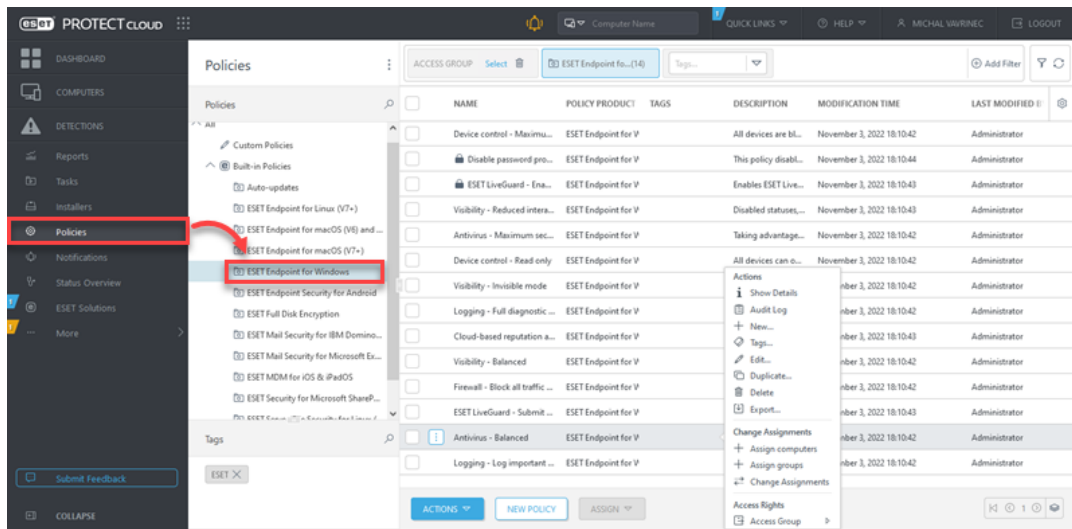


# ESET Tech Center

Knowledgebase > ESET PROTECT (Cloud) > Unblock a safe website on an endpoint using ESET PROTECT (8.x - 10.x) or ESET PROTECT Cloud

## Unblock a safe website on an endpoint using ESET PROTECT (8.x - 10.x) or ESET PROTECT Cloud

Mitch | ESET Nederland - 2023-01-13 - Comments (0) - ESET PROTECT (Cloud)

