

ESET Tech Center

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Is my ESET product supported? ESET End of Life policy (Business products)

Ondersteuning | ESET Nederland - 2025-03-07 - [Comments \(0\)](#) - [Legacy](#)

<https://support.eset.com/kb3592>

Issue

You do not know whether your product is supported or up-to-date
List of supported and no longer supported ESET products
ESET End of Life Policy described for business products

 [Click here to see ESET End of Life policy for Home products](#)

Solution

Click the name of your product below to see the current level of support offered by ESET. [Click here to see descriptions of the different levels of support.](#)

[ESET Endpoint Antivirus](#)

[ESET Endpoint Security](#)

[ESET NOD32 Antivirus Business Edition](#)

[ESET Smart Security Business Edition](#)

[ESET Mail Security for Microsoft Exchange Server](#)

[ESET File Security for Microsoft Windows Server](#)

[ESET Mail Security for IBM Domino](#) (formerly Lotus Domino)

[ESET NOD32 Antivirus for Lotus Domino](#)

[ESET Security for Kerio](#)

[ESET Security for Microsoft Sharepoint Server](#)

[ESET Endpoint Antivirus for Mac](#)

[ESET Endpoint Security for Mac](#)

[ESET NOD32 Antivirus Business Edition for Mac OS X](#)

[ESET Mobile Security Business Edition for Symbian](#)

[ESET Mobile Security Business Edition for Windows Mobile](#)

[ESET Endpoint Security for Android](#)

[ESET NOD32 Antivirus Business Edition for Linux Desktop](#)
[ESET File/Mail/Gateway Security For Linux/BSD/Solaris](#)
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Support throughout product lifecycle

The support of a major release product starts with general availability (GA) and typically goes through these stages:

1. Full Support
2. Limited Support
3. Basic Support

When a new major release product becomes generally available, the previous major release product is switched from Full Support to Limited support. The Limited Support phase lasts until a second successor product becomes generally available. The original product then transitions to the final phase - Basic Support. At the end of the Basic Support stage, the project will reach its End of Life. Please note that this article outlines the standard process. Extended support may be available on case-by-case basis.

| | |
|-----------------|--|
| Full Support | <ul style="list-style-type: none">• Availability of regular virus signature database updates and module updates• Support for new operating systems and new versions of operating systems• Confirmed problems and vulnerabilities addressed with patches and Service Releases• technical support is available |
| Limited Support | <ul style="list-style-type: none">• Availability of regular virus signature database updates and module updates• Severe problems, such as when the product or its main functionality is not working or is causing an instability of the system or contains a major vulnerability, addressed with patches and Service Releases• technical support is available but not all bugs will be fixed• No support of new versions of operating systems |
| Basic Support | <ul style="list-style-type: none">• Availability of regular virus signature database updates• Availability of module updates is not guaranteed• Product is no longer available for download from ESET download servers• technical support is no longer available, no bugs will be fixed |
| End of Life | <ul style="list-style-type: none">• Regular virus signature database updates may continue but are not guaranteed.• No technical support or patches are available for this version. Basic Support may continue but is not guaranteed. |
| Version | Major release of a specific family of one of the ESET products. |
| Release Date | Date when the major family (Version) of an ESET product became generally available. |
| Latest Build | Newest build number of a specific ESET product. |

| | |
|---------------------|---|
| Updated | Release date for Latest Build of a specific ESET product (blank if not available or similar as Release Date). |
| Status | Level of support currently provided. |
| Next Status | Expected next level of support. |
| Expected EOL | Expected End of Life. |

ESET Endpoint Antivirus

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|-----------------|--------------|
| 6 | 25-Feb-15 | 6.6.2064.0 | 22-Nov-17 | Full Support | Limited Support | TBA |
| 5 | 29-May-12 | 5.0.2271.1 | 17-May-17 | Limited Support | Basic Support | Dec 2020 |

ESET Endpoint Security

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|-----------------|--------------|
| 6 | 25-Feb-15 | 6.6.2064.0 | 22-Nov-17 | Full Support | Limited Support | TBA |
| 5 | 29-May-12 | 5.0.2271.0 | 9-May-17 | Limited Support | Basic Support | Dec 2020 |

ESET NOD32 Antivirus Business Edition

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|---------------|-------------|--------------|
| 4 | 2-Mar-09 | 4.2.76.0 | 12-Jan-12 | Basic Support | End of Life | Dec 2018* |
| 3 | 5-Nov-07 | 3.0.695.0 | | Basic Support | End of Life | Mar 2018 |

* This is a general End of Life date, specific exceptions might apply for specific markets.

