Running ESET business products from 2019 or older on any Windows operating system (6.6, 7.0, 7.1; Cross Certification)

Steef | ESET Nederland - 2020-09-28 - Comments (0) - FAQ's

What is Cross Certification and how does it affect me?

The certificate used in ESET products is signed by a trusted certification authority (TRCA), and this TRCA can be signed by different TRCAs. The mutual trust relationship between two specific TRCAs is expiring and will not be renewed, as the digest algorithm is SHA-1, which is no longer secure.
Newer ESET products use more secure and up-to-date certificate chains that meet security standards and do not expire on April 15, 2021.
This issue is not dependent on the Windows operating system version, and if you have the ESET products mentioned below, it will happen on Windows with the latest updates.

What will happen?

Affected ESET products will no longer update modules, including the detection engine after April 15, 2021.
These ESET products will not be fully functional and will be unable to provide sufficient protection.

Affected ESET products

ESET endpoint products for Windows (versions 6.6, 7.0, 7.1)

•Older than 7.1.2053.0 (7.1.2053.0 and newer is not affected by this issue)

•Older than 7.0.2120.0

•Older than 6.6.2094.0

ESET products for Windows Server (versions 7.0, 7.1)

•ESET File Security for Microsoft Windows Server - older than 7.1.12006.0 (7.1.12006.0 and newer is not affected by this issue)

•ESET Mail Security for Microsoft Exchange - older than 7.1.10008.0

•ESET Security for Microsoft SharePoint Server - older than 7.1.15002.0

•ESET Mail Security for IBM Domino - older than 7.1.14002.0

•All above mentioned products in all 7.0.x versions

ESET Windows home products (versions 12, 11, 10)

If you kept default settings and have not disabled automatic program updates, this issue does not affect you.

