

## **The error message "1" is displayed when installing ESET Endpoint Antivirus or ESET Endpoint Security**

Ondersteuning | ESET Nederland - 2025-03-07 - [Comments \(0\)](#) - [Legacy](#)

<https://support.eset.com/kb3732>

This error occurs when remnants of previously installed antivirus software are still present on a system where you are installing ESET Endpoint Security or ESET Endpoint Antivirus.

If you know which antivirus product was previously installed on your computer, see our list of [removal tools for common Windows antivirus software](#).

If you don't know which antivirus software was installed on your system, [click here for instructions to run the ESET AV Remover](#).