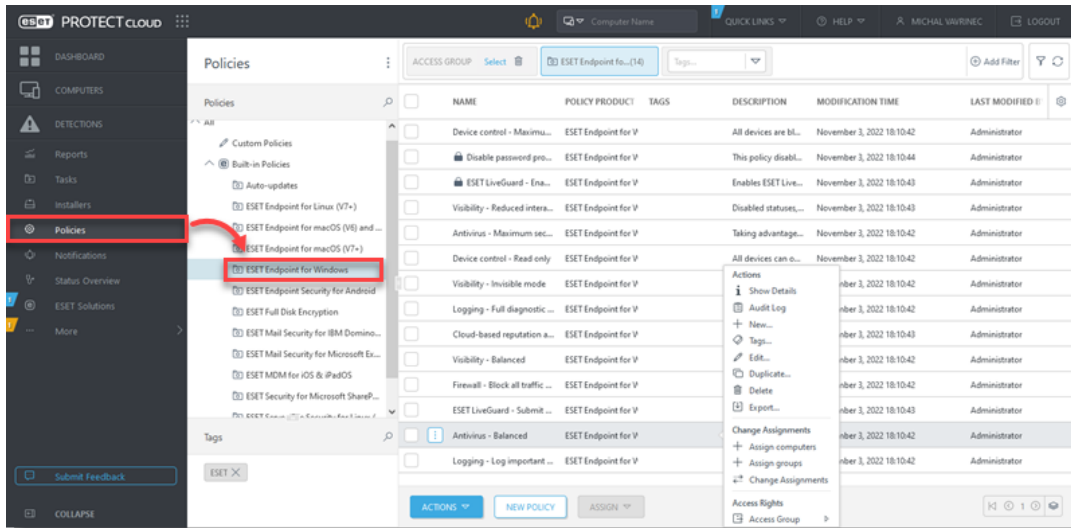


## Issue

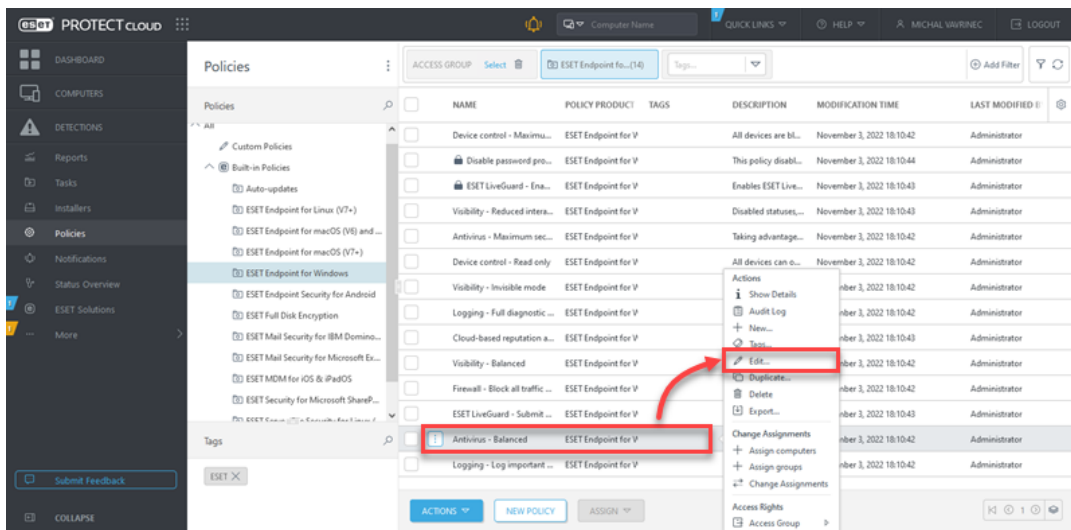
- A website that you know to be safe is being blocked by Web Access Protection.
- Exclude a web address from being reported by Web Access Protection
- Allow access to a known safe website.

## Solution

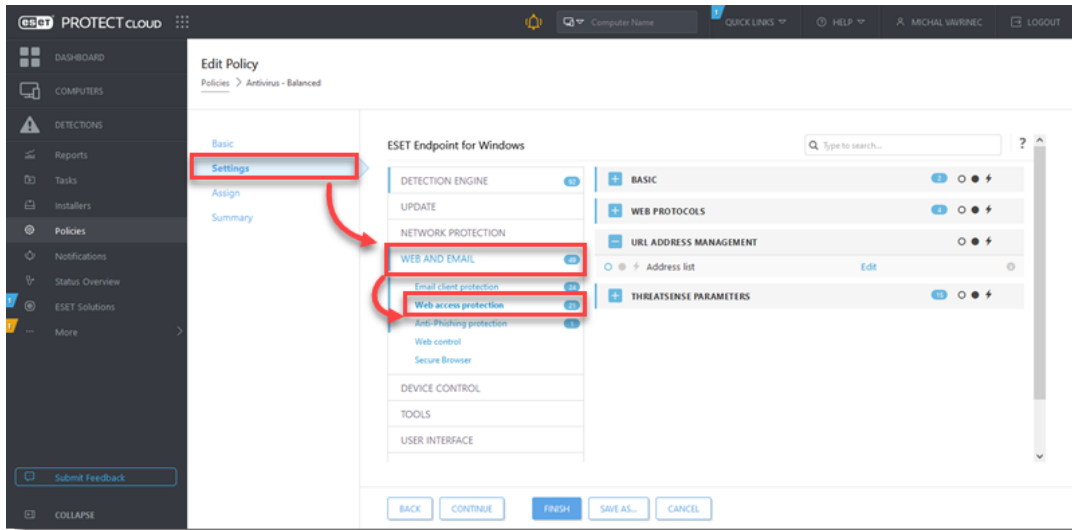
1. [Open ESET PROTECT or ESET PROTECT Cloud Web Console](#) in your web browser and log in.
2. Click **Policies** and select the ESET product for the desired policy.



