

Repair ESET Remote Administrator installation (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - [Comments \(0\)](#) - [5.x](#)

<https://support.eset.com/kb5913>

Issue

Error reloading modules, code: 6000
ESET Remote Administrator Server service won't start

Solution

1. [Back up your ESET Remote Administrator Server data.](#)
2. Open a command prompt by clicking **Start** → **Run**. Type **cmd** and click **OK**.
3. At the command prompt, type **msiexec /fa <path_to_package>** and press **Enter**.

Example: `msiexec /fa era_server_nt32_enu.msi`

4. Follow the on-screen instructions to repair your ESET Remote Administrator installation.
5. [Restart the ESET Remote Administrator Server.](#)

- Tags
- [ERA 5.x](#)