

ESET Tech Center

Knowledgebase > ESET PROTECT On-prem > Specific tasks are re-triggered after an upgrade to the latest version of ESET PROTECT and ESET PROTECT Cloud

Specific tasks are re-triggered after an upgrade to the latest version of ESET PROTECT and ESET PROTECT Cloud

Steef | ESET Nederland - 2021-11-04 - Comments (0) - ESET PROTECT On-prem

Issue

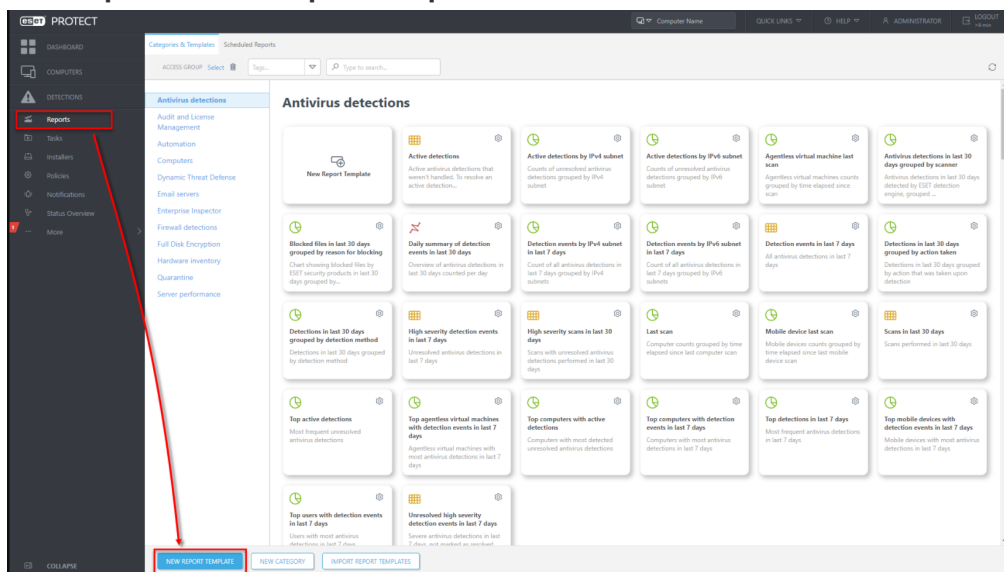
- After you upgrade to ESET PROTECT 9.0 from an earlier version or after an automatic upgrade of ESET PROTECT Cloud to version 3.0, all Tasks with Trigger type **Scheduled** or **CRON** and with option **Invoke ASAP If Event Missed** checked get executed one time immediately after the upgrade
- Generate a report of all the scheduled and CRON tasks in ESET PROTECT
- Before an upgrade, review all the tasks and change or remove tasks that could cause unwanted effects
- After an upgrade, consider the effects of the task execution on your environment (**for example: This could initiate unwanted software installs tasks (potentially with reboot) to servers and clients**)

Solution

Generate a report of all the scheduled and CRON tasks in ESET PROTECT

An export of the report created below is attached for you to import, see the bottom of the [this page](#) to download and import the report in ESET PROTECT.

1. Open the ESET PROTECT Web Console in your web browser and log in.
2. Click **Reports** → **New Report Template**.



3. In the **Name** field, type a name for your report. Click **No category selected** and in the dialog window, select a check box next to one of the categories (in this example, **Server performance**) and click **OK**.

New Report Template
Reports > Scheduled Tasks Report

Basic

Name: Scheduled Tasks Report

Description:

Tags: [Select tags](#)

Category: <No category selected>

Please select item

NAME	DESCRIPTION	TAGS
<input type="checkbox"/> Audit and License ...		
<input type="checkbox"/> Antivirus detections		
<input type="checkbox"/> Firewall detections		
<input type="checkbox"/> Quarantine		
<input checked="" type="checkbox"/> Server performance		
<input type="checkbox"/> Computers		
<input type="checkbox"/> Email servers		
<input type="checkbox"/> Automation		
<input type="checkbox"/> Hardware inventory		
<input type="checkbox"/> Enterprise Inspector		
<input type="checkbox"/> Dynamic Threat De...		
<input type="checkbox"/> Full Disk Encryption		

