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ESET Direct Endpoint Management plugin for ConnectWise Automate Service Release 2.0 has been released

2026-03-24 - Steef | ESET Nederland - [Comments \(0\)](#) - [Feature release](#)

ESET Direct Endpoint Management plugin for ConnectWise Automate Service Release 2.0 has been released and is available to [download](#).

Changelog

- Added: "Connection Wizard" feature to establish a connection to ESET PROTECT and possibility to map ESET companies to ESET DEM plugin for ConnectWise Automate clients.
- Added: Simplified deployment using ESET Live Installer
- Added: Automatically synchronize subscription defined in ESET MSP Administrator/ESET PROTECT Hub
- Added: "Product navigator" menu found in the header of the plugin provides quick access to ESET PROTECT, ESET Inspect, ESET MSP Administrator, ESET Business Account, Knowledgebase and Technical support
- Improved: Dashboard now only loads charts for the currently active tab to improve plugin performance
- Modified: New subscription terminology was applied for the plugin user interface. For more information, see License vs. Subscription: New terminology explained.
- Modified: In the Installers "Setup Automatic Deployment" user interface, it now enables selecting any/all deployment packages to be assigned to the same group, location and client
- Removed: "Upgrade" feature from the Configuration > Create policy view. This functionality is now built into the ESET endpoint security product itself

Support resources

ESET provides support through a fully localized app, Online Help guides, [Knowledgebase content](#), chat, email, or phone support.

- [Changelog](#) for ESET DEM plugin for ConnectWise Automate
- [ESET DEM plugin for ConnectWise Automate Online Help](#) contains information for users

