ESET Tech Center

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2025-06-04 - Steef | ESET Nederland - Comments (0) - Servicing release

ESET PROTECT On-Prem version 12.1.9.0 has been released and is available to download and update.

Post-Upgrade Database Operations Notice

The latest ESET PROTECT upgrade includes significant database changes, causing the final upgrade phase to take longer than usual. This is expected behavior. **Do not interrupt or forcibly terminate** the process, as this may lead to data integrity issues.

Changelog

- Added: Network Isolation for Linux
- Added: Business Account linking for improved license management
- Added: ESET PROTECT On-Prem Server performance optimization
- Added: Auditing capabilities in Tasks
- Added: Auditing capabilities for Dynamic Group Templates
- Added: Maintenance mode detection on Microsoft Exchange Server
- Added: Support for ESET PROTECT On-Prem Server installation on Ubuntu 24.04 LTS, 22.04 LTS, RHEL
 9 and Debian 12
- Added: Support for MySQL ODBC driver versions 9.2 and 9.3
- Added: Update option in End of Life and Service Update alerts
- Improved: Support for ESET PROTECT On-Prem installation with a clustered MS SQL database
- Improved: MySQL database character set updated to utf8mb4
- Improved: Graph visualization technology for Reports and Dashboards
- Removed: SysInspector log viewer
- Removed: Support for installing ESET PROTECT On-Prem Server on Microsoft Windows Server 2012 R2
- Removed: Support for Microsoft SQL Server 2014
- Removed: Support for MySQL 5.7

- Fixed: Issues with creating and editing existing reports for managed customers
- Fixed: Missing a permanent group sorting setting
- Fixed: Issues with dynamic group evaluation for multiple rules using "is one of" or "is not one of"
- Fixed: A non-functional mapped domain user home group selector
- Fixed: Side panel disappears without the option to retrieve it
- Fixed: Missing value in filter "Network access protection is non-functional"

Support resources

 $ESET\ provides\ support\ through\ a\ fully\ localized\ app,\ Online\ Help\ guides,\ Knowledgebase\ content,\ chat,\ email\ or\ phone\ support.$

- ESET PROTECT On-Prem Online Help guide
- New features in ESET PROTECT On-Prem
- Changelog for ESET PROTECT On-Prem