OK CANCEL

BACK CONTINUE FINISH CANCEL

4. Click **Chart** and select the check box next to **Display table**.

New Report Template
Reports > Scheduled Tasks Report

Chart

Display Table: ☒

Chart Type: Line Chart

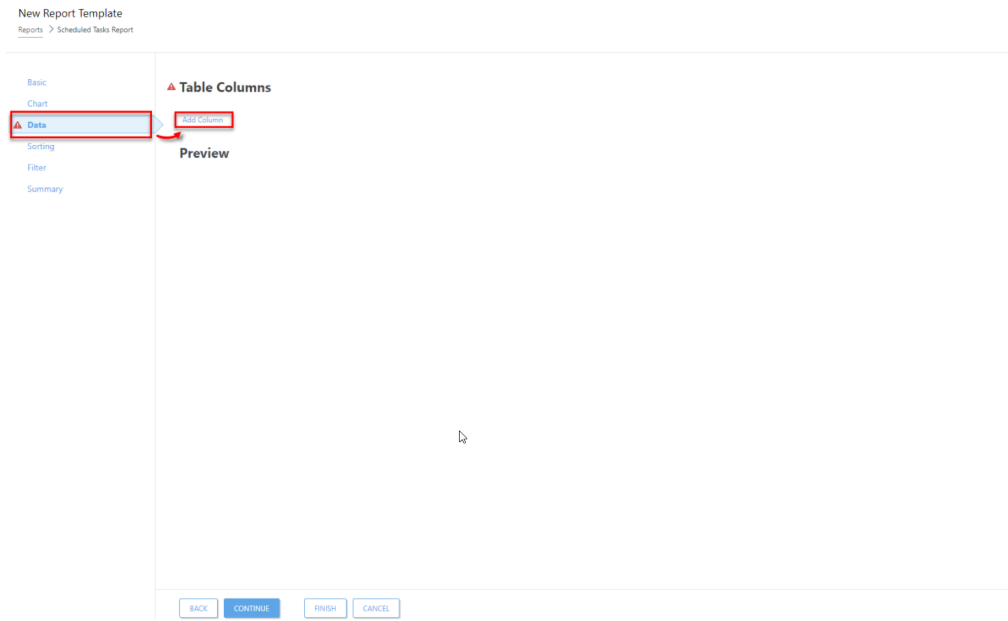
Title for X axis:

Title for Y axis:

Preview: [Show Preview](#)

