![ESET Cybersecurity Progress. Protected.]

Upgrade ESET endpoint products from the Dashboard using one-click action in ESET PROTECT

Steef | ESET Nederland - 2021-01-15 - Comments (0) - ESET PROTECT On-prem

Issue

- One-click actions in ESET PROTECT enable users to manage alerts
- You want to update your ESET endpoint product or ESET File Security product using the Dashboard in ESET PROTECT (8.x)

Solution

To upgrade ESET security products on the client computers using a one-click action in ESET PROTECT:

1. Open ESET PROTECT Web Console in your web browser and log in.

2. Click **Dashboard → ESET Applications**.

3. In the **Application version status** report, left-click the yellow section of the graph and select **Update installed ESET products**.
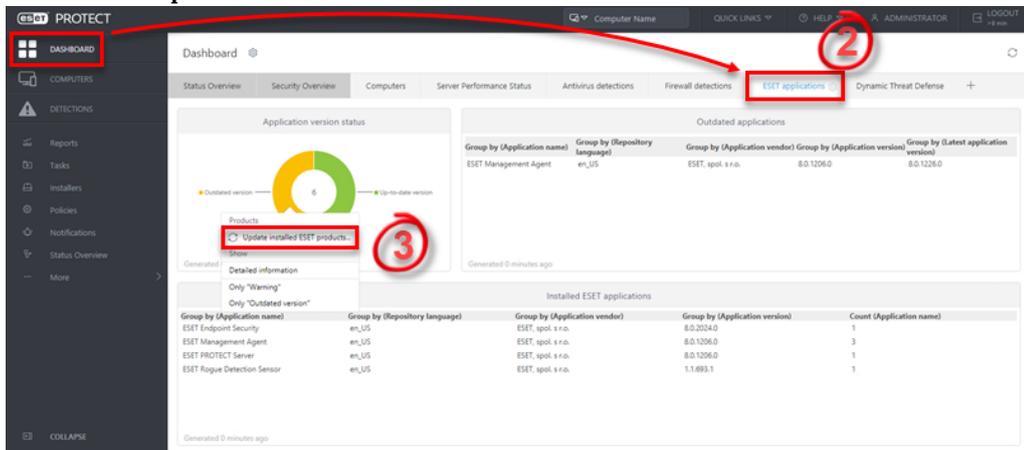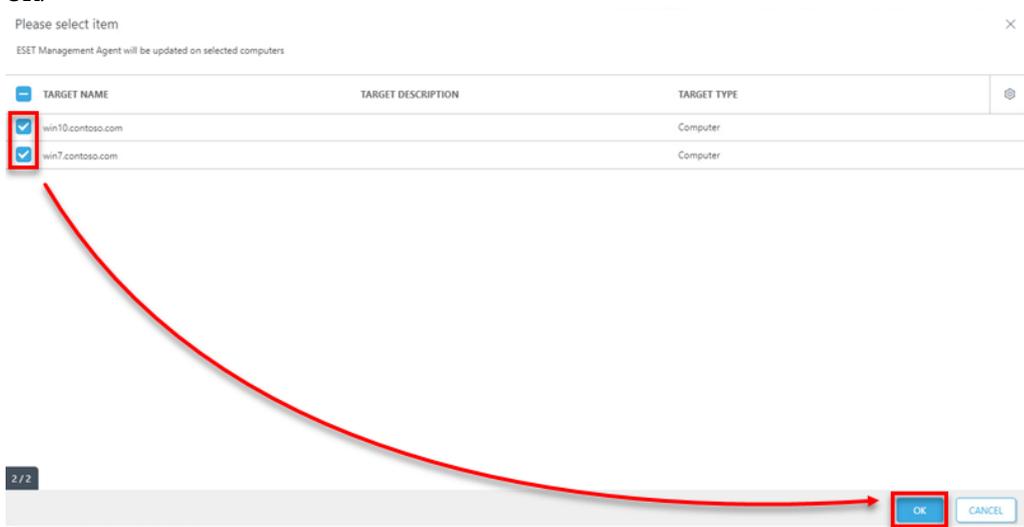

