

# ESET Tech Center

Knowledgebase > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > 6.x > "Package not found" error when deploying from an existing software install task (6.x)

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## "Package not found" error when deploying from an existing software install task (6.x)

Ondersteuning | ESET Nederland - 2017-11-06 - Comments (0) - 6.x

<https://support.eset.com/kb6085>

### Issue

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You receive the error "Task failed- try to install software manually" in ESET Remote Administrator when using an existing software install task

You receive the error "Package not found" on client workstations  
You are deploying a new ESET product version using the ERA repository

**This error will appear in the ERA Agent trace log, which is located at the following location:**

```
C:\Programdata\ESET\RemoteAdministrator\Agent\EraAgentApplicationData\Logs\Trace.log
```

**On Windows XP:**

```
C:\Documents and Settings\All  
Users\Application  
Data\ESET\RemoteAdministrator\Agent\EraAgentAp  
plicationData\Logs\
```

## Solution

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If you are deploying or upgrading an ESET endpoint product using a push install from the ESET Remote Administrator repository, the latest ESET product version will be selected. When deploying a new product version, you should create a new [software install task](#).

Use the push installation instructions for installing from the repository in the following ESET Knowledgebase article:

[Deploy or upgrade ESET endpoint products using a push install \(6.x\)](#)

### You can edit an existing software install task instead of creating a new one

In step 2 of the Knowledgebase article above, you can select your existing software install task to edit. This will allow you to keep the list filtering.

Tags

ERA 6.x

ERA Agent