ESET PROTECT version 5.0 has been released

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Release date: December 7, 2023

ESET PROTECT version 5.0 has been released. The roll-out will begin December 7, 2023.

Changelog

- ADDED: ESET PROTECT Cloud has been renamed ESET PROTECT
- ADDED: Enable automatic operating system updates (part of Vulnerability & Patch Management)
- ADDED: New preset policy with automatic operating system updates (part of Vulnerability & Patch Management)
- ADDED: Ability to download ESET LiveGuard behavioral reports
- ADDED: Option to send a notification to non-activated devices enrolled via Workspace ONE or Microsoft Intune (MDM)
- IMPROVED: Patch management restarts added to the Automatic problem resolving setting
- IMPROVED: Users with access to server settings can delegate access rights to other users for viewing and modifying the server settings
- IMPROVED: Devices API contains information about the BIOS serial number
- IMPROVED: New version of AV Remover in the Management Agent
- FIXED: Incorrect Dynamic Groups evaluation behavior on Agent startup
- FIXED: Devices API does not report installed security products
- REMOVED: Support for macOS Sierra (10.12), High Sierra (10.13) and Mojave (10.14)
- REMOVED: Support for Windows 7, 8 and 8.1

Renaming of existing products

Some ESET business products are being renamed. Product renaming will occur with upcoming releases, but there may be instances where the product name displays inconsistently in the product UI, documentation or other properties.

Current name	New name
ESET Inspect	ESET Inspect On-Prem
ESET Inspect Cloud	ESET Inspect

ESET PROTECT	ESET PROTECT On-Prem
ESET PROTECT Cloud	ESET PROTECT
ESET Secure Authentication	ESET Secure Authentication On-Prem
ESET Secure Authentication Cloud	ESET Secure Authentication

Support resources

ESET provides support through a fully localized app and Online Help (user guides), online Knowledgebase, and applicable to your region, chat, email or phone support.

- What is new in ESET PROTECT
- Release notes for ESET PROTECT
- ESET PROTECT Online Help contains comprehensive reference information for system settings, configurations, installation scenarios, and more
- Enable and configure Vulnerability & Patch management in ESET PROTECT
- Create new dynamic group for devices with vulnerabilities in ESET PROTECT
- Video: How to automate Vulnerability Scanning and Patch Management with ESET PROTECT Platform