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SQL Server Native Client 11.0 error messages received in Application Event Log in ESET File Security (7.x)

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Issue

- You received the "SQL Server Native Client 11.0: Unable to load sqlnclir11.rll due to either missing file or version mismatch. The application cannot continue." error message in the Application Event Log every 30 minutes
- You may be receiving these errors after upgrading ESET File Security for Mircosoft Windows Server from version 6.x to 7.x

Solution



Keep Microsoft SQL Server up-to-date

We recommend that you always keep your Microsoft SQL Server up-to-date with the latest Service Pack and Cumulative Update. Refer to the <u>Update Center for Microsoft SQL Server</u> for the list of latest updates.

If you are receiving these messages, you can choose to ignore them since they do not represent an issue for your system.

You can also disable these messages from appearing in your Application Event Log.

- In ESET File Security for Microsoft Windows Server, disable <u>automatic exclusions</u>.
- Remove existing exclusions for Microsoft SQL Server.
- Specify <u>new file exclusions</u> and <u>processes exclusions</u> manually. For detailed information about exclusions for Microsoft SQL Server, <u>see the following article</u> (section <u>Directories and file name extensions to exclude from virus scanning</u> and <u>Processes to exclude from virus scanning</u>)