ESET Tech Center

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Release date: May 30, 2024

ESET PROTECT version 5.3 has been released. The staged roll-out will begin on May 30, 2024. To check if your instance has been updated to the new version, see About ESET PROTECT.

Changelog

- ADDED: Support for Vulnerability & Patch Management on macOS and Linux (requires ESET Endpoint Security for macOS version 8.0 or ESET business products for Linux version 11.0)
- ADDED: Vulnerability & Patch Management added to the "ESET Solutions" section
- ADDED: Ability to filter the vulnerabilities list by operating system
- ADDED: Monthly MDR report email sent automatically to customers with the ESET MDR service
- ADDED: Ability to select time intervals for the data displayed in the MDR dashboard
- ADDED: Filtering options in the "MDR Report Archive" section
- ADDED: Ability to send MDR reports as links via email
- ADDED: Support for the "Isolate computer from network" task on macOS (requires ESET Endpoint Security for macOS version 8.0 and later)
- IMPROVED: Filtering options in the "Computers" section
- IMPROVED: Context menu in the "Computers" section
- IMPROVED: "Modification time" column was added to the "Scheduled reports" section
- IMPROVED: New version of AVRemover in the Management Agent
- FIXED: Some time zone offsets displayed incorrectly in the settings for notifications and MDR reports
- $\bullet\,$ FIXED: Reports with a semicolon in the name downloaded incorrectly
- Other minor improvements and bug fixes

Support resources

ESET provides support through a fully localized app and Online Help (user guides), online Knowledgebase, and applicable to your region, chat, email or phone support.

- Release notes for ESET PROTECT
- ESET PROTECT Online Help contains comprehensive reference information for system settings, configurations, installation scenarios, and more

For other questions, such as troubleshooting, FAQ, and video tutorial videos, search the ESET Knowledgebase.