

# ESET Tech Center

Knowledgebase > ESET PROTECT On-prem > Migrate exclusions from ESET Inspect on-premises to ESET Inspect Cloud

## Migrate exclusions from ESET Inspect on-premises to ESET Inspect Cloud

Lesley | ESET Nederland - 2022-10-24 - Comments (0) - ESET PROTECT On-prem

### Issue

- You want to migrate customized settings from ESET Inspect on-premises to ESET Inspect Cloud
- [Export Exclusions](#)
- [Export Event Filters](#)
- [Export Any Custom Rules](#)
- [Blocked Hashes](#)

### Solution

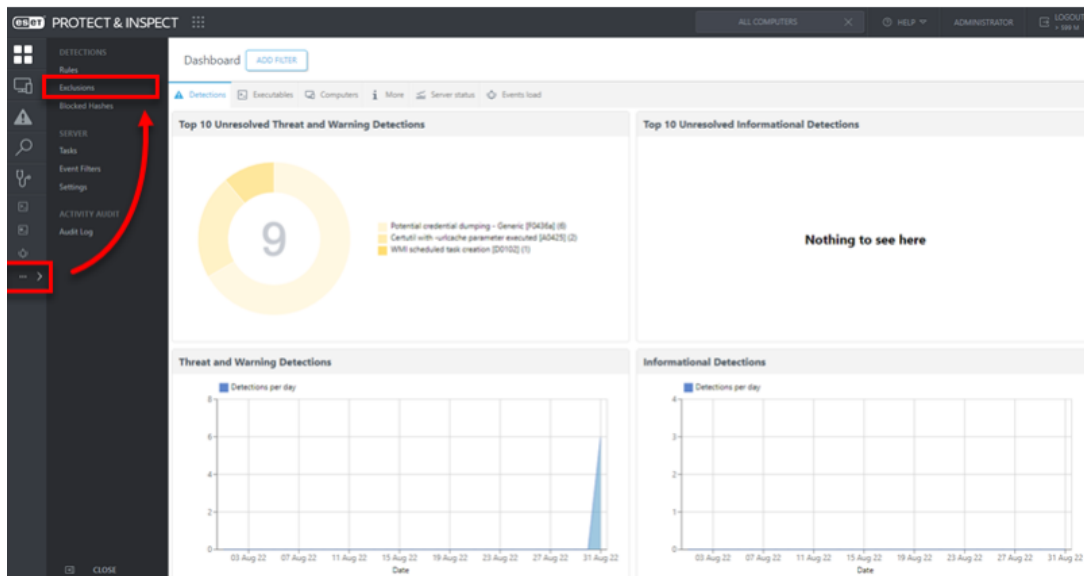


ESET Security Services for ESET Inspect and ESET Inspect Cloud

ESET offers various [security service packages and additional support](#) for these products. Support for ESET Inspect on-premises and ESET Inspect Cloud is limited and managing rules or exclusions are not included without an ESET Security Service package. Contact a sales representative for further assistance.


### Export Exclusions

1. Click **More** → **Exclusions**.




2. Remove all filters, select the check box next to **Name** and click **Export**.

The screenshot shows the ESET Protect & Inspect Admin console. The left sidebar has a red box around 'Event Filters'. A red arrow points from this box to the 'Export' button in the bottom right corner of the Exclusions table. The table lists various exclusions with columns for Name, Author, Creation Date, Enabled status, Criteria, and Rules Names.


 Add recommended exclusions to ESET Inspect Cloud  
[See our Knowledgebase article](#) to view the additional exclusions we recommend adding in ESET Inspect Cloud.