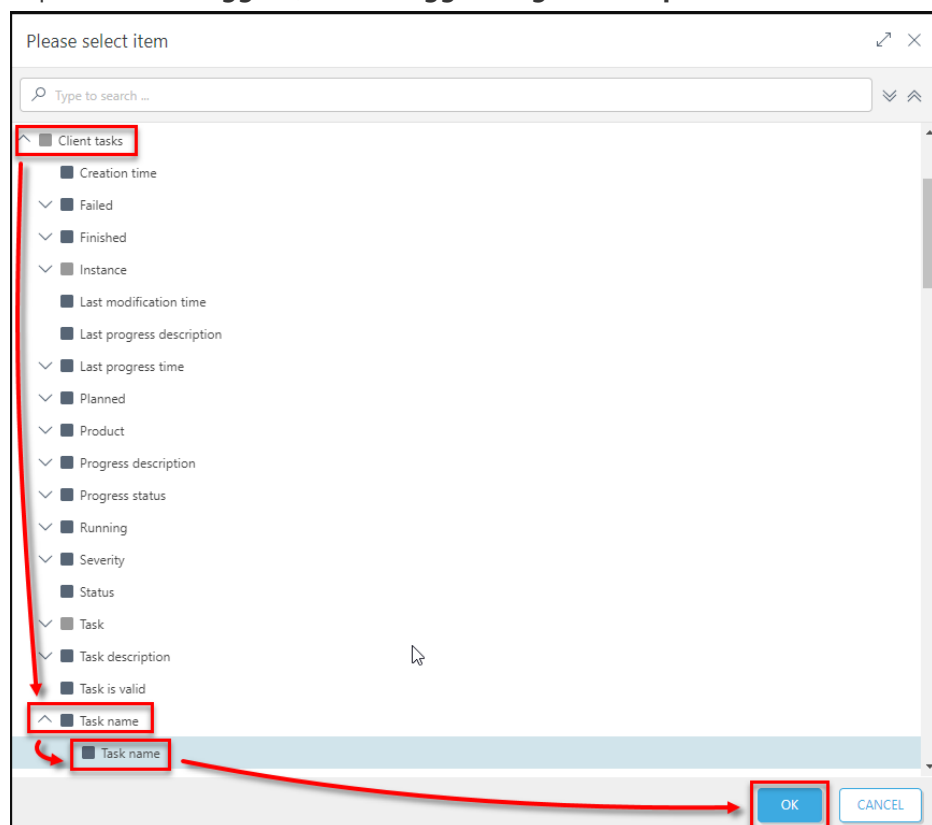
BACK CONTINUE FINISH CANCEL

5. Click **Data** → **Add Column**.

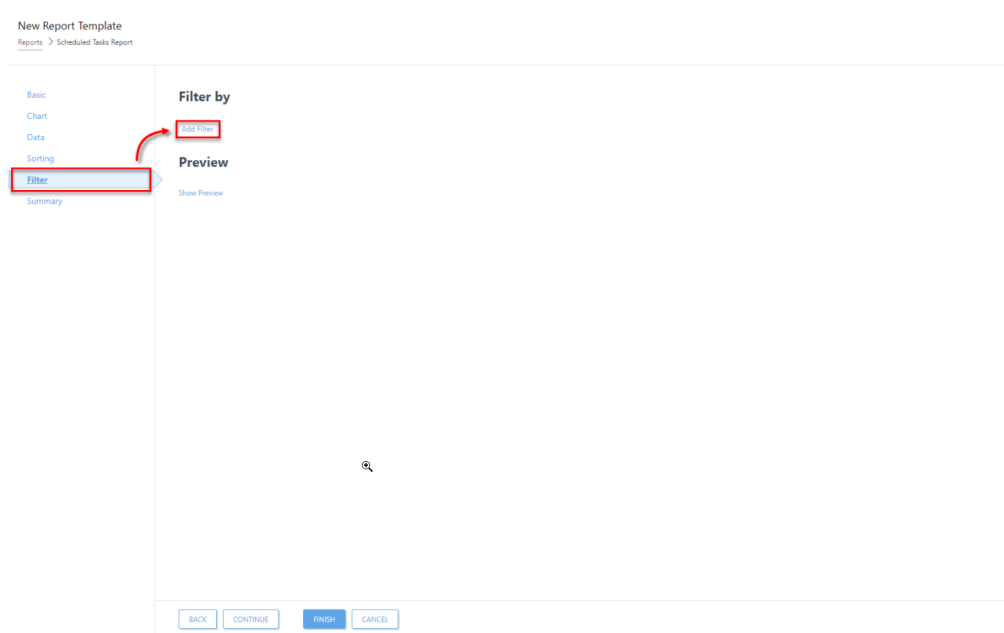


6. In the dialog window, select the following:

1. Expand **Client tasks**, expand **Task name**, select **Task name** and click **OK**.
2. Expand **Client triggers**, select **Expiration adjusted by agent local time** and click **OK**.
3. Expand **Client triggers**, select **Trigger group type** and click **OK**.
4. Expand **Client triggers**, select **Trigger target description** and click **OK**.