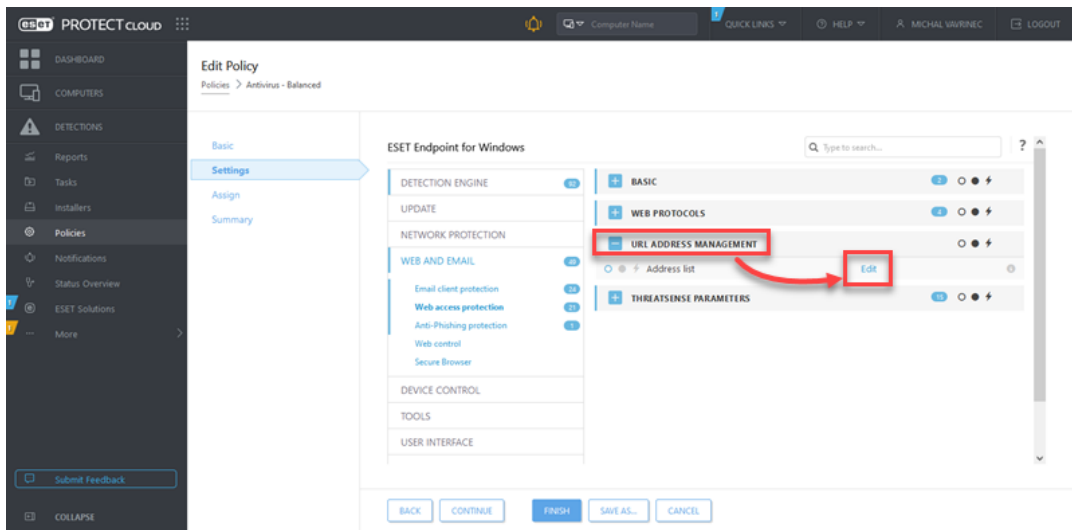
1. Right-click the policy name and select **Edit**.



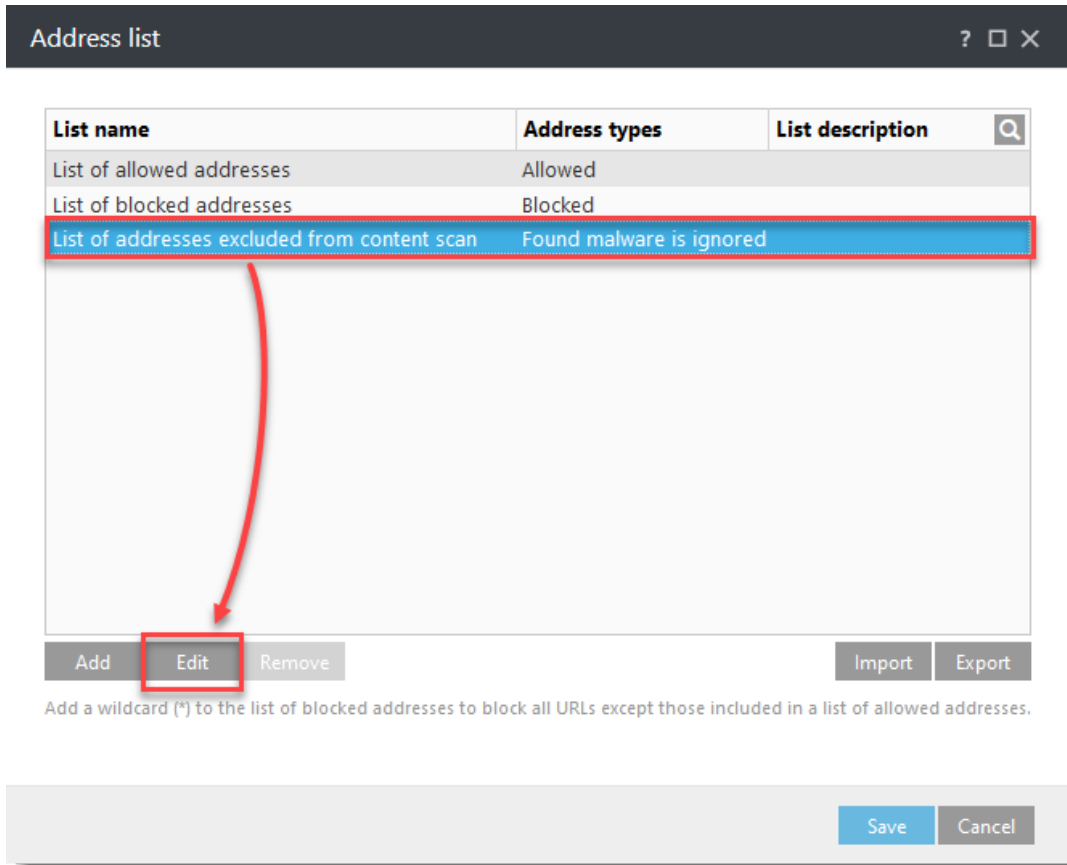
1. Click **Settings** → **Web and Email** and click **Web access protection**.



