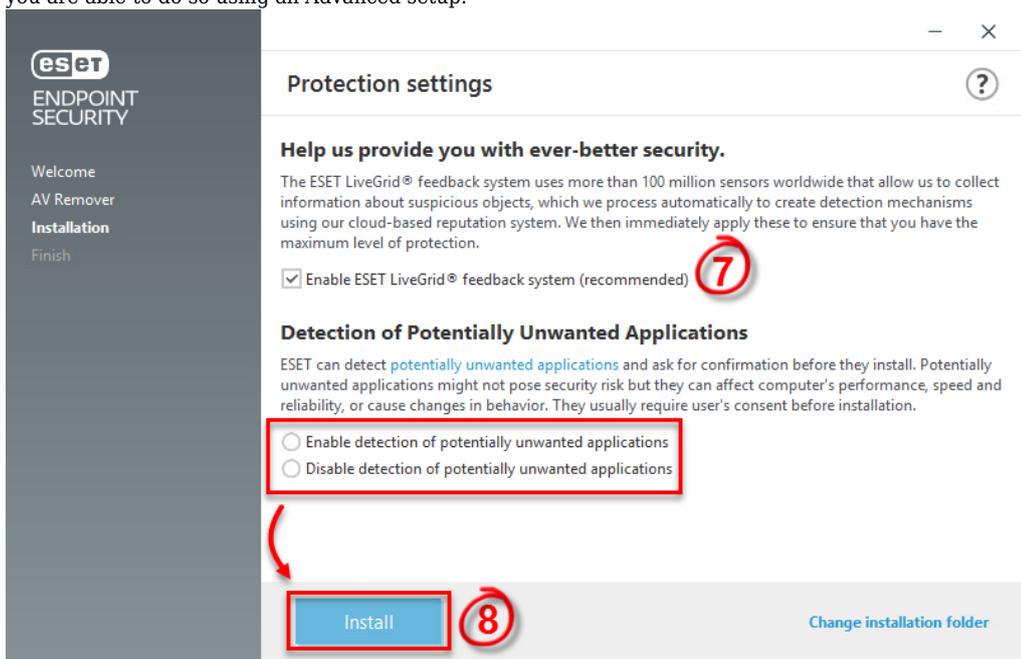4. When the Setup Wizard opens, click **Continue**.

5. Read the ESET End-user license agreement and click **I Accept** to agree to the terms.
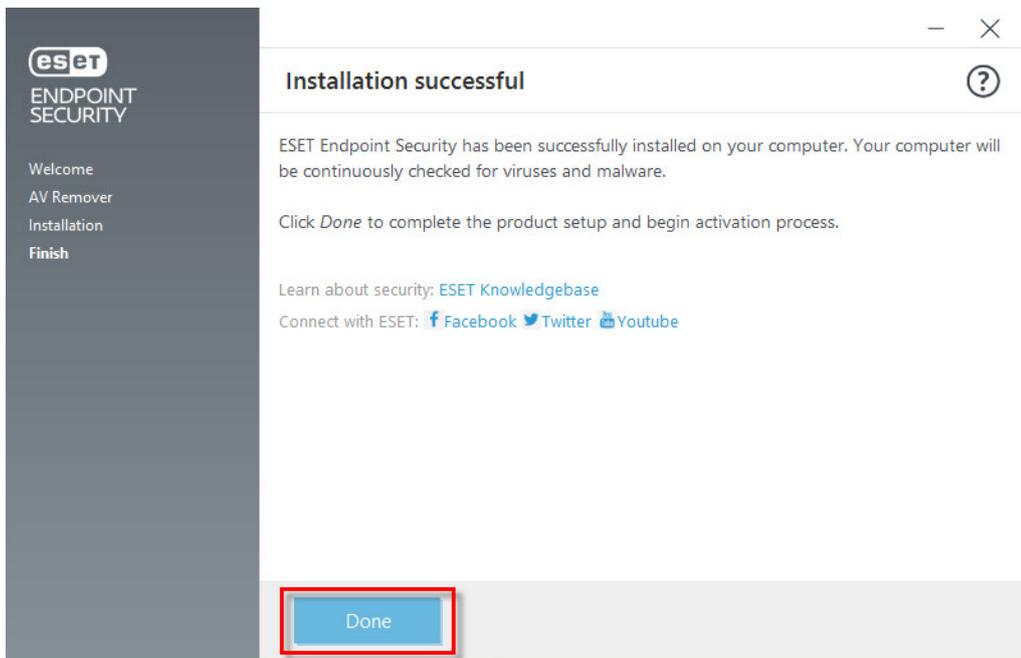

6. ESET AV Remover will notify you if applications need to be removed. If no applications are found, click **Continue to installation**. If you need to remove an application, bookmark this article, return to it following a computer restart and then follow the on-screen instructions to remove the application. Continue from step 7 below when you are finished.