ESET Smart Security Business Edition

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|---------------|-------------|--------------|
| 4 | 2-Mar-09 | 4.2.76.0 | 12-Jan-12 | Basic Support | End of Life | Mar 2018* |
| 3 | 5-Nov-07 | 3.0.695.0 | | Basic Support | End of Life | Mar 2018 |

* *Antispam feature will stop working, virus signature updates will be provided until December 2018*

ESET Mail Security for Microsoft Exchange Server

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|-----------------|--------------|
| 6.5 | 28-Feb-17 | 6.5.10019.0 | 28-Nov-17 | Full Support | Limited Support | TBA |
| 6.4 | 7-Sep-16 | 6.4.10011.0 | 30-Nov-16 | Full Support | Limited Support | TBA |
| 6.3 | 21-Jan-16 | 6.3.10005.0 | 22-Mar-16 | Limited Support | Basic Support | TBA |
| 6.2 | 3-Sep-15 | 6.2.12012.0 | 20-Oct-15 | Limited Support | Basic Support | TBA |
| 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| 4.5 | 26-Mar-13 | 4.5.10022.0 | 6-Jun-14 | Basic Support | End of Life | Mar 2018 |
| 4.3 | 31-Mar-11 | 4.3.10016 | | Basic Support | End of Life | Mar 2018 |
| 4.2 | 10-Mar-10 | 4.2.10012 | | Basic Support | End of Life | Mar 2018 |

ESET File Security for Microsoft Windows Server

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|-----------------|--------------|
| 6.5 | 28-Feb-17 | 6.5.12013.0 | 16-Nov-17 | Full Support | Limited Support | TBA |
| 6.4 | 7-Sep-16 | 6.4.12004.0 | 30-Nov-16 | Full Support | Limited Support | TBA |
| 6.3 | 2-Mar-16 | 6.3.12006.0 | 19-May-16 | Limited Support | Basic Support | TBA |
| 6.2 | 25-Feb-15 | 6.2.12007.0 | 3-Sep-15 | Limited Support | Basic Support | TBA |
| 6.0 | 11-Dec-14 | 6.0.12035.0 | | Limited Support | Basic Support | TBA |
| 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| 4.5 | 7-Feb-12 | 4.5.12017.0 | 5-Aug-15 | Basic Support | End of Life | Dec 2018 |
| 4.3 | 18-Oct-11 | 4.3.12014 | | Basic Support | End of Life | Dec 2018 |

ESET Mail Security for IBM Domino

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|---------------|-----------------|--------------|
| 6.5 | 28-Feb-17 | 6.5.14020.0 | 28-Nov-17 | Full Support | Limited Support | TBA |
| 6.4 | 7-Sep-16 | 6.4.14024.0 | 30-Nov-16 | Full Support | Limited Support | TBA |
| 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| 4.5 | 29-May-12 | 4.5.14059.0 | 15-Mar-16 | Basic Support | End of Life | Mar 2018 |

ESET NOD32 Antivirus for Lotus Domino

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|---------|-------------|-------------|--------------|
| 2 | 24-Jun-05 | 2006.8.2.0 | | End of Life | End of Life | N/A |

ESET Security for Kerio

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|-----------------|--------------|
| 6.5 | 29-May-17 | 6.5.16005.0 | 25-May-17 | Full Support | Limited Support | TBA |
| 5 | N/A | N/A | N/A | N/A | N/A | N/A |
| 4.5 | 6-Nov-13 | 4.5.16009.0 | 17-May-16 | Limited Support | Basic Support | Dec 2018 |

ESET Security for Microsoft Sharepoint Server

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|-----------------|--------------|
| 6.5 | 28-Feb-17 | 6.5.15013.0 | 21-Nov-17 | Full Support | Limited Support | TBA |
| 6.4 | 7-Sep-16 | 6.4.15015.0 | 30-Nov-16 | Full Support | Limited Support | TBA |
| 4.5 | 12-Jun-13 | 4.5.15024.0 | 22-Jul-15 | Limited Support | Basic Support | Dec 2018 |

ESET Endpoint Antivirus for Mac

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|--------------|-----------------|--------------|
| 6 | 25-Feb-15 | 6.5.432.1 | 25-Sep-17 | Full Support | Limited Support | TBA |

ESET Endpoint Security for Mac

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|-----------------|--------------|
| 6.4 | 30-Mar-2017 | 6.5.432.1 | 25-Sep-17 | Full Support | Limited Support | TBA |
| 6.3 | 19-Sep-16 | 6.3.85.0 | | Limited Support | Basic Support | TBA |
| 6.2 | 31-May-16 | 6.2.7.0 | | Limited Support | Basic Support | TBA |
| 6.1 | 30-Sep-15 | 6.1.16.0 | | Limited Support | Basic Support | TBA |

ESET NOD32 Antivirus Business Edition for Mac OS X

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|----------------------------------|-----------|-----------------|---------------|--------------|
| 4.1 | 27-Jul-12 | 4.1.104.0 4.1.94.0 (Mac 10.5) | 28-Sep-17 | Limited Support | Basic Support | TBA |
| 4 | 2-Aug-10 | 4.0.77 | 6-Dec-11 | Basic Support | End of Life | Dec 2018 |