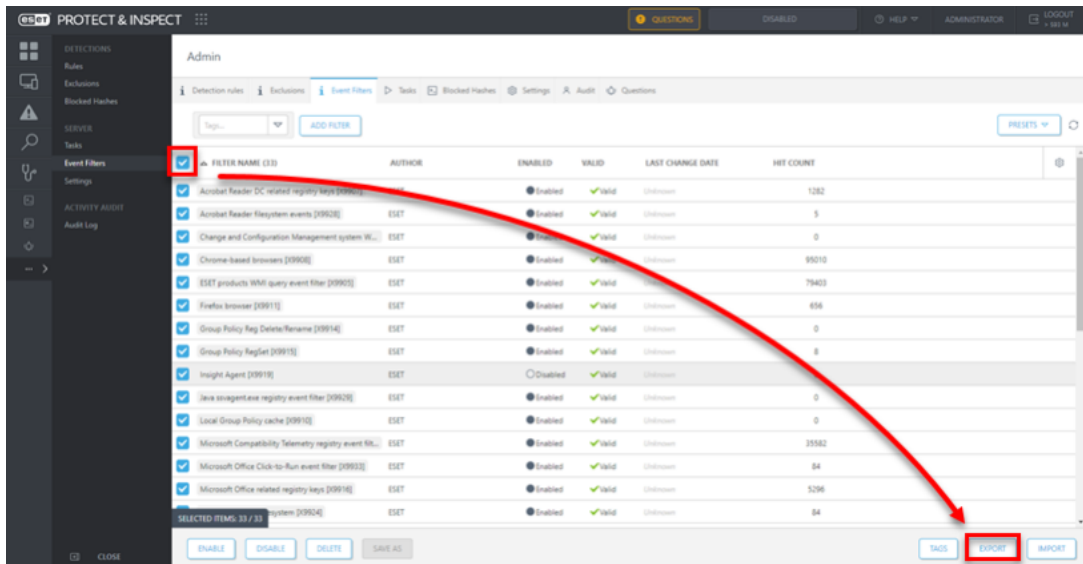
## Export event filter as backup


**Export as a backup only**  
 Event filters can only be exported as a backup and will not import into ESET inspect Cloud

1. Click **More** → **Event Filters**.

The screenshot shows the ESET Protect & Inspect Dashboard. The left sidebar has a red box around 'Event Filters'. A red arrow points from this box to the 'Event Filters' section of the dashboard. The dashboard displays 'Top 10 Unresolved Threat and Warning Detections' with a donut chart showing 9 detections, and 'Top 10 Unresolved Informational Detections' which is empty. There are also two line charts for 'Threat and Warning Detections' and 'Informational Detections' showing detections per day over time.

2. Remove all filters, select the check box next to **Name** and click **Export**.



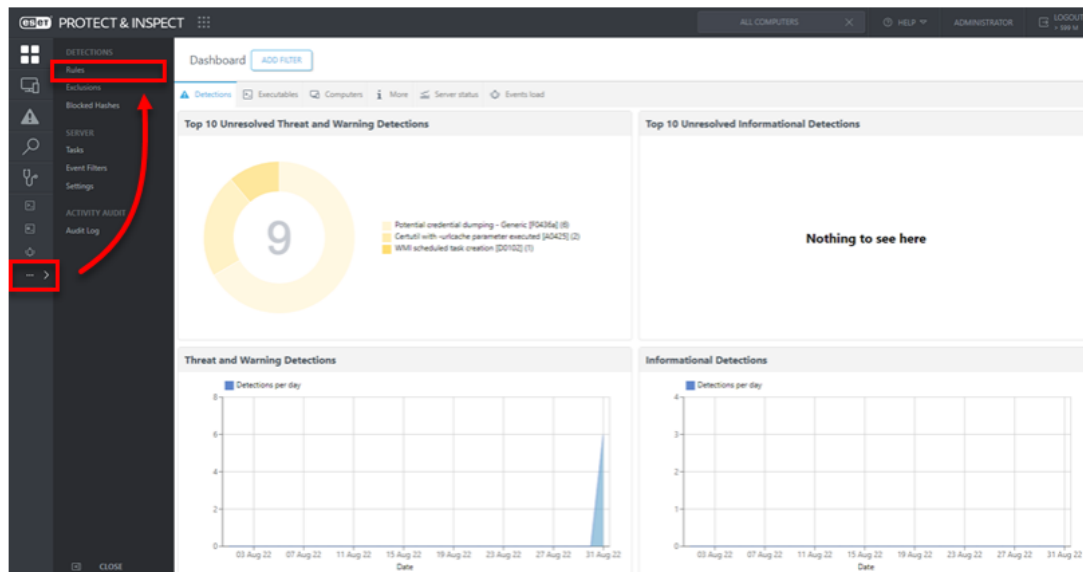
## Export Any Custom Rules



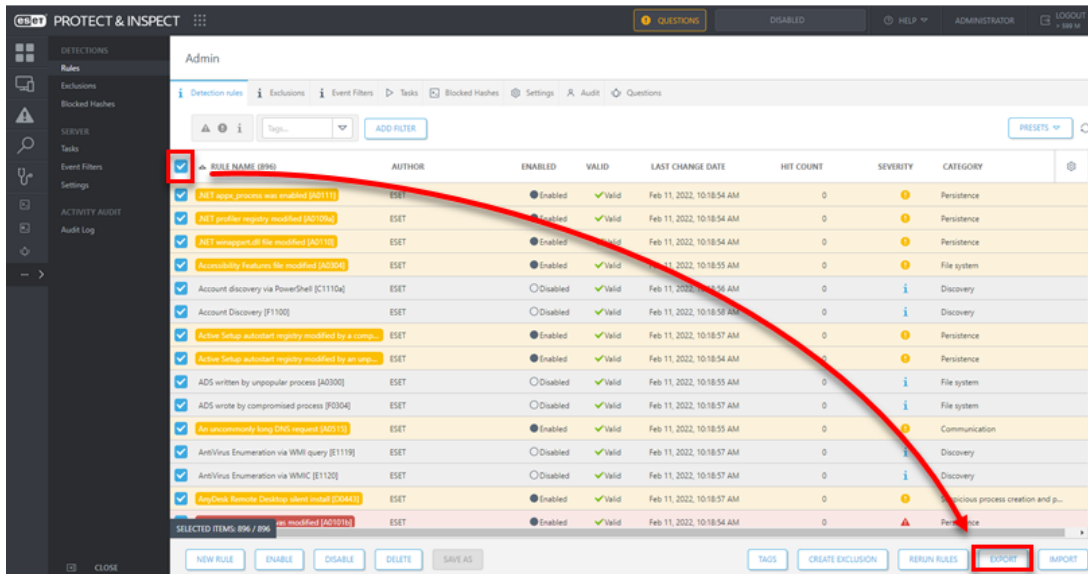
Only export custom rules

We recommend only exporting custom rules that were created by the user.

