ESET Tech Center

Migrate exclusions from ESET Inspect on-premises to ESET Inspect Cloud

Lesley | ESET Nederland - 2022-10-24 - Comments (0) - ESET PROTECT On-prem

Issue

- You want to migrate customized settings from ESET Inspect on-premises to ESET Inspect Cloud
- Export Exclusions
- Export Event Filters
- Export Any Custom Rules
- Blocked Hashes

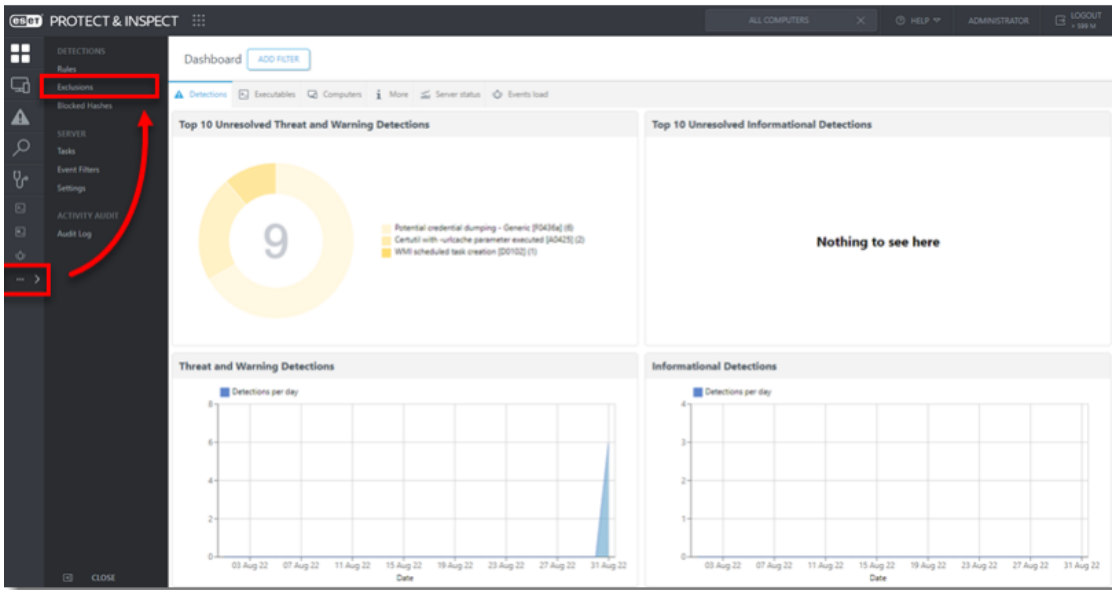
Solution

ESET Security Services for ESET Inspect and ESET Inspect Cloud

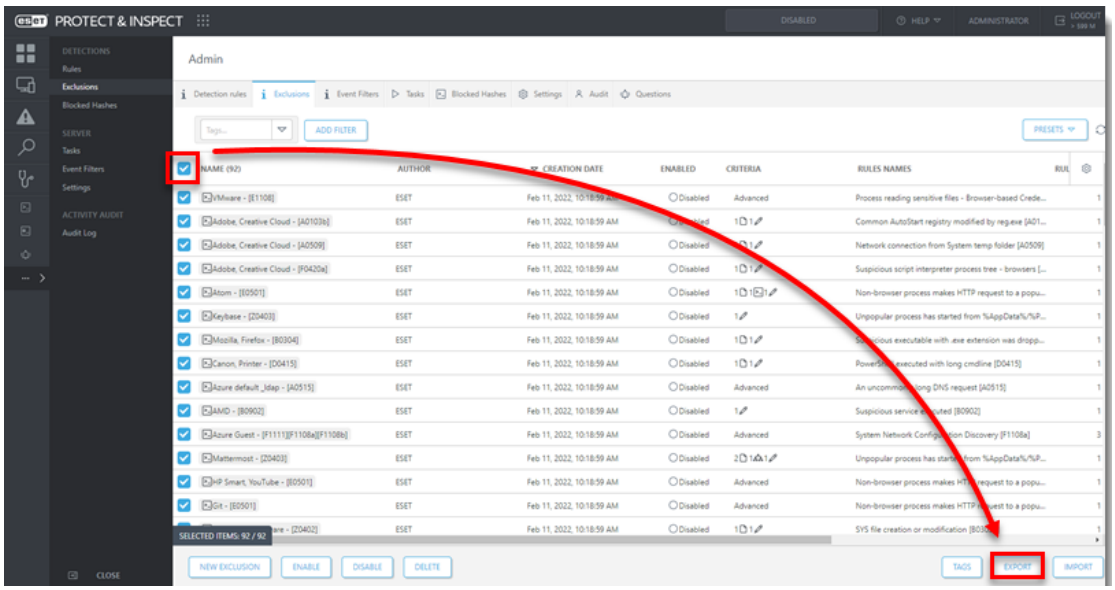
