ESET Tech Center

Release announcement: ESET PROTECT Cloud 4.4

2023-06-07 - Steef | ESET Nederland - Comments (0) - Releases

Let me inform you, that we have declared Internal Technical Readiness for a new version of ESET PROTECT Cloud and are planning to deploy it into the production during **08.06.2023 - 22.06.2023**.

Release notes:

- For more information about this release, see the changelog and [What´s new document for partners](#). (For resellers only - login is needed!)

- The release process, as usual consists of several individual (internal) tasks/activities which will be executed from **08.06.2023** (starting **9:00 CET**) - to **22.06.2023**.

- Mind the fact, that due to thousands of ESET PROTECT Cloud instances, the upgrade will happen in phases (gradual roll-out to individual instances) from **08.06.2023 - 22.06.2023** to secure smooth operation of the whole cloud service.

- Individual customers will be impacted in a minimal way. From their point of view, updates will require minimal downtime. Individual customer's instance would be inaccessible up to **15 minutes**. Upgrades will happen out of business hours.

- New customers will not be affected, as a newly generated instance would be on the latest version from the very first moment.

- The security of the network will not be affected.

Changelog:

- ADDED: New dashboard for customers using ESET Cloud Office Security

- ADDED: Data filter per customer for MSP administrators in the Dashboard section

- ADDED: New section for MSP administrators, "Managed Customers", offering an overview of all managed customers

- ADDED: Ability for MSP administrators to filter report templates per customer when creating scheduled reports

- ADDED: New delivery method for notifications - webhooks

- ADDED: New branding visuals within the console

- IMPROVED: Easier search within the console with no need to first choose a category

- IMPROVED: Ability to filter policies by name

- IMPROVED: Information about the creation and download of installers added to the Audit Log

- IMPROVED: MSP customers ready for a set up distinguished by an icon

- IMPROVED: Asynchronous sending of enrollment emails during the mobile device enrollment

- IMPROVED: Wi-fi settings available via QR code during Device owner enrollment (MDM)

- IMPROVED: New version of the AV Remover and Log Collector in the Management Agent

- CHANGED: The "Auto-updates" policy will become a part of the "Common features" policy when the new Configuration module is released (planned for July)

- FIXED: Creating a dynamic group template based on a value "LiveGuard is not working due to a license problem" not functioning properly

- FIXED: Dynamic group template based on a value "macOS is preventing the ESET security product from accessing some folders" not working properly

- Other minor improvements and bug fixes

Product/Service: ESET PROTECT Cloud

Build Information / Service version: EPC 4.4

Languages: All

Planned release window: 08.06.2023 - 22.06.2023