

ESET Tech Center

[News](#) > [Releases](#) > [Servicing release](#) > [ESET PROTECT On-Prem 12.1 & 12.0 & 11.1 servicing update has been released](#)

ESET PROTECT On-Prem 12.1 & 12.0 & 11.1 servicing update has been released

2025-08-06 - Steef | ESET Nederland - [Comments \(0\)](#) - [Servicing release](#)

ESET PROTECT On-Prem servicing update has been released for versions 12.1, 12.0 and 11.1 and is available to download and update:

- [Download or update ESET PROTECT On-Prem version 12.1](#)
- [Download or update ESET PROTECT On-Prem versions 12.0 or 11.1](#)

Upgrade Apache Tomcat

Apache Tomcat is a mandatory component required to run the ESET PROTECT Web Console. If you are upgrading to the most recent version of ESET PROTECT On-Prem, or if you have not upgraded Apache Tomcat for a prolonged period of time, it is important [to upgrade Apache Tomcat](#) to avoid problems with file import in the Web Console.

Changelog ESET PROTECT On-Prem 12.1.11.0:

- FIXED: Apache Tomcat upgrade to 9.0.107 due to discovered vulnerabilities in the earlier versions CVE-2025-48988, CVE-2025-48976, CVE-2025-52520 and probably CVE-2025-52434
- FIXED: Product upgrade crashes when upgrading from version 12.0 to 12.1 when not connected to database
- FIXED: MSP license synchronization takes a long time and slows down the product
- FIXED: Report generation in clustered environment results in failure request timeout exceeded
- FIXED: Option to configure ESET LiveGrid reputation and feedback system not functional under Simplify your license management
- FIXED: Various other minor improvements and fixes

Changelog ESET PROTECT On-Prem 12.0.15.0:

- FIXED: Apache Tomcat upgrade to 9.0.107 due to discovered vulnerabilities in the earlier versions CVE-2025-48988, CVE-2025-48976, CVE-2025-52520 and probably CVE-2025-52434
- FIXED: Report generation in clustered environment results in failure request timeout exceeded
- FIXED: Various other minor improvements and fixes

Changelog ESET PROTECT On-Prem 11.1.18.0:

- FIXED: Apache Tomcat upgrade to 9.0.107 due to discovered vulnerabilities in the earlier versions CVE-2025-48988, CVE-2025-48976, CVE-2025-52520 and probably CVE-2025-52434
- FIXED: Report generation in clustered environment results in failure request timeout exceeded
- FIXED: Various other minor improvements and fixes

Support resources

ESET provides support through a fully localized app, Online Help guides, Knowledgebase content, chat, email or phone support.

- [ESET PROTECT On-Prem Online Help guide](#)
- [New features in ESET PROTECT On-Prem](#)
- [Changelog for ESET PROTECT On-Prem](#)