ESET Tech Center

Manage the Quarantine in ESET PROTECT (8.x)

Steef | ESET Nederland - 2020-12-10 - Comments (0) - Legacy

Issue

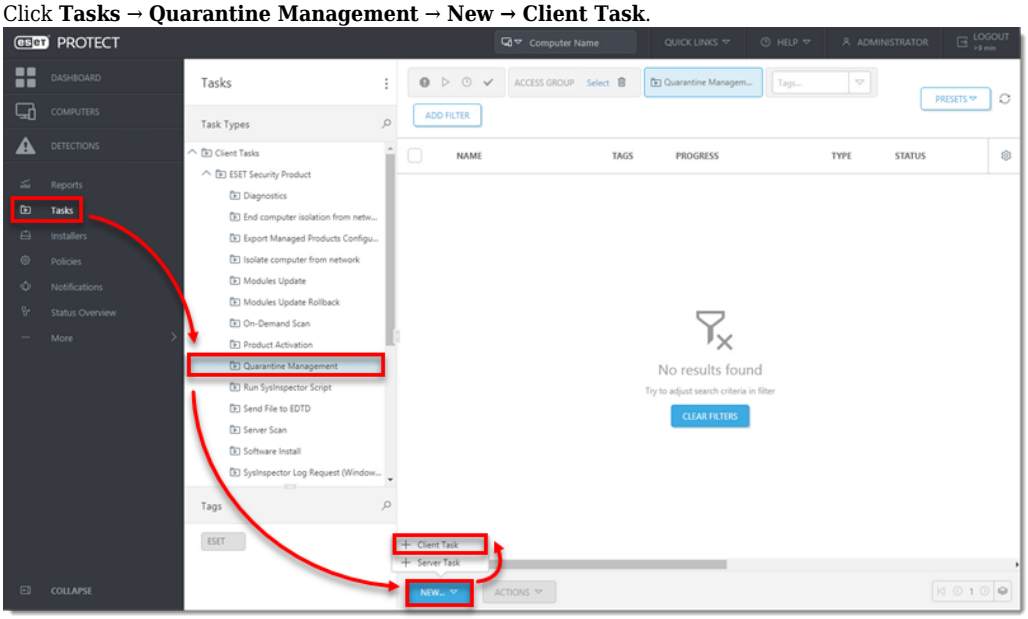
- Create a Quarantine Management task to restore, restore and exclude, or delete objects in the Quarantine from the ESET PROTECT Web Console
- Manage the quarantine on an individual client workstation