ESET Mobile Security Business Edition for Symbian

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|---------------|-------------|--------------|
| 1 | 22-Apr-10 | 1.3.4 | 11-May-11 | Basic Support | End of Life | TBA |

ESET Mobile Security Business Edition for Windows Mobile

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|---------------|-------------|--------------|
| 1 | 22-Apr-10 | 1.3.1885 | 11-May-11 | Basic Support | End of Life | TBA |

ESET Endpoint Security for Android

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|---------------|-----------------|--------------|
| 2 | 25-Feb-15 | 2.2.13.0 | 15-Nov-17 | Full Support | Limited Support | TBA |
| 1 | 4-Dec-12 | 1.2.210.134 | 25-Jun-15 | Basic Support | End of Life | Dec 2018 |

ESET NOD32 Antivirus Business Edition for Linux Desktop

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|--------------|-----------------|--------------|
| 4 | 12-Apr-11 | 4.0.85.0 | 25-May-17 | Full Support | Limited Support | TBA |

ESET File/Mail/Gateway Security for Linux/BSD/Solaris

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|------------|---------------|-----------------|--------------|
| 4.5 | 17-Dec-15 | 4.5.9.0 | 2-Nov-17 | Full Support | Limited Support | TBA |
| 4.0 | 15-Nov-11 | 4.0.10 | 2-Jul-2013 | Basic Support | End of Life | Mar 2018* |
| 3 | Q2/2008 | 3.0.22 | | Basic Support | End of Life | Mar 2018* |

** Antispam feature will stop working, virus signature updates will be provided until December 2018*

ESET Virtualization Security for VMware vShield

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|---------------|--------------|
| 1 | 21-Jan-16 | 1.0.14.0 | 10-Nov-17 | Limited Support | Basic Support | Dec 2018 |

ESET Virtualization Security for VMware NSX

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|--------------|-----------------|--------------|
| 1 | 21-Jan-16 | 1.5.10.0 | 28-Feb-17 | Full Support | Limited Support | TBA |

ESET Secure Authentication

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|---------------|-----------------|--------------|
| 2 | 15-Mar-16 | 2.6.12.0 | 23-Mar-17 | Full Support | Limited Support | TBA |
| 1 | 25-Jul-13 | 1.3.719.0 | 20-Sep-16 | Basic Support | End of Life | TBA |

ESET Shared Local Cache

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|--------------|-----------------|--------------|
| 1 | 12-Dec-14 | 1.2.5.1 | 14-Nov-17 | Full Support | Limited Support | TBA |

ESET Remote Administrator

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|-----------------|--------------|
| 6.5 | 14-Mar-17 | 6.5.31.0 | 14-Mar-17 | Full Support | Limited Support | TBA |
| 6.4 | 19-July-16 | 6.4.29.0 | 19-Sep-16 | Full Support | Limited Support | TBA |
| 6.3 | 21-Jan-16 | 6.3.12.0 | | Full Support | Limited Support | TBA |
| 6.2 | 3-Sep-15 | 6.2.11.0 | | Limited Support | Basic Support | TBA* |
| 6.1 | 20-May-15 | 6.1.31.0 | | Limited Support | Basic Support | TBA*/*** |
| 6.1 | 25-Feb-15 | 6.1.28.0 | | Basic Support | End of Life | Dec 2016** |
| 6.1 | 10-Dec-14 | 6.1.21.0 | | Basic Support | End of Life | Dec 2016** |

* Latest possible version, that customers will be allowed to upgrade to will be ERA 6.5

** Latest possible version, that customers will be allowed to upgrade to (that will be tested and supported for upgrade) will be 6.4.29

*** It will not be possible to upgrade ESET Mobile Device Connector from the version 6.1 (all releases) to version 6.5

| Version | Release Date | Latest build | Updated | Status | Next Status | Expected EOL |
|---------|--------------|--------------|-----------|-----------------|-----------------|--------------|
| 5.3 | 19-Nov-15 | 5.3.39.0 | 19-Sep-16 | Full Support | Limited Support | Dec 2018 |
| 5.2 | 16-Jun-14 | 5.2.26.0 | | Limited Support | Basic Support | Dec 2018 |
| 5.1 | 21-Oct-13 | 5.1.34 | | Basic Support | End of Life | Dec 2017 |
| 5 | 28-May-12 | 5.0.119 | | Basic Support | End of Life | Dec 2017 |
| 4 | 19-Apr-10 | 4.0.138 | | End of Life | End of Life | N/A |
| 3 | 15-Dec-08 | 3.0.105 | | End of Life | End of Life | N/A |
| 2 | 26-Nov-07 | 2.0.110 | | End of Life | End of Life | N/A |
| 1 | 2003 | 1.0.17 | | End of Life | End of Life | N/A |

Why upgrade?

Each new version of ESET products feature many bugfixes and improvements. Existing customers with a valid license for an ESET product may upgrade to the latest version of the same product for free.

[Upgrade ESET business products](#)

If you have any doubt regarding level of support for product(s) that you are using, please contact [ESET technical support](#).