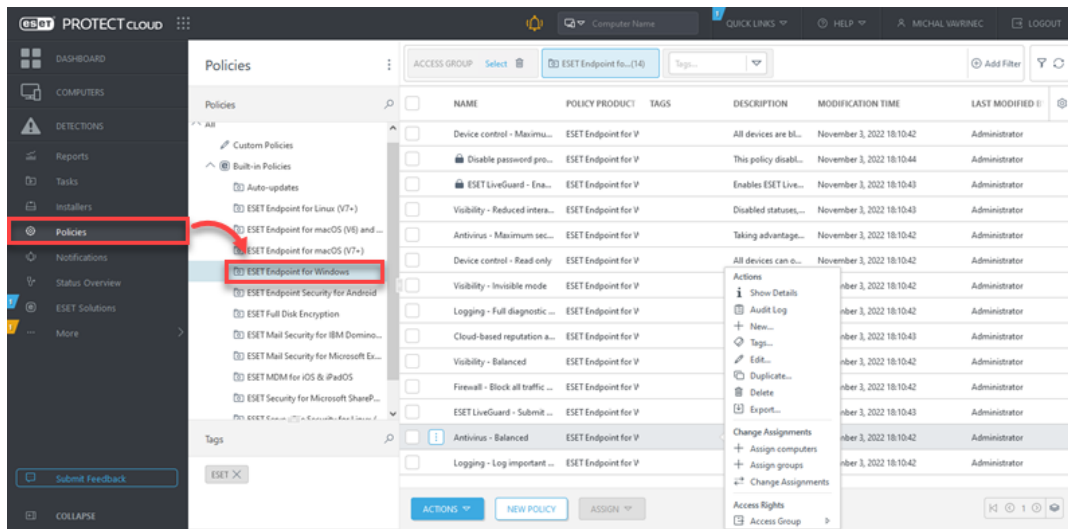


ESET Tech Center

Knowledgebase > ESET PROTECT (Cloud) > Unblock a safe website on an endpoint using ESET PROTECT (8.x – 10.x) or ESET PROTECT Cloud

Unblock a safe website on an endpoint using ESET PROTECT (8.x – 10.x) or ESET PROTECT Cloud

Mitch | ESET Nederland - 2023-01-13 - Comments (0) - ESET PROTECT (Cloud)