ESET offers various security service packages and additional support for these products. Support for ESET Inspect on-premises and ESET Inspect Cloud is limited and managing rules or exclusions are not included without an ESET Security Service package. Contact a sales representative for further assistance.

Export Exclusions

1. Click **More → Exclusions**.



2. Remove all filters, select the check box next to **Name** and click **Export**.



Add recommended exclusions to ESET Inspect Cloud

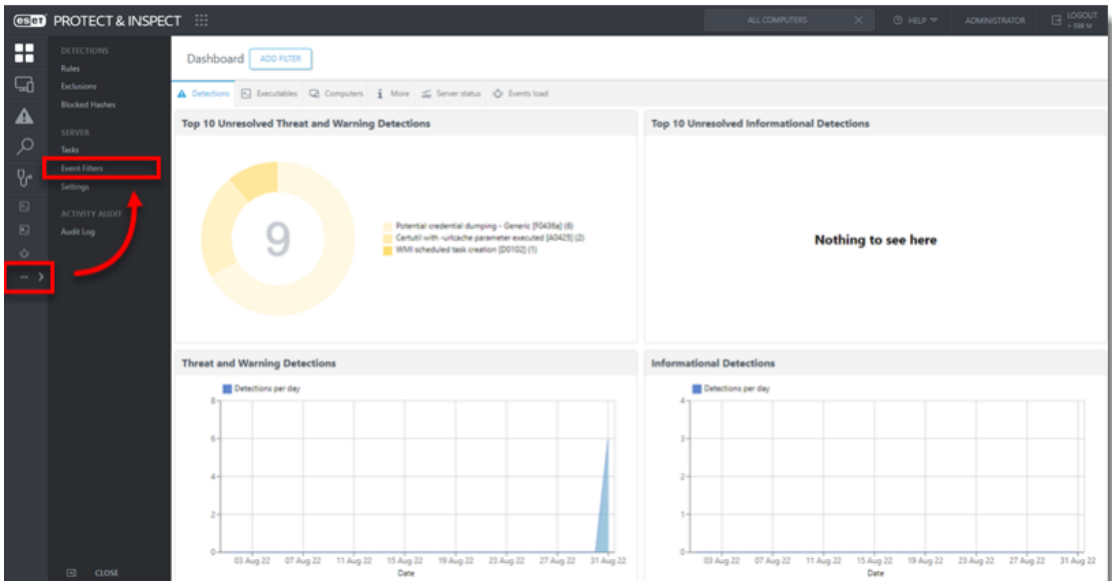
See our Knowledgebase article to view the additional exclusions we recommend adding in ESET Inspect Cloud.