Solution

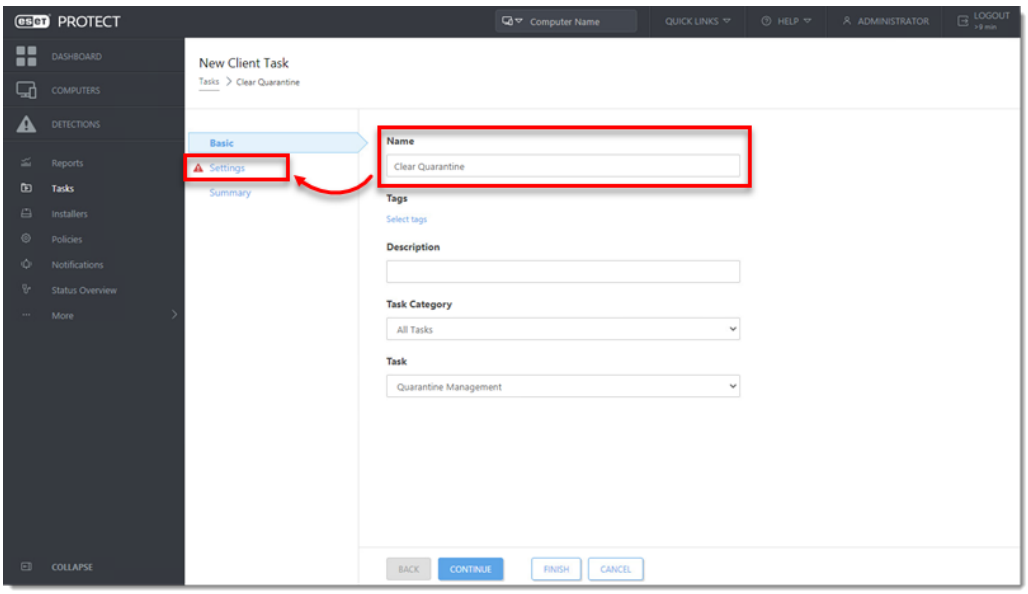
Create a Quarantine Management task

1. Open ESET PROTECT Web Console in your web browser and log in.

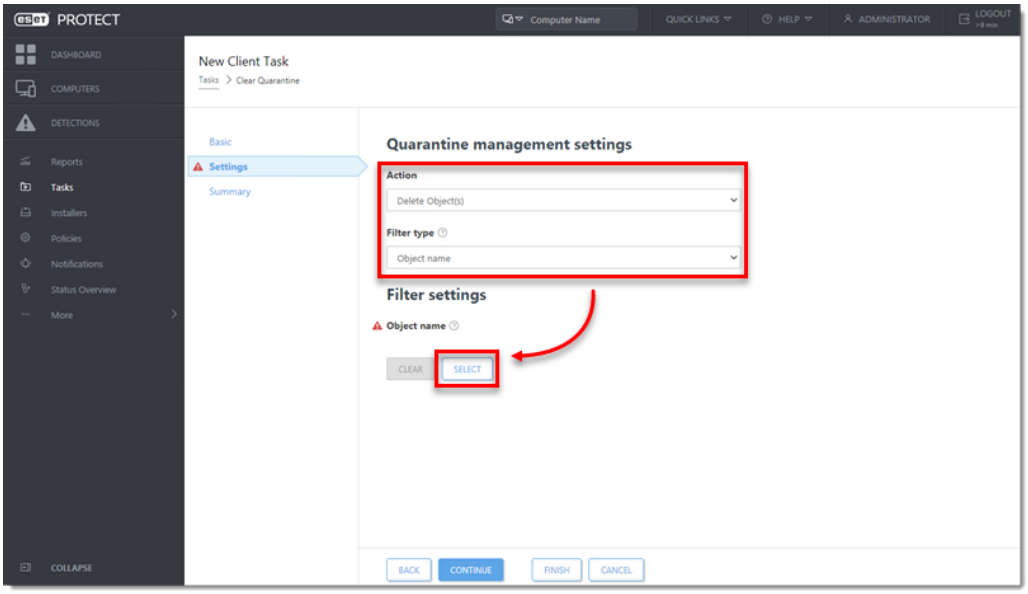
2. Click **Tasks → Quarantine Management → New → Client Task**.



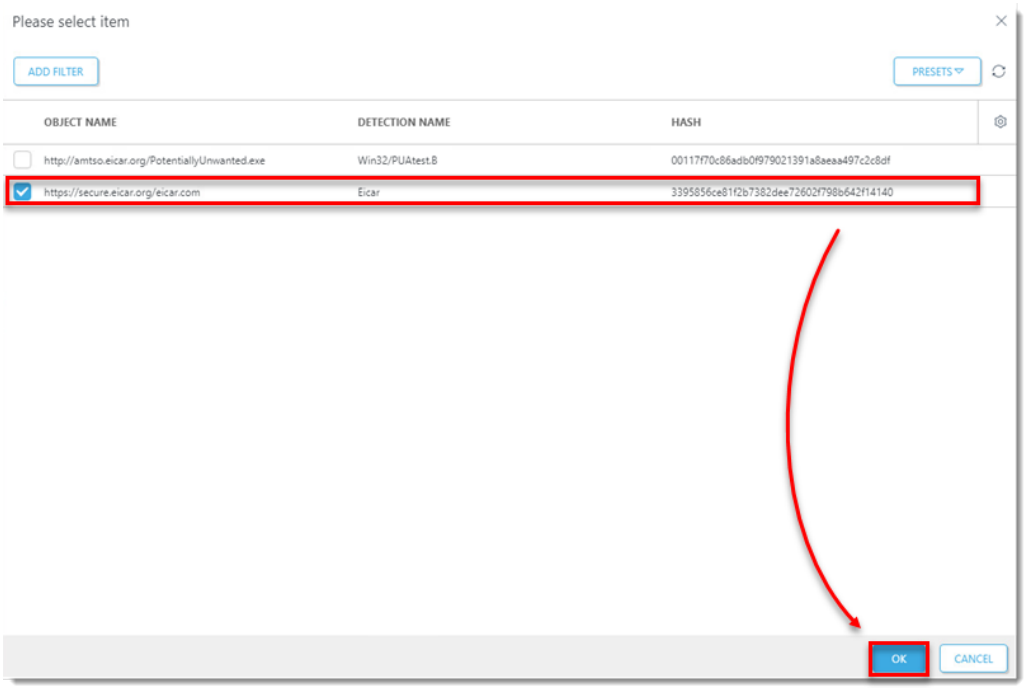
3. Type a name into the **Name** field and click **Settings**.