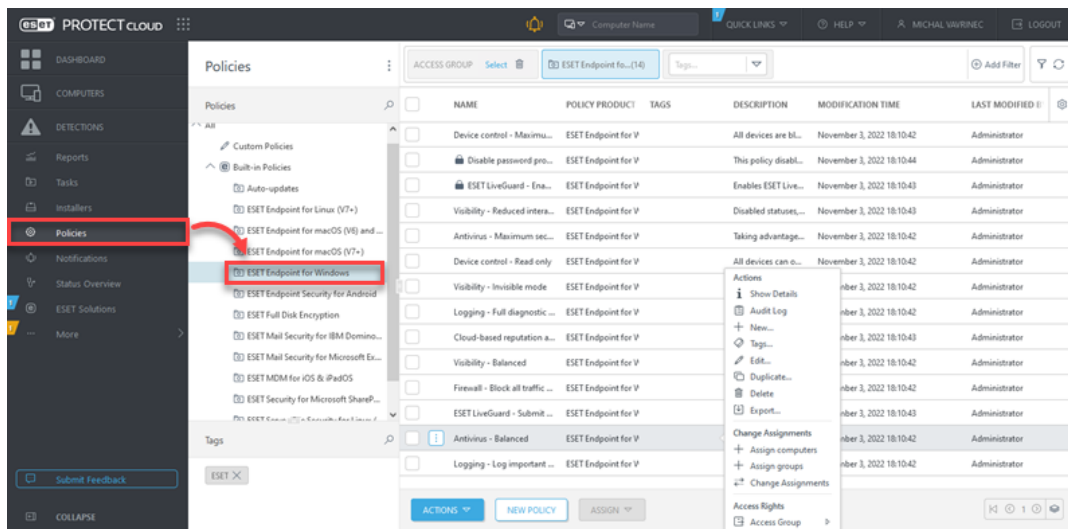


Issue

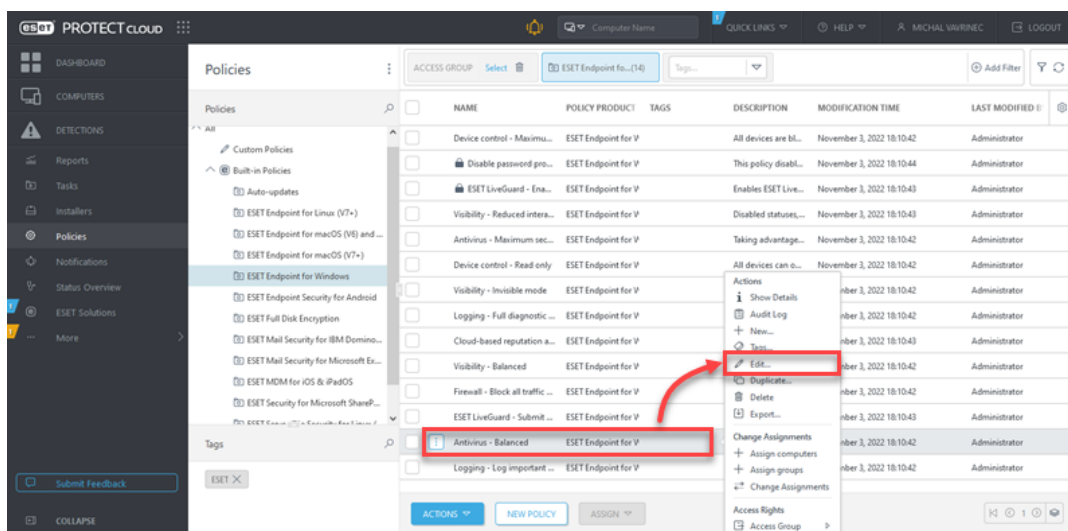
- A website that you know to be safe is being blocked by Web Access Protection.
- Exclude a web address from being reported by Web Access Protection
- Allow access to a known safe website.

Solution

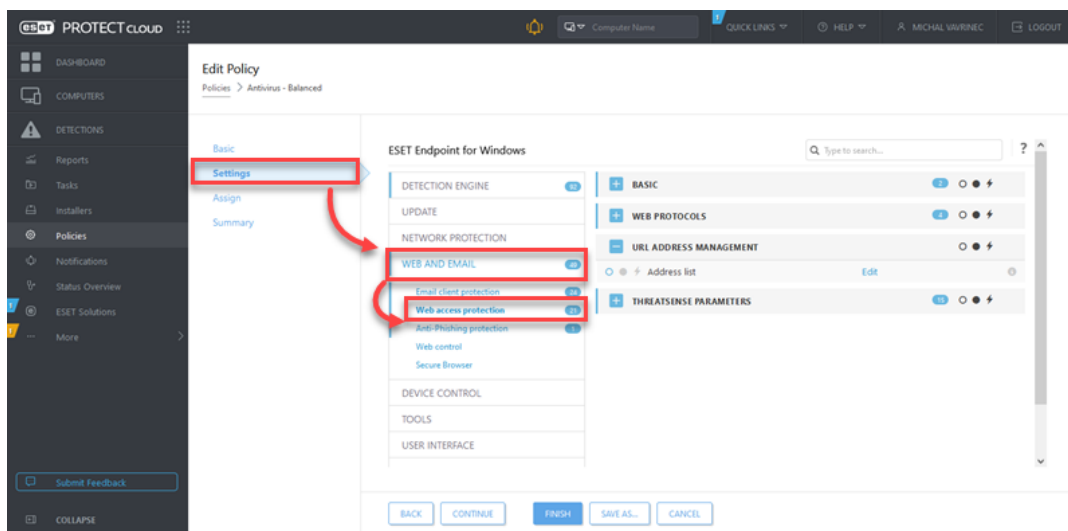
1. [Open ESET PROTECT or ESET PROTECT Cloud Web Console](#) in your web browser and log in.
2. Click **Policies** and select the ESET product for the desired policy.



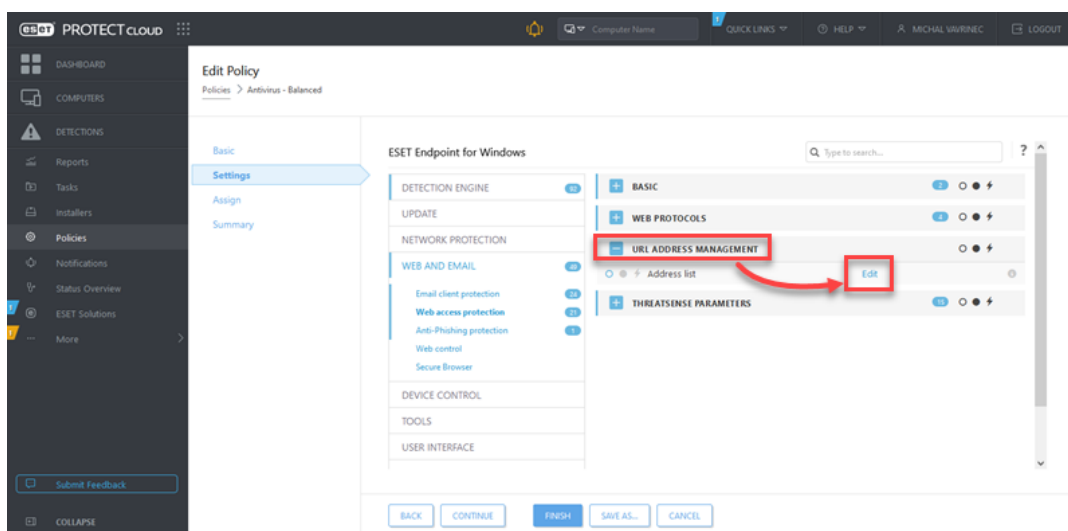
1. Right-click the policy name and select **Edit**.



