ESET PROTECT Cloud v2.0.146.0

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Welcome to ESET PROTECT Cloud. ESET PROTECT Cloud allows you to manage ESET products on workstations and servers in a networked environment from one central location. Using the ESET PROTECT Cloud Web Console, you can deploy ESET solutions, manage tasks, enforce security policies, monitor system status and quickly respond to problems or threats on remote computers.

ESET PROTECT Cloud is made up of the following components:

ESET PROTECT Cloud as a service

ESET PROTECT Cloud Web Console

- The Web Console interprets the data stored in the ESET PROTECT Cloud database. It visualizes the vast amounts of data into clear dashboards and reports, and also enforces policies and carries out tasks on agents and other ESET applications.

Important notice:

ESET PROTECT Cloud will replace ESET Cloud Administrator with more features and eliminate the limitation of 250 users/endpoints.

Changelog:

- CHANGED: ESET Cloud Administrator renamed to ESET PROTECT Cloud
- ADDED: Ability to manage and protect Android mobile devices
- ADDED: Ability to manage FileVault (macOS) native encryption when an eligible license is present
- ADDED: Increased device management limit (compared to ESET Cloud Administrator, with 250 limitation.)
- ADDED: One-click deployment of ESET Dynamic Threat Defense if an eligible license is present
- ADDED: Ability to manage dynamic groups
- ADDED: Ability to manage notifications
- ADDED: Ability to define specific permission sets for selected users
- ADDED: Active Directory synchronization (Computers only)
- ADDED: Syslog log exporting
- ADDED: New “Audit log” section provides detailed information about specific actions
- ADDED: Ability to mass deploy the management agent to macOS devices
- ADDED: Second-level menu for advanced options
- ADDED: Secure Browser management
- ADDED: Support for sites (ESET Business Account) licenses including new "License user" column
- ADDED: Renew a license in the “License Management” screen
- ADDED: Ability to drill-down from expiring license issues in “Dashboards” and “Reports” to obtain more information in the “License Management” screen
- ADDED: New “Manage license” context menu
- ADDED: EULA update notifications that support auto-upgrade (uPCU) of endpoint products in managed environments
- ADDED: New ESET Full Disk Encryption (EFDE) management actions directly from “Computer details”
- ADDED: New EFDE Dynamic groups and Reports
- ADDED: Detection details (LiveGrid, Observed in organization, Virus Total)
- ADDED: One-click access to client task triggers
- ADDED: Unsupported browser warning
- ADDED: New "Seats allocated to sites" present in dedicated license report
- ADDED: Multi-line command scripts for Run Command task
- ADDED: Option to create a Computer user group in the “Add computer user” wizard
- CHANGED: Management Agent - supported operating systems
- CHANGED: Retention policy defaults
- CHANGED: License unit/sub-units visualization changed to "used/total" for online licenses and "X offline" for offline licenses

- CHANGED: Access to behavior reports (when EDTD is purchased and enabled) are available (in the UI) only if an eligible license is present
- IMPROVED: Ability to define a retention policy for certain logs
- IMPROVED: Exclusions mechanism extended to firewall threats
- IMPROVED: Computer details now directly accessible by clicking the computer name
- IMPROVED: One-click Network isolation
- IMPROVED: Columns ordering
- IMPROVED: Pop-up with search option
- IMPROVED: Hierarchical Dynamic groups tree
- IMPROVED: Multi-select in pop-up (modal) windows
- IMPROVED: Ability to create one exclusion from multiple detentions with standard exclusion criteria(s)
- IMPROVED: Breadcrumbs for better navigation in Wizards
- IMPROVED: Various other performance and security improvements
- FIXED: “Delete task action” removes all client tasks, not just selected items in a task list for a specific group
- FIXED: Status filter not visible for server tasks (only in client tasks)
- FIXED: Failed to send a wake-up call from the client task details executions
- FIXED: Incorrect target group type displays when editing a client trigger
- FIXED: “Status update” type notifications fail to save if they contain the “$” character
- FIXED: Import of policies with large file sizes
- FIXED: Infinite units or subunits in tooltips for licenses in the License Management screen display incorrectly
- FIXED: License-related notifications (for example, expiration/overuse) trigger when a license is suspended
- FIXED: Policy does not block the selected Scan profile
- FIXED: Filters previously set are not saved
- FIXED: Various other bug fixes