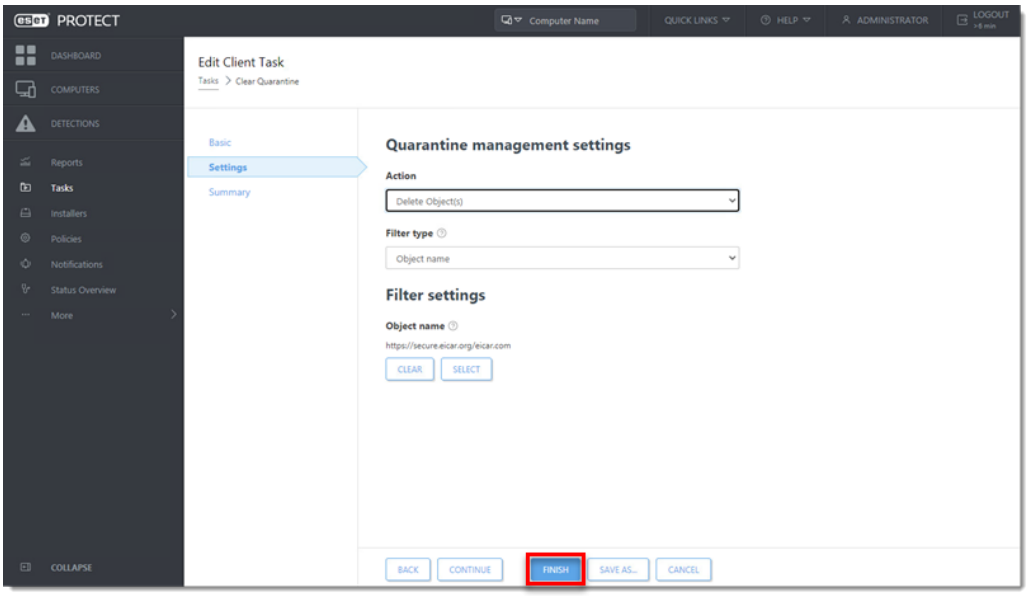
4. Select the **Action** and **Filter type** drop-down menus. In this example, **Delete Object(s)** and **Object name** are selected. Click **Select**.



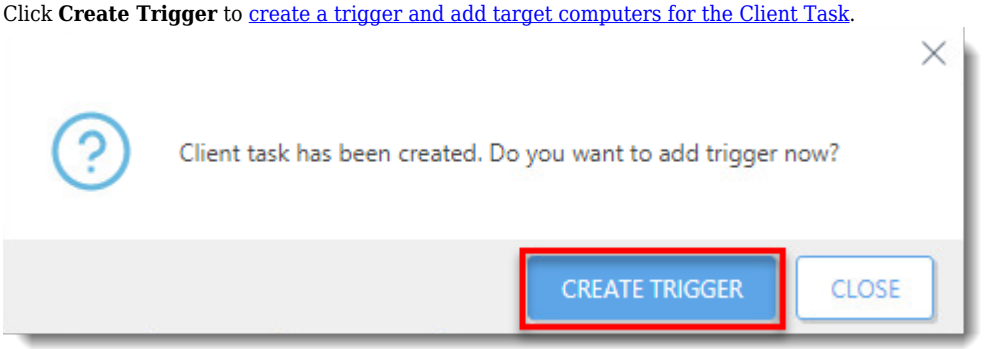
5. Select the object from the list of quarantined files and click **OK**.



