

ESET Tech Center

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<https://support.eset.com/kb5544>

Issue

Unable to perform push uninstall on client machines with ESET Endpoint 5 or ESET v4 business products due to password protection

Solution

Issue: Unable to perform push uninstall on client machines with ESET Endpoint 5 or ESET v4 business products due to password protection

Resolution:

1. Create a policy in ERA 6 with password protection settings and apply it to the machine
2. Edit the policy and remove the password protection
3. Perform push uninstallation Future Resolution: V6.2 is supposed to resolve this issue when it comes out.

Tags

ERA 6.x