•12.1.x, 12.0.x

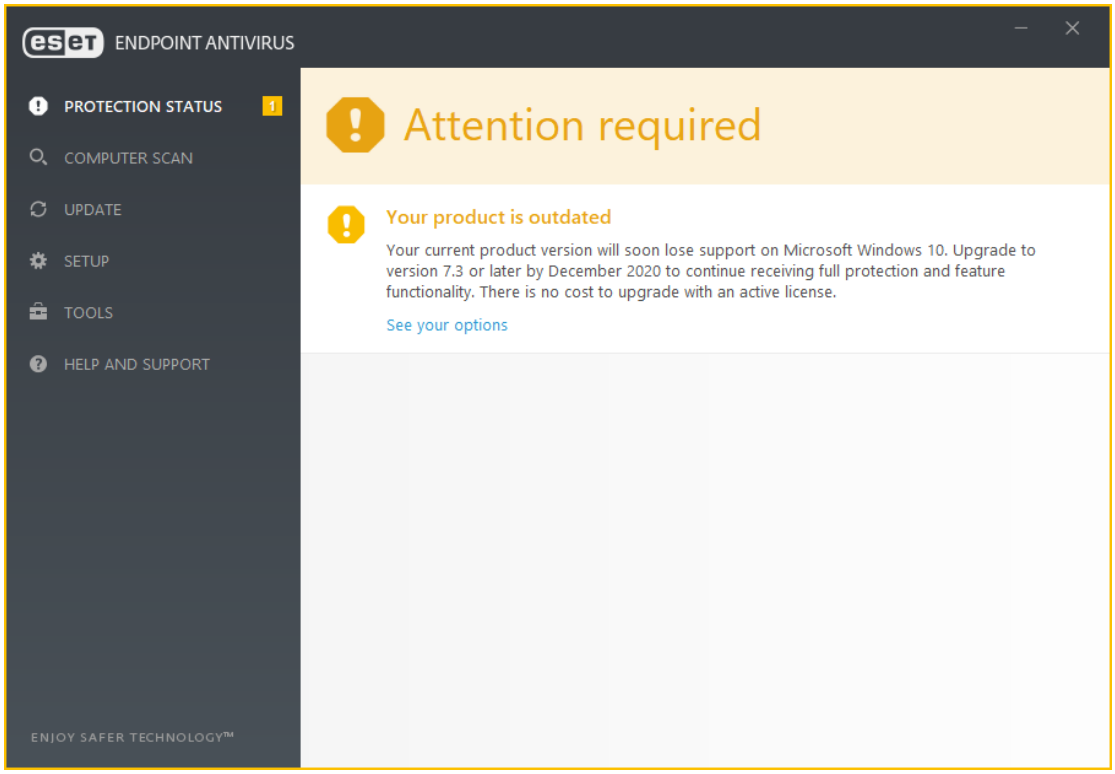
•11.2.x, 11.1.x, 11.0.x

•10.1.x, 10.0.x

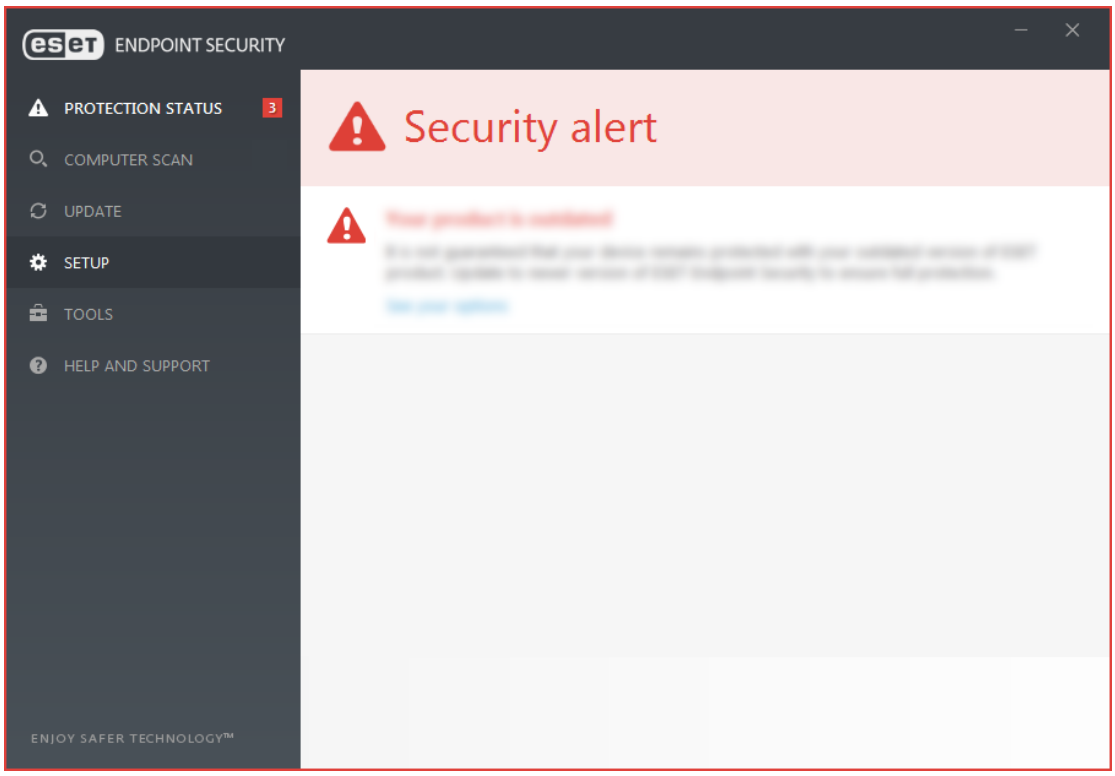
What should I do?

To avoid cross certification expiration, install the latest version of your ESET product.

Notifications about upcoming End of Life policies in ESET products



If you do not upgrade your ESET product on Windows 10, the protection status of your ESET product will turn Yellow in September 2020, informing you about the need to upgrade to the latest version to address this compatibility issue.



The protection status of your ESET product will turn Red in November 2020 as a last reminder.