6. Click **Finish**.



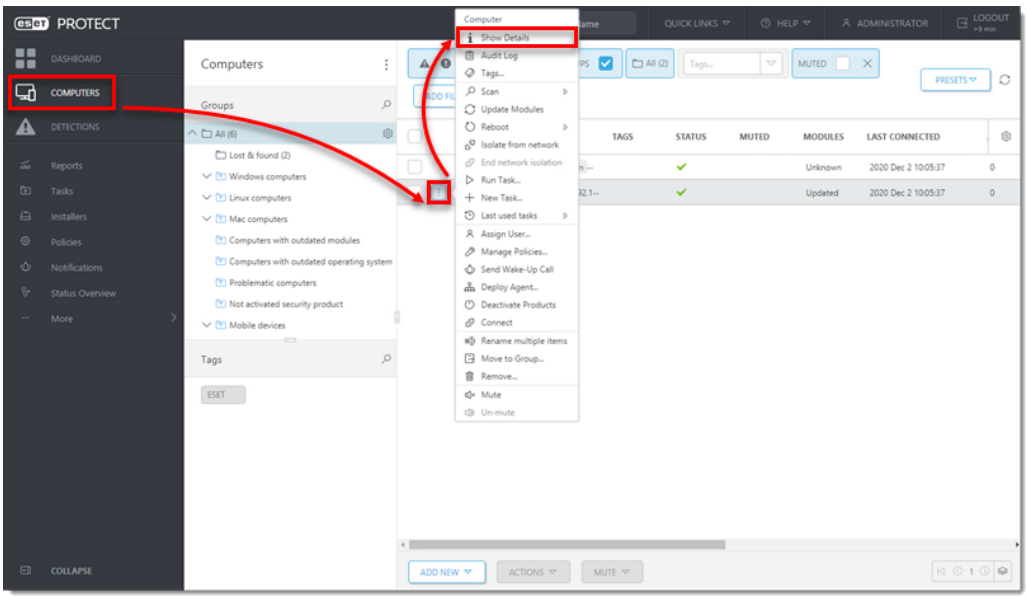
7. Click **Create Trigger** to create a trigger and add target computers for the Client Task.



Manage quarantine on an individual client workstation

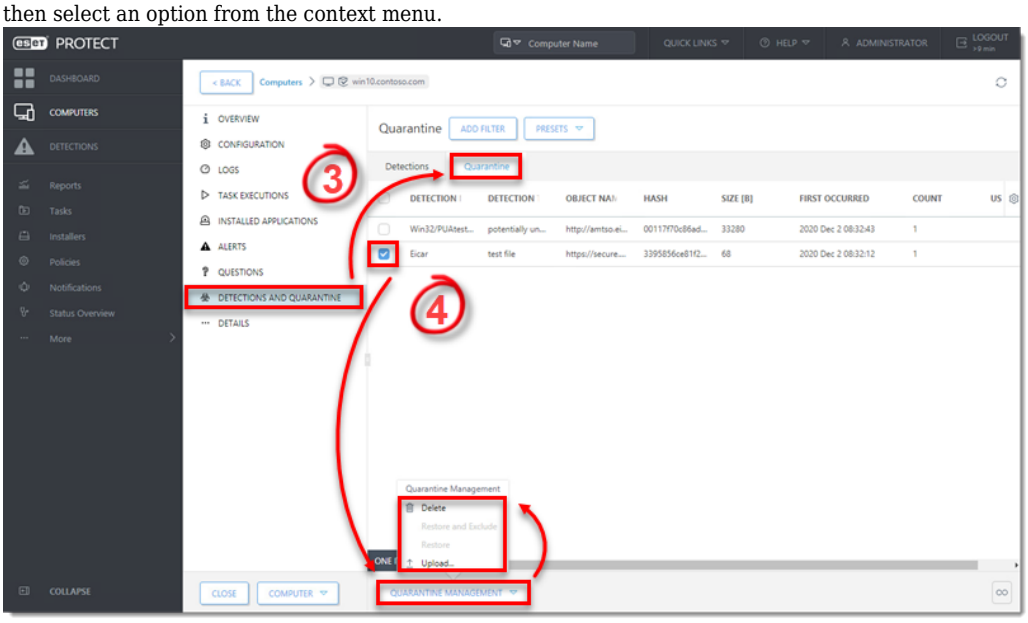
1. Open ESET PROTECT Web Console in your web browser and log in.