1. Click **More** → **Rules**.

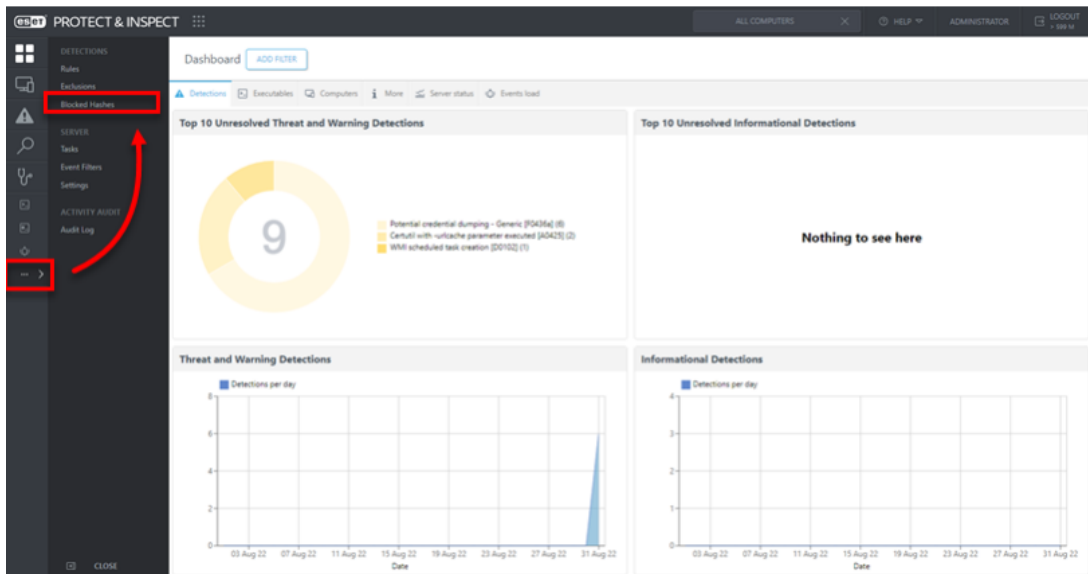


2. Filter for **Author isNot ESET**, select the check box next to **Name** and click **Export**.



## Blocked Hashes

1. Click **More** → **Blocked Hashes**.



2. Any blocked hashes must be manually copied over to ESET Inspect Cloud.

The screenshot displays the 'Admin' interface for ESET Protect & Inspect. The left sidebar contains navigation options: DETECTIONS, Rules, Exclusions, Blocked Hashes, SERVER, Tasks, Event Filters, Settings, ACTIVITY AUDIT, and Audit Log. The main content area is titled 'Admin' and includes tabs for Detection rules, Exclusions, Event Filters, Tasks, Blocked Hashes, Settings, Audit, and Questions. A search bar with 'Tag...' and an 'ADD FILTER' button is present. Below this is a table with columns: NAME (2), SHA-1, CLEANED, REPUTATION (LIVEGRID#), POPULARITY (LIVEGRID#), FIRST SEEN (LIVEGRID#), and SIGNATURE. Two rows are visible, both highlighted with a red border. The first row has a checked checkbox, the name 'ESETSetup.exe', a SHA-1 hash, 'Yes' under CLEANED, and 'Trusted' under SIGNATURE. The second row has a checked checkbox, the name 'ESETSetup.exe', a SHA-1 hash, 'Yes' under CLEANED, and 'Trusted' under SIGNATURE. At the bottom, there are buttons for 'ADD HASHES', 'UNBLOCK', 'CLEAN AND QUARANTINE', and 'TAGS'. A status bar at the bottom left indicates 'SELECTED ITEMS: 2 / 2'.

<input checked="" type="checkbox"/>	NAME (2)	SHA-1	CLEANED	REPUTATION (LIVEGRID#)	POPULARITY (LIVEGRID#)	FIRST SEEN (LIVEGRID#)	SIGNATURE
<input checked="" type="checkbox"/>	ESETSetup.exe		Yes			6 months ago	Trusted
<input checked="" type="checkbox"/>	ESETSetup.exe		Yes			6 months ago	Trusted



### ESET Security Services for ESET Inspect and ESET Inspect Cloud

ESET offers various [security service packages and additional support](#) for these products. Support for ESET Inspect on-premises and ESET Inspect Cloud is limited and managing rules or exclusions are not included without an ESET Security Service package. Contact a sales representative for further assistance.