ESET Tech Center

Knowledgebase > Endpoint Solutions > ESET Endpoint Security > Ivanti Workspace Manager - restart/shutdown inverted

Ivanti Workspace Manager - restart/shutdown inverted

Mitchell | ESET Nederland - 2021-09-27 - Comments (0) - ESET Endpoint Security

Issue:

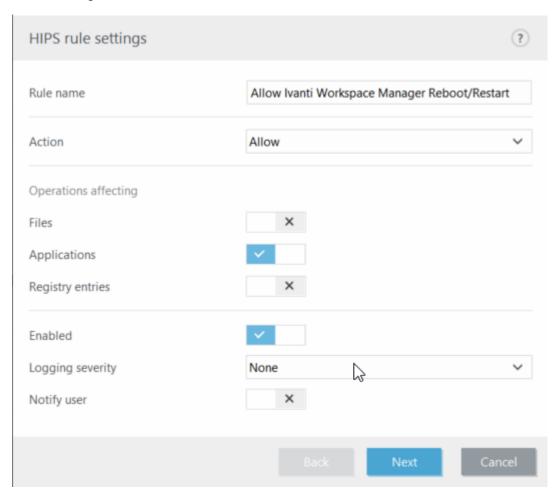
If both ESET Endpoint/File Security and Ivanti Workspace Manager are installed it can happen that the restart and shutdown actions are inverted.

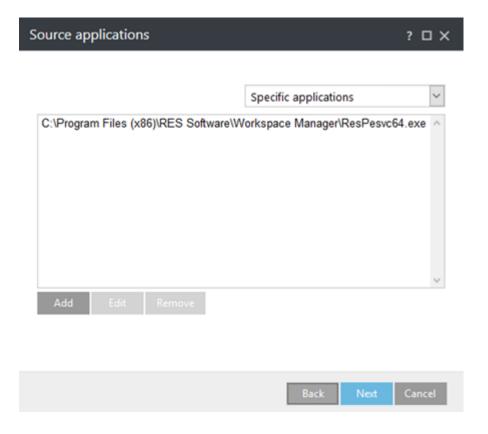
Restart = shutdown Shutdown = restart

Solution:

Create the following HIPS rule to correct this behavior:

Detection Engine > HIPS > Rules > Edit > Add rule

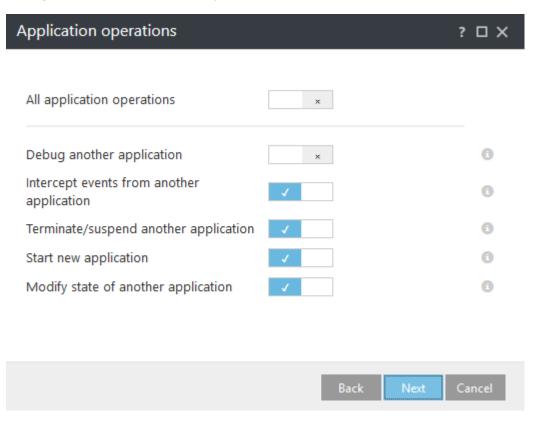


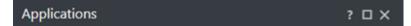


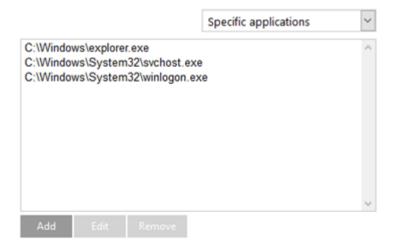
Please keep in mind that paths could be different, for example:

C:\Program Files (x86)\Ivanti\Workspace Control\ResPesvc64.exe

C:\Program Files (x86)\Ivanti\Workspace Control\ResPesvc.exe







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