Export event filter as backup

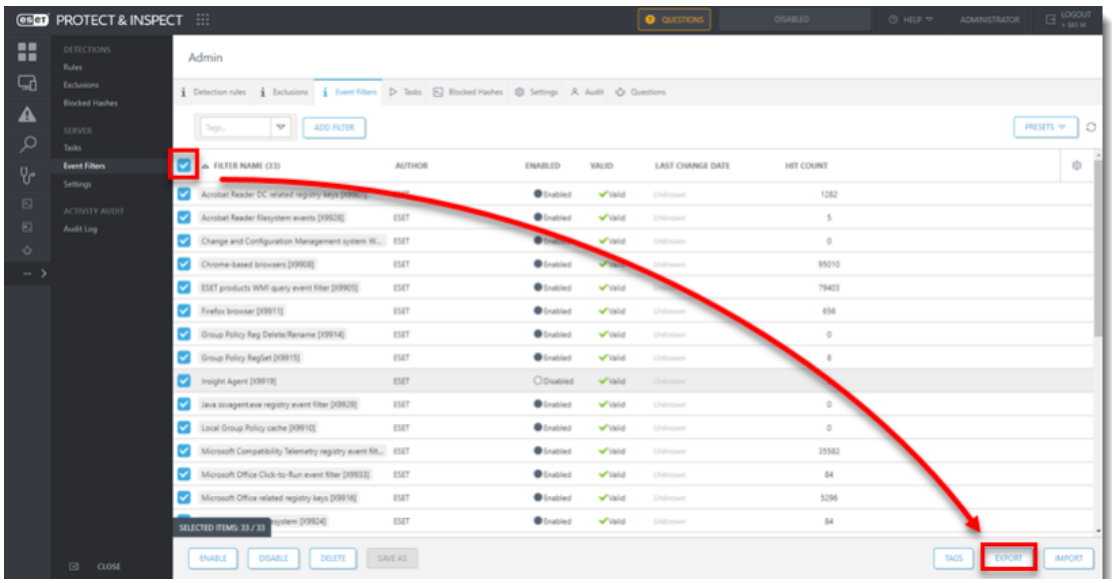
Export as a backup only

Event filters can only be exported as a backup and will not import into ESET inspect Cloud

1. Click **More** → **Event Filters**.



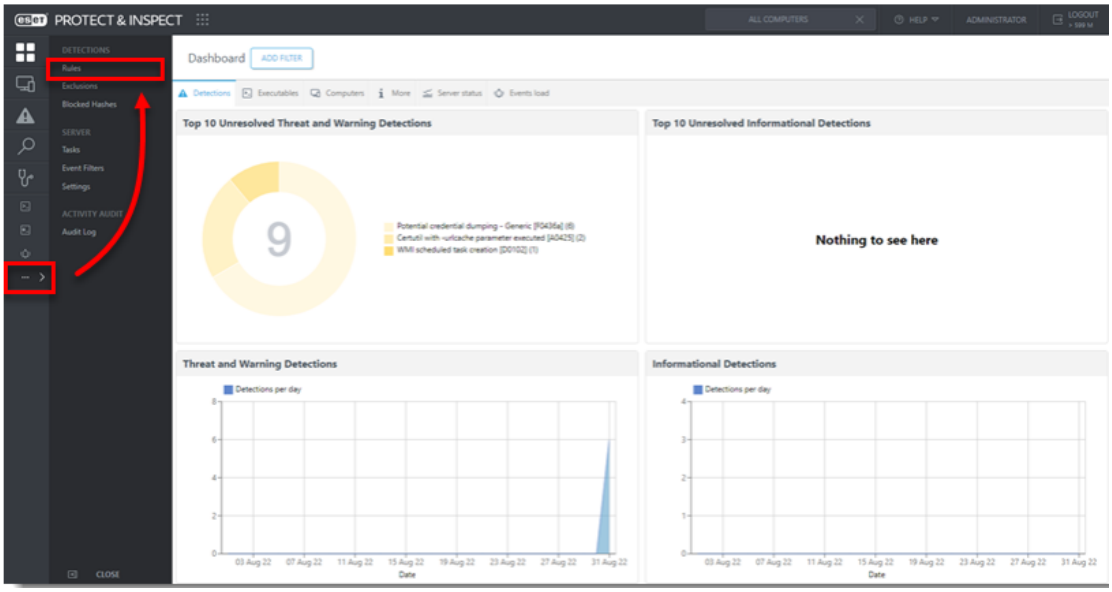
2. Remove all filters, select the check box next to **Name** and click **Export**.



