Set a password for endpoints (client workstations) to access the ESET Remote Administrator Server (5.x)

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https://support.eset.com/kb3367

Issue

Use ESET Remote Administrator to define the credentials for client workstations to connect to an HTTP mirror server

Configure HTTP authentication for client workstations using ESET Remote Administrator?

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

What's new in ESET version 6 business products?

Details

Solution

I. Define the ESET Remote Administrator (ERA) Server password

1. Open ESET Remote Administrator Console by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

2. Click **Tools → Policy Manager**.

3. Select the policy that you want to modify (this is likely your default policy for clients) and click **Edit**.

4. Expand **Windows desktop v5** (or the appropriate version for your client workstations) → **Kernel → Settings →Remote administration → Primary server password**.

5. Click **Set Password**, type your new password into both fields and then click **OK**.



Figure 1-1
Click the image to view larger in new window

6. Click **Console** to save your changes.

7. Click **Tools → Server Options**.

8. Click the **Security** tab and then click **Change** next to **Password for Clients (ESET Security Products)**.



Figure 1-2

9. Type your existing password (if you use one) into the **Old Password** field. If you do not currently use a password for clients to check in, leave this field blank. Type your new password into **New password** and **Confirm new password** fields and then click **OK**.



Figure 1-3

10. Click **OK** in the **Password changed** window.

11. Select the check box next to **Enable unathenticated access for Clients (ESET Security Products)**. Return to this setting once

all client workstations have checked in and disable it.

12. Click **OK** to close **Server Options** and save your changes. Continue to part II.

> ### Deselect "Enable unathenticated access for for Clients" once all client workstations have checked in
>
> This option will allow clients that have not yet received your new password to check in during the transitional period, however leaving it enabled can pose a security risk. Once all clients have checked in successfully, we recommend that you disable this feature.



Figure 1-4

II. Define the HTTP Mirror Server password

1. In the ESET Remote Administrator Console (ERAC), click **Tools → Server options → Advanced → Edit Advanced Settings**.

2. Expand **Remote Administrator → ERA Server → Settings → Mirror**.

3. Click **Username** and type the username to log into your HTTP mirror server into the **Value** field.

4. Click **Password** and then click **Set Password**. Type the password to log into your HTTP mirror server into both fields and then click **OK**.



Figure 2-1
Click the image to view larger in new window

5. Expand **Windows desktop v5** (or the equivelant for the software version installed on your client workstations) **→ Update → Profile → Settings**.

6. Click **Update server**, select **Custom update server** from the drop-down menu and then type the IP address of your HTTP mirror server into the **Value** field.



Figure 2-2
Click the image to view larger in new window

7. Click **Username** and type the username to log into your HTTP mirror server into the **Value** field.

8. Click **Password** and then click **Set Password**. Type the password to log into your HTTP mirror server into both fields and then click **OK**.



Figure 2-3
Click the image to view larger in new window

9. Click **Console** to save your new settings. Client workstations will receive the new settings the next time that they check in to ESET Remote Administrator.

10. Once all client workstations are able to check in, return to part I step 11 and deselect the check box next to **Enable unathenticated access for Clients (ESET Security Products)**.

- Tags
- Endpoint
- ERA 5.x