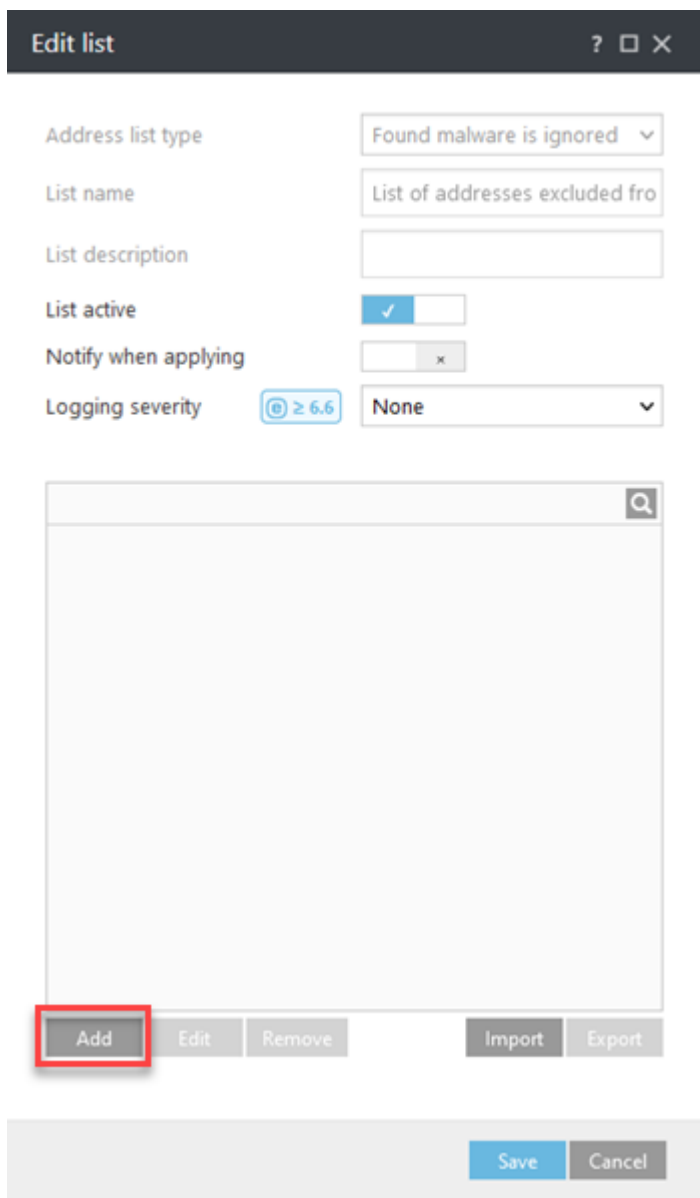
1. Expand **URL Address Management** and click **Edit**.