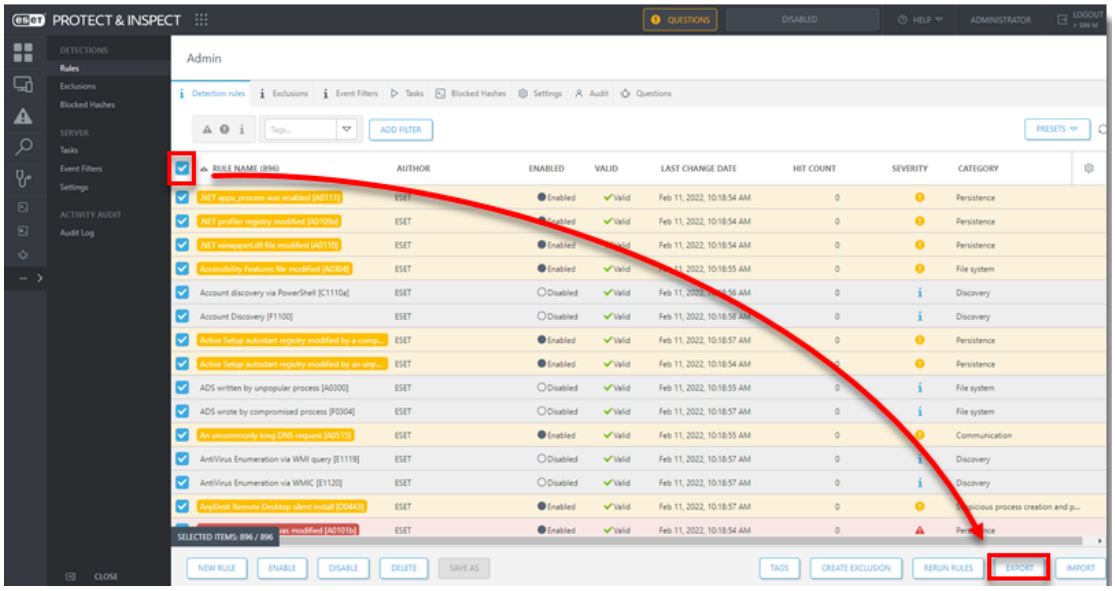
Export Any Custom Rules

> Only export custom rules
> We recommend only exporting custom rules that were created by the user.

