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<https://support.eset.com/kb3596>

Issue

Supported versions for an upgrade from ESET Endpoint Security 5 or ESET Endpoint Antivirus 5 to the latest version (version 6.x)

Solution

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

[What's new in ESET version 6 business products?](#)

The following list includes version 5.x builds of ESET Endpoint Security and ESET Endpoint Antivirus for which an upgrade to version 6.x of these products is recommended. Reference the list below before upgrading:

5.0.2126.x

5.0.2211.x
5.0.2214.x
5.0.2225.x
5.0.2228.x
5.0.2229.x
5.0.2237.x
5.0.2248.x
5.0.2254.x
5.0.2260.x
5.0.2265.x

Groups, tasks, and policies from earlier versions cannot be imported to version 6 ESET endpoint/server products

Before upgrading to version 6 ESET products, we strongly recommend that you make a note of any groups, tasks, or policies that you want to preserve. These items cannot be migrated to version 6 products because of changes to the configuration layout.

[Verify that you are running one of the versions listed above](#), and then follow the step-by-step instructions below to upgrade to the latest version of your product:

[Upgrade ESET Endpoint Security or ESET Endpoint Antivirus to the latest version](#)

Tags
Endpoint