Upgrade to Windows 10 with ESET business products installed

Ondersteuning | ESET Nederland - 2025-03-07 - Comments (0) - 6.x

Issue

- ESET endpoint product compatibility with Windows 10
- Upgrading to Windows 10
- Upgrade scenarios

Solution

Home users: Click here

Ensure a smooth upgrade to Windows 10

We strongly recommend that you upgrade to the latest version of your ESET product before upgrading to Windows 10. Updating your ESET endpoint product before upgrading to Windows 10 will help to make sure it is compatible with Windows 10 as well as keep your ESET product settings and license information intact.

To upgrade:

1. Click here for instructions to check your product version.
2. Upgrade your ESET endpoint product to the latest version.

- Upgrade on individual workstations
- Upgrade using ESET Security Management Center
- Upgrade using ESET Remote Administrator

ESET endpoint product compatibility with Windows 10

Product	Compatible with Windows 10	Settings*
ESET Endpoint Security / ESET Endpoint Antivirus 7.x and later	**Yes**, you can upgrade to Windows 10 now. See upgrade scenario 1 below.	**Yes**
ESET Endpoint Security / ESET Endpoint Antivirus 6.5.2132.x and later	**Yes**, you can upgrade to Windows 10, but the latest possible version of Windows 10 is version 1909 (or 19H2). See upgrade scenario 2 below.	**Yes**
All earlier versions	**No**, see upgrade scenario 3 below	**Yes**

* Settings and license information retained

Windows 10 Education users:

Previous versions of ESET cannot be migrated to **Windows 10 Education** build. We recommend installing the latest version of ESET after upgrading to Windows 10 Education.

Upgrade scenarios

1. **I have version 7 of ESET Endpoint Security / ESET Endpoint Antivirus and want to upgrade to Windows 10—what should I do?**

   You can upgrade to Windows 10 with your ESET product installed. All settings and license information will be kept.

2. **I have version 6 of ESET Endpoint Security / ESET Endpoint Antivirus 6.5.2132.x to latest version of 6.6.x and want to upgrade to Windows 10—what should I do?**

We recommend that you upgrade to the latest version of your ESET product and ensure that you are using the latest detection engine updates before upgrading to Windows 10.
Windows 10 20H1 is no longer supported, however you can upgrade to Windows 10 with the Windows 10 build version up to 1909.

3. **I have a product version that is not approved for the upgrade to Windows 10. I still want to upgrade to Windows 10—what should I do?**

   We recommend that you upgrade to the latest version of your ESET product and ensure that you are using the latest detection engine updates before upgrading to Windows 10.

You will be prompted to upgrade to the latest version of your ESET product after you upgrade to Windows 10.

Click **OK** to be redirected to a web page where you can download the latest version of your ESET product. All settings and license information will automatically be transferred. If you experience issues during the upgrade process, contact ESET Technical Support.



Figure 1-1

- Tags
- EEA 6.x
- EES 6.x
- ERA 6.x