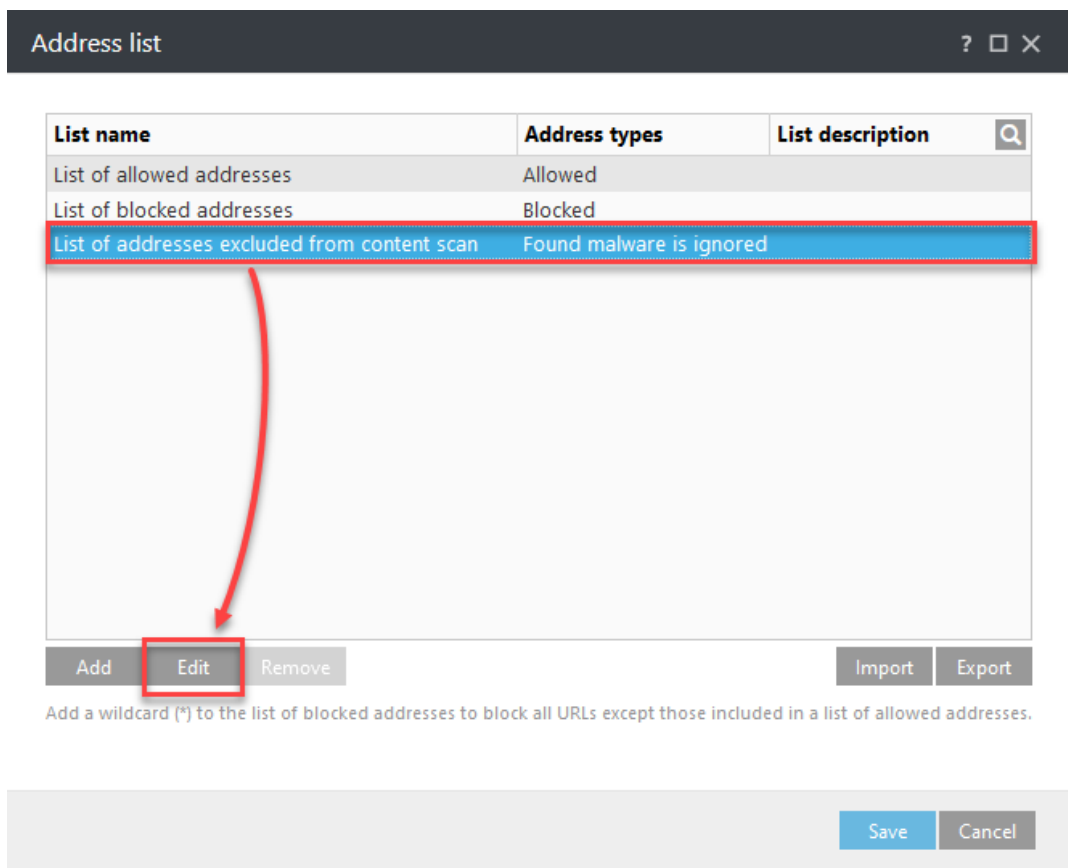
1. Click **Settings** → **Web and Email** and click **Web access protection**.



1. Expand **URL Address Management** and click **Edit**.



1. Select **List of addresses excluded from content scan** and click **Edit**.



1. Click **Add**.

Address list type: Found malware is ignored

List name: List of addresses excluded fro

List description:

List active: ☒

Notify when applying: ☐ x

Logging severity: ≥ 6.6 None

Buttons: Add, Edit, Remove, Import, Export, Save, Cancel

1. Type the URL address into the blank field and click **OK**.

Add mask

eset.com

Enter multiple values OK Cancel

1. In the **Edit list** window, click **Save**.

Edit list ? □ ×

Address list type: Found malware is ignored ▾

List name: List of addresses excluded fro

List description:

List active: ☒

Notify when applying: ☐ x

Logging severity: ≥ 6.6 None ▾

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Add Edit Remove Import Export

Save Cancel

1. In the **Address list** window, click **Save**.

Address list

List name

Address types

List description

List of allowed addresses

Allowed

List of blocked addresses

Blocked

List of addresses excluded from content scan

Found malware is ignored

Add

Edit

Remove

Import

Export

Add a wildcard (*) to the list of blocked addresses to block all URLs except those included in a list of allowed addresses.

Save

Cancel

1. Click **Finish**. The blocked website is now accessible.

PROTECT cloud

Computer Name

QUICK LINKS

HELP

MICHAŁ WIERTEC

LOGOUT

DASHBOARD

COMPUTERS

DETECTIONS

Reports

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Installers

Policies

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Submit Feedback

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Policies > Antivirus - Balanced

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ESET Endpoint for Windows

DETECTION ENGINE

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WEB AND EMAIL

Email client protection

Web access protection

Anti-phishing protection

Web control

Secure Browser

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TOOLS

USER INTERFACE

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WEB PROTOCOLS

URL ADDRESS MANAGEMENT

Address list

THREATSENSE PARAMETERS

BACK

CONTINUE

FINISH

SAVE AS...

CANCEL