ESET Tech Center

Unexpected licensing error 1109, or "The supplied code returned too many results"

Anish | ESET Nederland - 2018-01-23 - Comments (0) - ESET Endpoint Encryption

When configuring an Enterprise Server and entering the DESlock+ Proxy ID into the setup wizard, you may encounter one of the following errors:

> Unexpected Licensing Error: 1109
> The supplied code returned too many results. If this is Proxy ID please contact support for guidance.

If this error occurs it means there is a problem with the Enterprise Server Proxy ID and it is currently in an unusable state.

You must contact DESlock+ support for assistance in recovering from this error.