1. Click **More** → **Rules**.

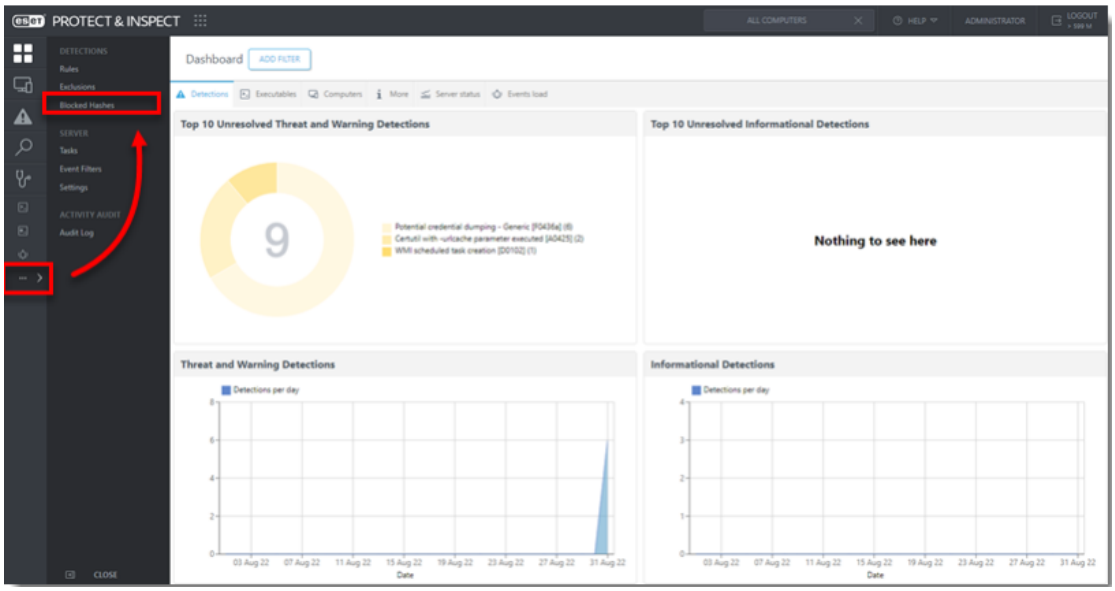


2. Filter for **Author isNot ESET**, select the check box next to **Name** and click **Export**.

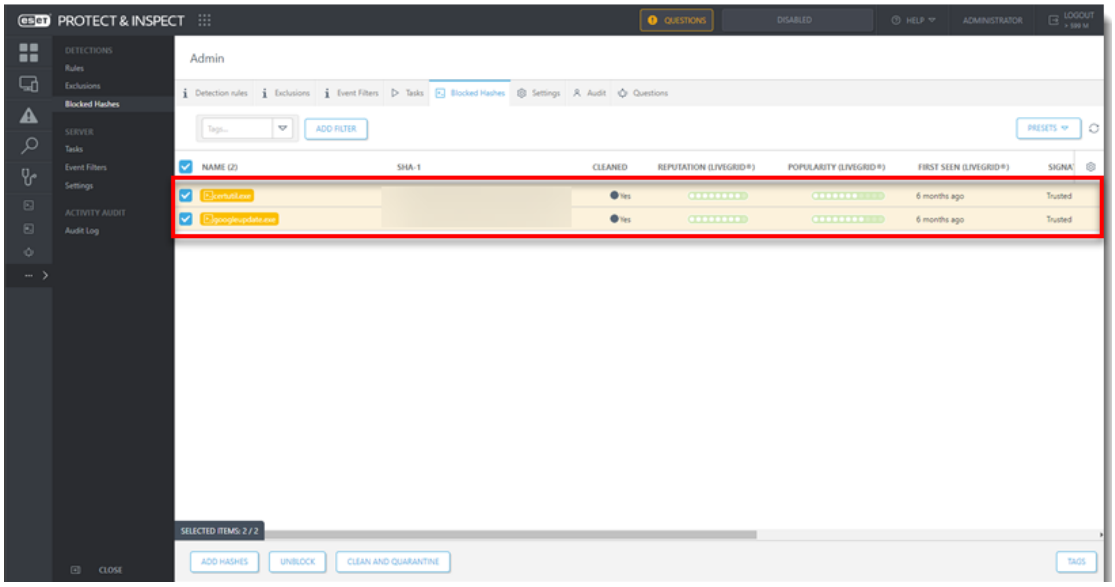


Blocked Hashes

1. Click **More → Blocked Hashes**.



2. Any blocked hashes must be manually copied over to ESET Inspect Cloud.



ESET Security Services for ESET Inspect and ESET Inspect Cloud

ESET offers various security service packages and additional support for these products. Support for ESET Inspect on-premises and ESET Inspect Cloud is limited and managing rules or exclusions are not included without an ESET Security Service package. Contact a sales representative for further assistance.