7. We recommend you leave the check box next to **Enable ESET Live Grid feedback system (recommended)** selected. [What is ESET Live Grid?](#)

8. In the **Detection of Potentially Unwanted Applications** section, select your preferred option (see [What is a potentially unwanted application?](#)) and click **Install**. If you decide later to change this setting, you are able to do so using an Advanced setup.
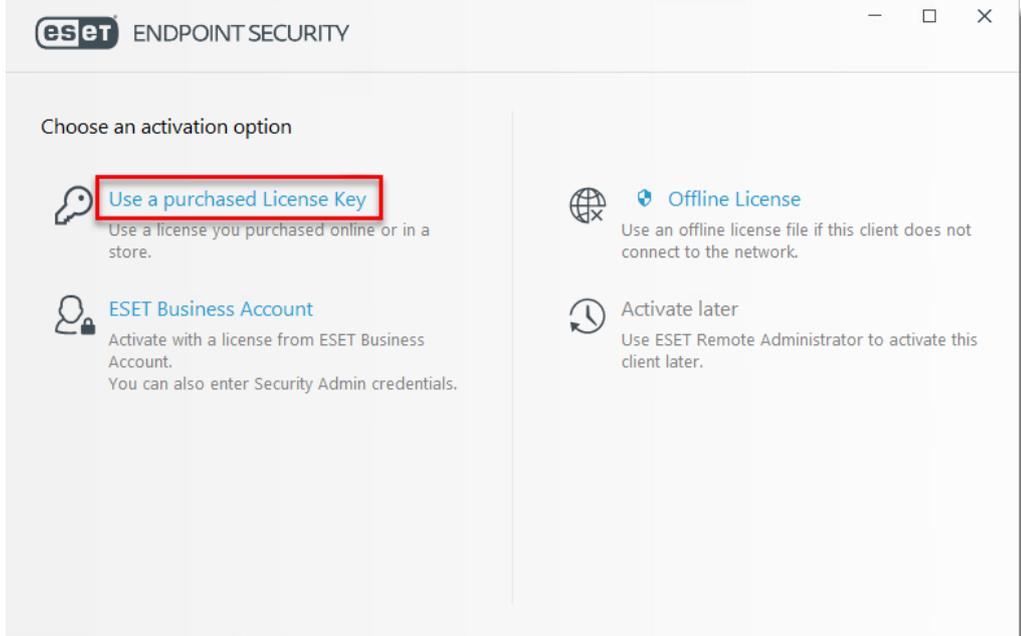

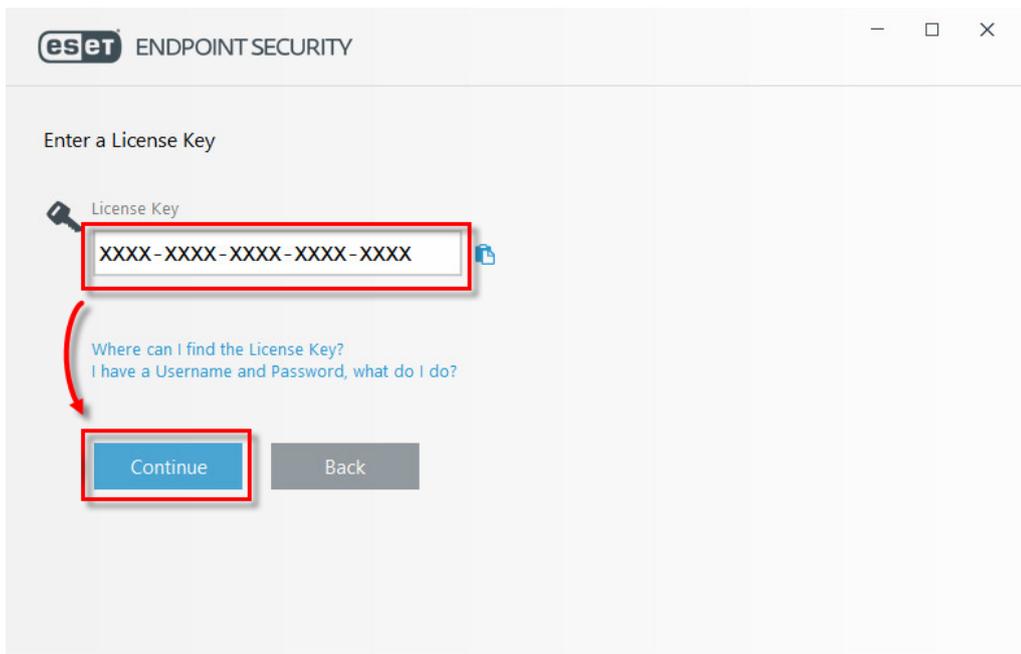9. Click **Done** when you see the **Installation successful** window.

10. When the installation is complete, you are prompted to activate your product. Click **Use a purchased License Key**.

Activate your product

Your ESET product communicates with Internet resources over standard HTTP protocol on Port 80. To activate your product, ESET activation servers must be accessible. For more details, visit [Which ports and addresses on my third-party firewall must be open to allow full functionality of my ESET product?](#)

11. Type your license key into the blank field and click **Continue**. If you are upgrading from an earlier version where a Username and Password were used, [convert them into a license key using ESET License Administrator](#). If you do not have your ESET-issued License Key (or Username and Password) [click here to recover them](#).

12. Click **Done** if activation is successful.