## **ESET Tech Center**

Knowledgebase > ESET PROTECT (Cloud) > Unblock a safe website on an endpoint using ESET PROTECT (8.x - 10.x) or ESET PROTECT Cloud

# Unblock a safe website on an endpoint using ESET PROTECT (8.x – 10.x) or ESET PROTECT Cloud

Mitch | ESET Nederland - 2023-01-13 - Comments (0) - ESET PROTECT (Cloud)

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### Issue

- A website that you know to be safe is being blocked by Web Access Protection.
- Exclude a web address from being reported by Web Access Protection
- Allow access to a known safe website.

#### Solution

- 1. <u>Open ESET PROTECT or ESET PROTECT Cloud Web Console</u> in your web browser and log in.
- 2. Click **Policies** and select the ESET product for the desired policy.

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1. Right-click the policy name and select **Edit**.

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 Click Settings → Web and Email and click Web access protection.

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1. Expand URL Address Management and click Edit.

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1. Select List of addresses excluded from content scan and click Edit.

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List name	Address types	List description	Q
List of allowed addresses	Allowed		
List of blocked addresses	Blocked		
List of addresses excluded from content scan	Found malware is ignored		
Add Edit Remove Add a wildcard (*) to the list of blocked addresses to blocked	ck all URLs except those include	Import ed in a list of allowed a	Export

1. Click Add.

Edit list	? 🗆 X
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List name	List of addresses excluded fro
List description	
List active	×
Notify when applying	×
Logging severity (€ ≥ 6.6)	None 🗸
	٩
Add Edit Remove	Import Export
	Save Cancel

1. Type the URL address into the blank field and click  ${f OK}.$ 



1. In the **Edit list** window, click **Save**.

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	Save Cancel

1. In the **Address list** window, click **Save**.

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Address list

List name	Address types	List description	Q
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list of blocked addresses	Blocked		
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1. Click **Finish**. The blocked website is now accessible.

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