2. Click **Computers**, click the computer you want to manage, and then select **Show Details**.

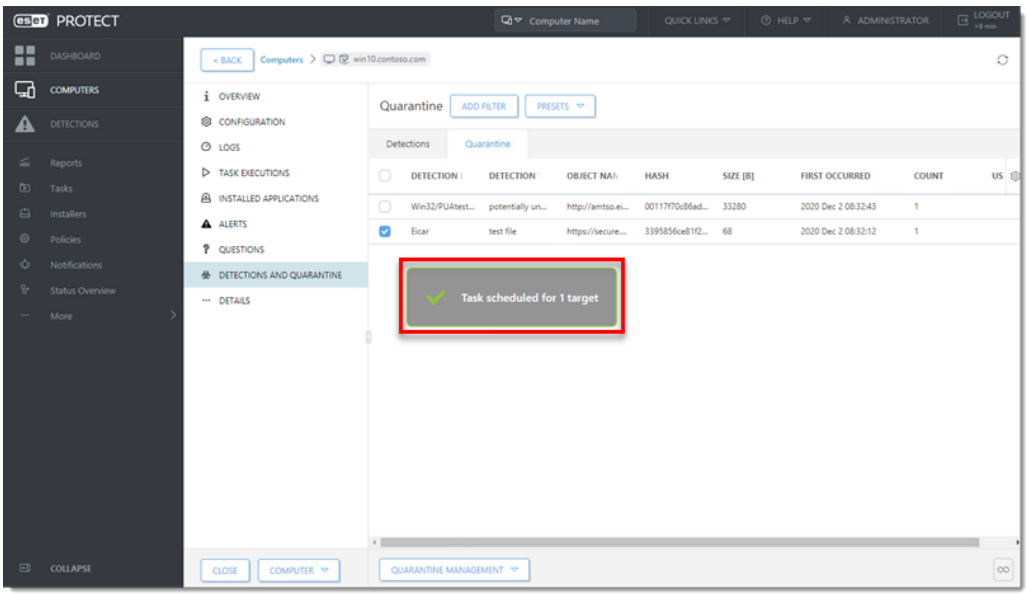


3. Click **Detections and Quarantine → Quarantine**.

4. Select the check box next to each object you want to manage, click **Quarantine Management,** and then select an option from the context menu.



5. You will see a popup that the task has been scheduled.


PROTECT
Computer Name
QUICK LINKS
HELP
ADMINISTRATOR
LOGOUT
DASHBOARD
COMPUTERS
DETECTIONS
Reports
Tasks
Installers
Policies
Notifications
Status Overview
More
COLLAPSE
< BACK
Computers
win10.contoso.com
OVERVIEW
CONFIGURATION
LOGS
TASK EXECUTIONS
INSTALLED APPLICATIONS
ALERTS
QUESTIONS
DETECTIONS AND QUARANTINE
DETAILS
Quarantine
ADD FILTER
PRESETS
Detections
Quarantine
DETECTION
DETECTION
OBJECT NAME
HASH
SIZE [B]
FIRST OCCURRED
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US
Win32/PUAtest...
potentially un...
http://amtso.ei...
00117f70c86ad...
33280
2020 Dec 2 08:32:43
1
Eicar
test file
https://secure....
3395856ce81f2...
68
2020 Dec 2 08:32:12
1
Task scheduled for 1 target
CLOSE
COMPUTER
QUARANTINE MANAGEMENT