## **ESET Tech Center**

Knowledgebase > Legacy > Legacy ESET Remote Administrator (6.x / 5.x / 4.x) > Uninstall ESET endpoint or server products (6.x)

### Uninstall ESET endpoint or server products (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - Legacy ESET Remote Administrator (6.x / 5.x / 4.x)

### lssue

 Uninstall ESET Endpoint Security, ESET Endpoint Antivirus, ESET File Security or ESET Mail Security

### Solution

### A new version has been released

Version 7 of ESET business products were released on August 16, 2018. This article applies to version 6.x and ESET Remote Administrator . For information about what's new in the latest version and how to upgrade, see the following article:

• What's new in version 7 business products?

# ESET Remote Administrator (ERA) users: Perform these steps in ERA



Mac Users: Uninstall ESET Endpoint for macOS products.

In situations where you do not want to, or cannot use a <u>push uninstall</u> to remove an ESET endpoint or server solution, follow the steps below to uninstall on an individual client or server workstation.

### A restart may be required

If you are performing these steps on a server, we recommend that you plan a maintainance window to allow for a restart after removing your ESET product.

- 1. Press the **Windows key** 4 + **R** to open a **Run** dialog.
- 2. Type **Appwiz.cpl** into the field and click **OK**.
- 3. In the **Uninstall or Change a program** window, select the ESET product you want to remove and click **Change**.

~			
🔵 💬 🔤 « All Control Pane	I Items 🕨 Programs and Features 🔹 👻	Search Programs and Fee	itures 🖇
Control Panel Home View installed updates	Uninstall or change a program To uninstall a program, select it from the list and then	click Uninstall, Change, or Rep.	air.
Turn Windows features on or off	Organize - Change 3		
	Name	Publisher	Installed C
	ESET Endpoint Security	ESET, spol. s r.o.	3/20/2015
	🞯 ESET Remote Administrator Agent	ESET, spol. s r.o.	3/30/2015
	GESET Rogue Detection Sensor	ESET, spol. s r.o.	4/1/2015
	Microsoft .NET Framework 4 Client Profile	Microsoft Corporation	1/28/2011
	Microsoft Visual C++ 2008 Redistributable - x86 9.0.3	Microsoft Corporation	6/12/2012
	VMware Tools	VMware, Inc.	6/12/2012
	₩inPcap 4.1.3	Riverbed Technology, Inc.	4/1/2015
	ESET, spol. s r.o. Product version: 6.1.2222. Size: 103 MB	0	

### Figure 1-1

1. Click Next.





1. Click Remove.





1. Select a reason for uninstalling and click **Next**.

ESET Endpoint Security Setup	×
Questionnaire Why are you uninstalling ESET Endpoint S	ecurity?
Unsatisfactory detection of threats	Customer care issues
Affecting computer performance	Price - switching to less expensive or free security solution
Lack of product features	☐ Only used for trial and/or testing
Difficult product navigation	Changed operating system
Complicated installation and activation process	Uninstalling temporarily and will come back to ESET
Renewal process issues	Other reason
<	Back Next > Cancel

#### Figure 1-4

1. Click Remove.



### Figure 1-5

1. Click Finish. Your ESET product has been uninstalled.



Figure 1-6

Tags			
EEA			
EES			
EFSW			
EMSX			