

ESET Tech Center

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Issue

Using ESET File, Mail, or Gateway products, you receive the following errors written to the log file:

```
Child process smfi[7307] terminated with return code 69, restart in 60 seconds  
Child process smtp[7148] terminated with return code 70, won't be restarted'
```

Details

Solution

Verify that a valid license file (*.lic) exists for your ESET product in the `/etc/esets/license` directory.

A valid license for **ESET File Security** will allow you to use these ESET agents:

```
esets_dac  
libesets_pac.so  
esets_scan
```

A valid license for **ESET Mail Security** will allow you to use these ESET agents:

```
esets_cgp  
esets_cli  
esets_imap  
esets_mda  
esets_pipe
```

eSETS_pop3
eSETS_smfi
eSETS_smtp

A valid license for **ESET Gateway Security** will allow you to use these ESET agents:

eSETS_ftp
eSETS_http
eSETS_ssfi.so
eSETS_icap

Tags

License

licentie