

[Knowledgebase](#) > [ESET Endpoint Encryption](#) > [Unexpected licensing error 1109, or "The supplied code returned too many results"](#)

Unexpected licensing error 1109, or "The supplied code returned too many results"

Anish | ESET Nederland - 2018-01-23 - [Comments \(0\)](#) - [ESET Endpoint Encryption](#)

When configuring an Enterprise Server and entering the DESlock+ Proxy ID into the setup wizard, you may encounter one of the following errors:

Unexpected Licensing Error: 1109

The supplied code returned too many results. If this is Proxy ID please contact support for guidance.

If this error occurs it means there is a problem with the Enterprise Server Proxy ID and it is currently in an unusable state.

You must contact DESlock+ support for assistance in recovering from this error.