ESET Management Agent
ESET Management Agent can not be updated through the Dashboard. Please visit our Online help topic for more information.
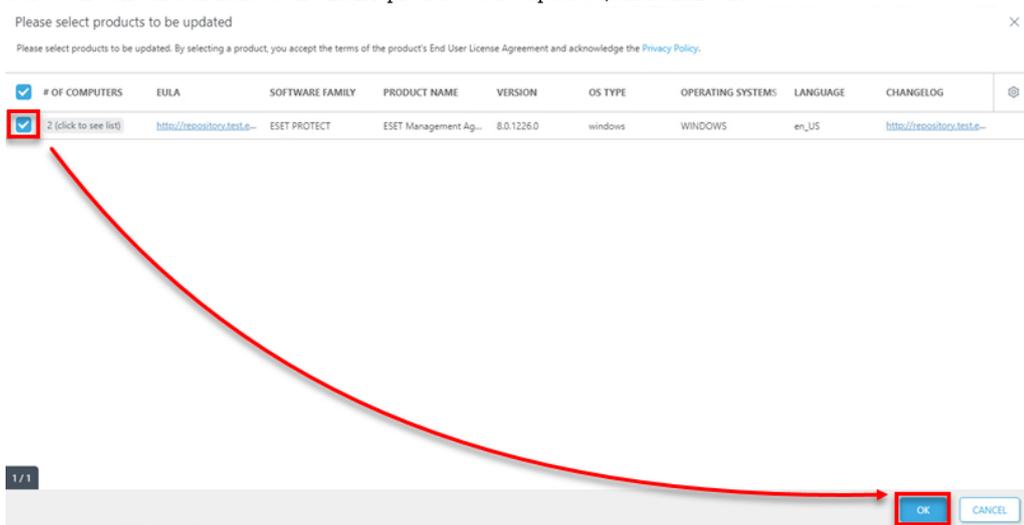
4. Click **(click to see the list)** to see the computers where the ESET product will be updated.
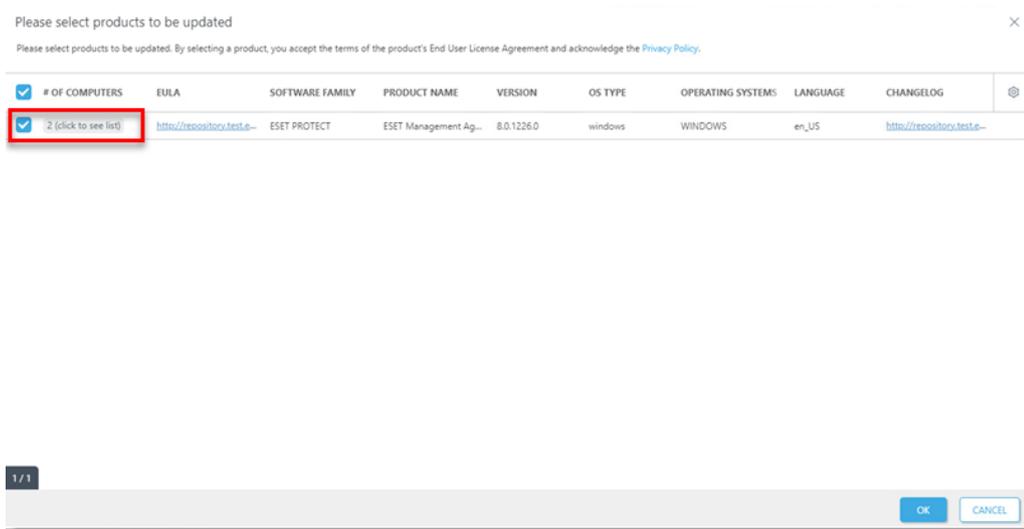
5. Select the check box next to the computers where you want the ESET product to be updated and click **OK**.

6. Select the check box next to the ESET product to be updated, and click **OK**.

7. Select the check box next to **Automatically reboot when needed** and click **Update**. To have machines restart later, deselect the check box.

Automatic Reboot
We highly recommend rebooting automatically to ensure full protection of ESET modules. The task will run based on the agent selecting or deselecting the check box. When the check box is deselected, the system will still upgrade but it will not reboot. The maintenance window is preferred so updates can be performed outside of business hours and the reboot can process.

Product update may need computer reboot. If automatic reboot isn't allowed, the installation may wait until next reboot to finish. Allow automatic reboot?

☑ Automatically reboot when needed

UPDATE   CANCEL

8. Click **Tasks** to view the progress of any scheduled Client Task(s). When the task finishes successfully, the managed computers are protected by the latest version of ESET security software.