ESET Tech Center

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Uninstall ESET endpoint or server products (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - Legacy ESET Remote Administrator (6.x / 5.x / 4.x)

Issue

• Uninstall ESET Endpoint Security, ESET Endpoint Antivirus, ESET File Security or ESET Mail Security

Solution

A new version has been released

Version 7 of ESET business products were released on August 16, 2018. This article applies to version 6.x and ESET Remote Administrator . For information about what's new in the latest version and how to upgrade, see the following article:

<u>What's new in version 7 business products?</u>

ESET Remote Administrator (ERA) users: <u>Perform these steps in ERA</u>



Mac Users: Uninstall ESET Endpoint for macOS products.

In situations where you do not want to, or cannot use a <u>push uninstall</u> to remove an ESET endpoint or server solution, follow the steps below to uninstall on an individual client or server workstation.

A restart may be required

If you are performing these steps on a server, we recommend that you plan a maintainance window to allow for a restart after removing your ESET product.

- 1. Press the **Windows key** + **R** to open a **Run** dialog.
- 2. Type Appwiz.cpl into the field and click OK.
- 3. In the **Uninstall or Change a program** window, select the ESET product you want to remove and click **Change**.



Figure 1-1

1. Click Next.



Figure 1-2

1. Click Remove.

🙀 ESET Endpoint Secu	rity Setup	×
Modify, Repair or Remove installation Select the operation you wish to perform		eset
5	Repair Repairs errors in the most recent installation state - fixes missing or corrupt files, shortcuts and registry entries. <u>Remove</u> Removes ESET Endpoint Security from your computer.	
	<back next=""></back>	Cancel

Figure 1-3

1. Select a reason for uninstalling and click **Next**.

🐺 ESET Endpoint Security Setup 🔀			
Questionnaire Why are you uninstalling ESET Endpoint S	ecurity?		
 Unsatisfactory detection of threats Affecting computer performance Lack of product features Difficult product navigation 	 Customer care issues Price - switching to less expensive or free security solution Only used for trial and/or testing Changed operating system 		
Complicated installation and activation process	 Uninstalling temporarily and will come back to ESET Other reason 		
<	Back Next > Cancel		

Figure 1-4

1. Click Remove.



Figure 1-5

1. Click **Finish**. Your ESET product has been uninstalled.





- Tags
 <u>EEA</u>
 <u>EES</u>
 <u>EFSW</u>
 <u>EMSX</u>