ESET endpoint products for macOS have been automatically updated to ESET Endpoint Security 8.0

2024-08-16 - Steef | ESET Nederland - Comments (2) - Customer Advisories

A new feature has been introduced that enables macOS users to utilize a single product, eliminating the need to determine the appropriate one for their license. This modification allows customers that are using ESET Endpoint Antivirus to switch to ESET Endpoint Security version 8.0. The product will self-configure based on the license.

Our objective is to enhance user experience and simplify the product installation process. However, this change requires a transition.

Customers transitioning from ESET Endpoint Antivirus will need to re-enable Full Disk Access permissions and the Firewall system extension if their license tier includes ESET Endpoint Security.

This re-enabling can be accomplished in two ways:

- Remote installation using JAMF
    - See the troubleshooting for issues after upgrading to ESET Endpoint Security for macOS version 8
- Manually on the device after the installation

Some users have already been automatically upgraded to ESET Endpoint Security version 8.0. The final wave of automatic upgrades is scheduled from September 2, 2024.

Comments (2)

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TW **Tim Waterschoot**
2 years ago
Hey Steef, ik probeer een nieuwe installer te maken vanuit ESET Protect, maar ik kan alleen maar ESET Endpoint Security V6 of V7 kiezen... waarbij ik een melding krijg bij V7 " ESET Endpoint Security v7+ is missing some functionality from the previous version. You might lose some features and related configuration by installing version 7 or later." Moet ik nog even geduld hebben? of hoe kan ik toch voor V8 gaan?
Steef | ESET Nederland
2 years ago

@Tim Waterschoot, dit klopt v8 zit nog niet in de ESET repository. Op dit moment is v8 alleen los te downloaden via de volgende link: https://download.eset.com/com/eset/apps/business/eea/mac/g2/latest/eea_osx.dmg

Ik verwacht overigens (geen belofte) dat Endpoint v8 for macOS begin september ook in de repository beschikbaar komt, waardoor je deze in PROTECT/installers kan aanmaken. Kwestie van geduld!