ESET Tech Center

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2024-08-14 - Steef | ESET Nederland - Comments (0) - Feature release

ESET PROTECT version 5.4 has been released. The staged roll-out will begin on **August 13**, **2024**. To check if your instance has been updated to the new version, refer to <u>About ESET</u> <u>PROTECT</u>.

Changelog

- ADDED: ESET Vulnerability & Patch Management dashboard
- ADDED: Ability to run On-demand scan for vulnerabilities
- ADDED: New widgets and layout changes in the ESET MDR dashboard and reports
- ADDED: New incident statuses in the ESET MDR dashboard and reports
- ADDED: New notifications informing about changes in incident status and incidents that require user action (this requires a new version of ESET Inspect, aimed for release in the upcoming weeks)
- ADDED: ESET MDR dashboard displayed to customers with ESET Inspect and without ESET MDR service
- ADDED: Ability to get and update IP sets for policies via REST API based on the provided policy UUID
- ADDED: Ability to turn on automatic installation and activation of a Windows security product
- ADDED: Ability to turn on automatic activation of non-activated security products (Windows, macOS and Linux)
- ADDED: Activation of ESET LiveGuard Advanced on macOS (requires ESET Endpoint Security for macOS 8.0 and later)
- IMPROVED: The "Update Device" submenu in the context menu of the Computers section has been extended to include the "Check for updates" option
- FIXED: RAM in the "Computer Preview" panel is stated as "n/a" instead of the correct value
- FIXED: The option to create an installer for a selected group or company is missing in some cases

- FIXED: Drilldown from the dashboard with data filtered for selected customers not working properly
- FIXED: Remove company is not working correctly in specific MSP scenarios
- FIXED: Unable to move client tasks between access groups when at least one trigger is removed
- FIXED: Product deactivation is available for users with insufficient access rights on certain screens
- FIXED: ESET Inspect Connector is not displayed under "Products & Licenses" on the Computer Details screen for macOS devices
- Other minor improvements and bug fixes

Support resources

ESET provides support through a fully localized app and Online Help (user guides), online Knowledgebase, and applicable to your region, chat, email or phone support.

- Release notes for ESET PROTECT
- <u>ESET PROTECT Online Help</u> contains comprehensive reference information for system settings, configurations, installation scenarios and more

For other questions, such as troubleshooting, FAQ and video tutorial videos, search <u>the</u> <u>ESET Knowledgebase</u>.