

ESET Tech Center

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What if the shared mirror folder I'm using to store update files on is not located on the same computer as ESET Remote Administrator Server? (5.x)

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<https://support.eset.com/kb840>

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

[What's new in ESET version 6 business products?](#)

Although ESET recommends that you configure your Mirror Server as an HTTP server, you can also configure a Mirror as a shared network folder. If you are experiencing problems with the shared folder you created for the Mirror server, and the shared folder resides on the *same* computer as ESET Remote Administrator Server (this is typical), [click here](#) to make sure you did not miss any steps.

If you are configuring your Mirror server to provide updates via a shared network folder, and the shared folder *does not* reside on the same computer as ESET Remote Administrator Server, you must specify administrator credentials to access the other computer follow the step-by-step instructions below.

1. After you have completed the [basic steps](#) for creating the Mirror as a shared network folder, click **Tools → Server Options**. Select the **Advanced** tab (for version 3.x, click the **Other Settings** tab), and then click **Edit Advanced Settings...**



Figure 1-1

2. The ESET Configuration Editor will be displayed. In the Configuration tree on the left, expand **ERA Server → Settings → Mirror → Username**. In the **Value** field on the right, enter the Windows username of the computer where the shared folder resides.



Figure 1-2

Click the image to view larger in new window

3. Click **Password** and then click **Set Password**. Enter the password, type it again to confirm, and then click **OK**.



Figure 1-3

Click the image to view larger in new window

4. Click **Console** to close the ESET Configuration Editor window and then click **Yes** to save the changes. Click **OK** once more to save settings in the **Server Options** window.

New program component and virus signature update files can now be automatically copied from the ESET Remote Administrator Server and stored in the shared folder.