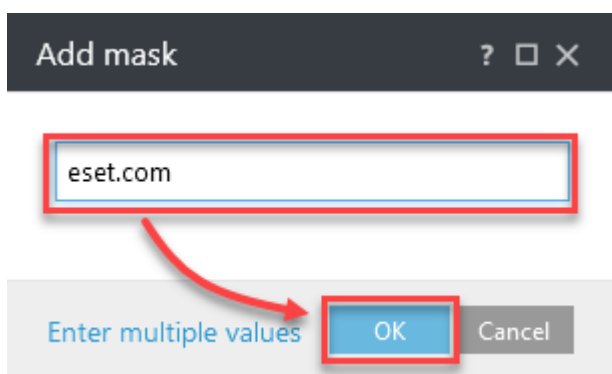
1. Select **List of addresses excluded from content scan** and click **Edit**.



1. Click **Add**.



1. Type the URL address into the blank field and click **OK**.



1. In the **Edit list** window, click **Save**.

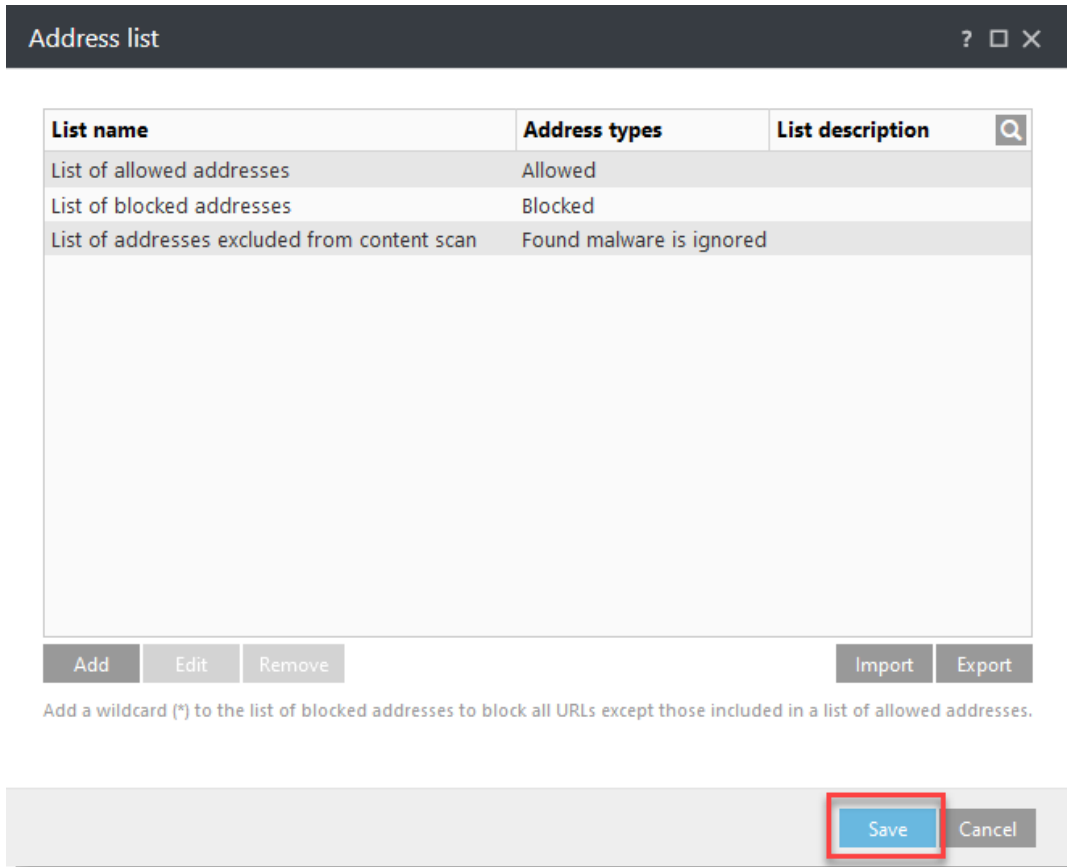
The screenshot shows the 'Edit list' window with the following configuration:

- Address list type: Found malware is ignored
- List name: List of addresses excluded fro
- List description: (empty)
- List active:
- Notify when applying:
- Logging severity: None

The list view contains one entry: eset.com.

Buttons at the bottom: Add, Edit, Remove, Import, Export, Save (highlighted), Cancel.

1. In the **Address list** window, click **Save**.



1. Click **Finish**. The blocked website is now accessible.

