

ESET Tech Center

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Secondary profile created with ESET Remote Administrator 2.0.29 not showing up when pushed to client workstations

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If you are using ESET Remote Administrator 2.0.29 and have created an install package containing a primary and secondary profile, please review the information contained in this article. The information in this article does not apply to earlier or later versions of ESET Remote Administrator.

If a secondary profile is created in the ESET Configuration Editor and pushed to clients, only the primary profile appears on the clients. As a temporary solution, please follow the steps below:

1. Configure the primary profile as desired during the package creation process.
2. Once the package has been pushed to client workstations, click the **Clients** tab in the ESET Remote Administrator Console and select all clients that are to have the primary and secondary profiles applied.
3. Right-click the selected clients and click **New Task → New Configuration Task** from the context menu.
4. Add the secondary profile and push this new configuration to them.