ESET Tech Center

Ivanti Workspace Manager - restart/shutdown inverted

Mitchell | ESET Nederland - 2021-09-27 - Comments (0) - ESET Endpoint Security
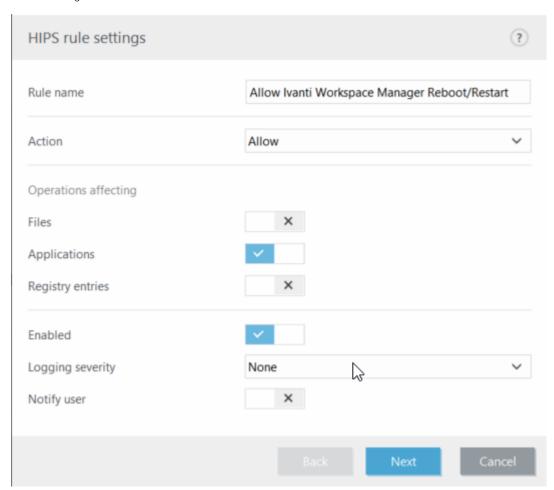
Issue:

If both ESET Endpoint/File Security and Ivanti Workspace Manager are installed it can happen that the restart and shutdown actions are inverted.
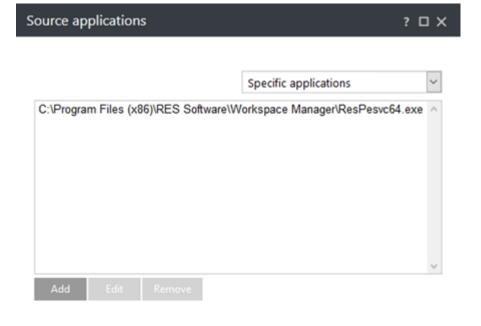
Restart = shutdown
Shutdown = restart

Solution:

Create the following HIPS rule to correct this behavior:

Detection Engine > HIPS > Rules > Edit > Add rule

Source applications

Specific applications ▾

C:\Program Files (x86)\RES Software\Workspace Manager\ResPesvc64.exe

[Add] [Edit] [Remove]

[Back] [Next] [Cancel]

Please keep in mind that paths could be different, for example:

C:\Program Files (x86)\Ivanti\Workspace Control\ResPesvc64.exe
C:\Program Files (x86)\Ivanti\Workspace Control\ResPesvc.exe

Application operations

All application operations	✕

Debug another application	✕	ⓘ
Intercept events from another application	✓	ⓘ
Terminate/suspend another application	✓	ⓘ
Start new application	✓	ⓘ
Modify state of another application	✓	ⓘ

[Back] [Next] [Cancel]

Applications   ? □ ✕

Specific applications ▾

```
C:\Windows\explorer.exe
C:\Windows\System32\svchost.exe
C:\Windows\System32\winlogon.exe
```

[Add] [Edit] [Remove]

[Back] [Finish] [Cancel]