ESET Tech Center

Upgrade components list is empty when attempting to upgrade to the latest version of ESET Remote Administrator 6.4

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - 6.x

https://support.eset.com/kb5794

Issue

Components upgrade task fails

You are upgrading from a version of ESET Remote Administrator not supported by the component upgrade task

Repository is empty

Details

Solution

You can only use the component-based upgrade task from the following versions of ESET Remote Administrator (ERA):

- 6.3.12.0
- 6.2.171.0
- 6.1.444.0
- 6.1.365.0
- 6.1.265.0

If you are upgrading from a minor version of ERA (a version not listed above) or having issues using the component-based upgrade task, perform the steps in the following Knowledgebase article to upgrade manually:

- [Perform a manual component-based upgrade of ERA Server and Web Console](#)