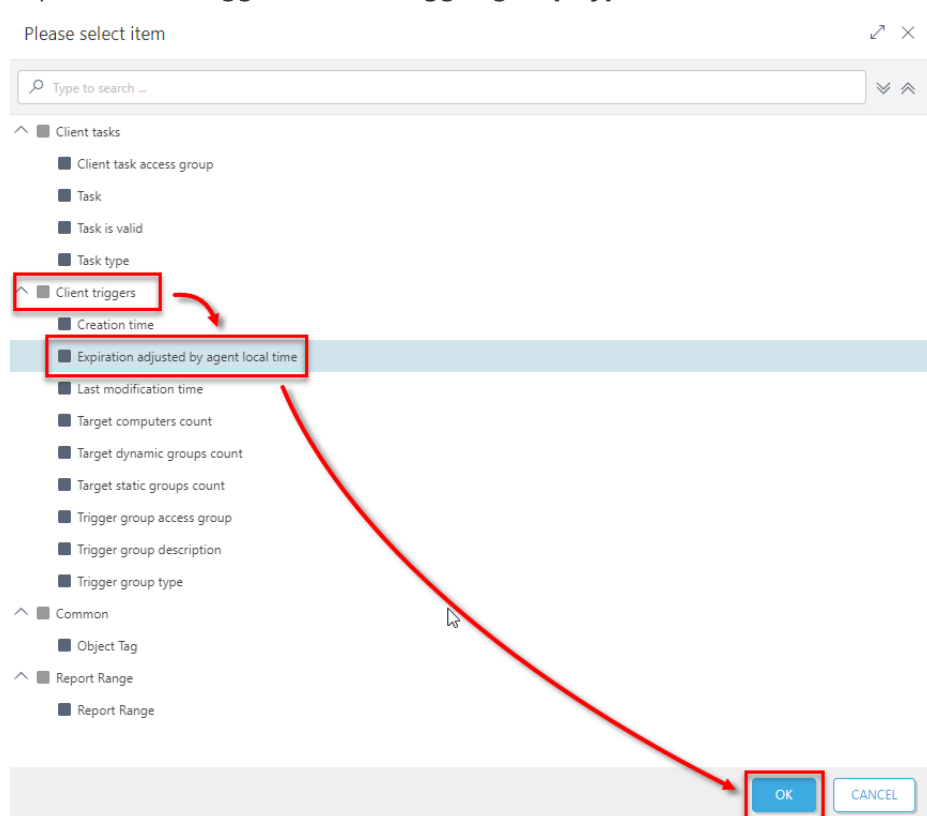


7. Click **Filter** → **Add Filter**,



8. In the dialog window, select the following:

1. Expand **Client triggers**, select **Expiration adjusted by agent local time** and click **OK**.
2. Expand **Client triggers**, select **Trigger group type** and click **OK**.



9. In the drop-down menu next to the **Client triggers. Expiration adjusted by agent local time**, select **has no value**.

New Report Template
Reports > Scheduled Tasks Report

Basic
Chart
Data
Sorting
Filter
Summary

Filter by

Client triggers - Expiration adjusted by agent local time	= (equal)	October 29, 2021 16:52:00	
AND Client triggers - Trigger group type	is one of	As Soon As Possible	

Add Filter

Preview

Show Preview

BACK CONTINUE **FINISH** CANCEL

10. Click **As Soon As Possible** → **Scheduled Trigger**. Click **Finish**.

New Report Template
Reports > Scheduled Tasks Report

Basic
Chart
Data
Sorting
Filter
Summary

Filter by

Client triggers - Expiration adjusted by agent local time	= (equal)	October 29, 2021 16:52:00	
AND Client triggers - Trigger group type	is one of	As Soon As Possible	

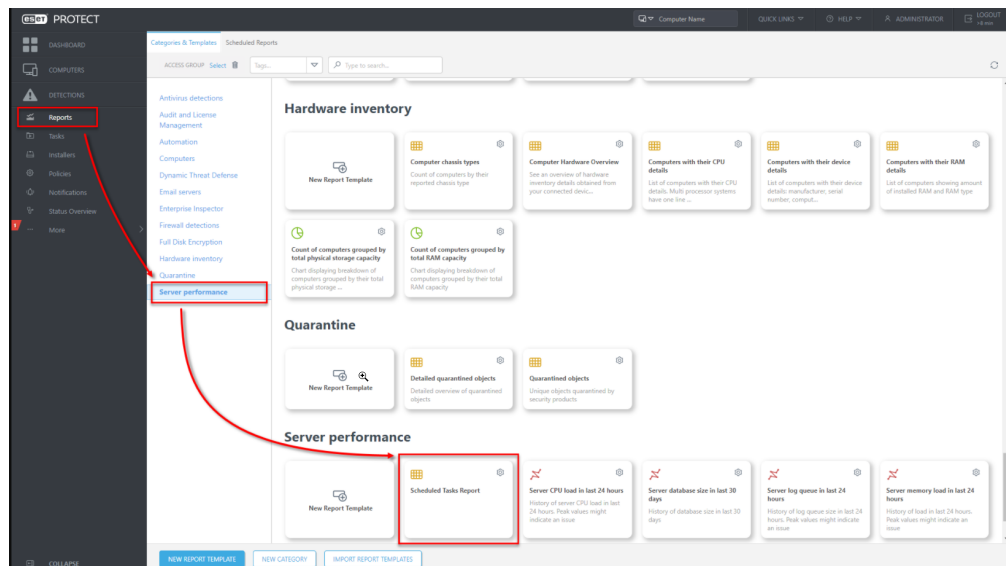
Add Filter

Preview

Show Preview

BACK CONTINUE **FINISH** CANCEL

11. You can open the report when you click **Reports**, then click the category (in this example, **Server performance**) and then the report you created.



Attachments

- [Scheduled-task-report.dat \(506.00 B\)](#)