ESET Tech Center

Configure Approved (whitelist), Blocked (blacklist) and Ignored (exceptions) lists in ESET Mail Security for Microsoft Exchange (6.x)

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https://support.eset.com/kb5956

Issue

Add a domain name, email address or IP address to the **Approved lists** (whitelist) to prevent the ESET Mail Security spam filter from scanning those communications. This criteria is based on keywords searched in the email addresses, domain names or IP addresses.

Add a domain name, email address or IP address, character set or country to the **Blocked lists** (blacklist) to have ESET Mail Security mark all communications from those communications as spam.

Add a domain name, email address or IP address to the **Ignored lists** to continue to scan all communications for spam except for those specific lists selected to ignore. This feature is designed to protect you from spoofed emails that take advantage of your familiarity with a certain email address.

Details

Solution

I. Configure the Approved list (whitelist)

II. Configure the Blocked list (blacklist)

III. Configure the Ignored list (exceptions)

For more detailed descriptions for the Antispam filtering options, see the Online Help topic Filtering and verification, or click the help link in EMSX.

I. Configure the Approved list (whitelist)

1. Open ESET Mail Security. Click **Start → All Programs → ESET → ESET Mail Security → ESET Mail Security**.

2. Press the **F5** key to display the **Advanced setup** window.

3. In the **Server** section, click **Antispam protection** and expand **Filtering and Verification**.



Figure 1-1

Click the image to view larger in new window

4. Click **Edit** next to one of the following lists:

   - **Approved IP list**
   - **Approved Senders list** (email)
   - **Approved Domain to IP list** (this whitelists emails originating from IP addresses that are resolved from specific domains)



Figure 1-2

Click the image to view larger in new window

5. Click **Add** and type the domain name, email or IP address you want to add to the **Approved list**.

6. Once you are finished, click **OK** twice to save the entry and to close the list window.



Figure 1-3

II. Configure the Blocked list (blacklist)

1. Open ESET Mail Security. Click **Start → All Programs → ESET → ESET Mail Security → ESET Mail Security**.

2. Press the **F5** key to display the **Advanced setup** window.

3. In the **Server** section, click **Antispam protection** and expand **Filtering and Verification**.



Figure 2-1

Click the image to view larger in new window

4. Click **Edit** next to one of the following lists:

    - **Blocked IP list**
    - **Blocked Body Domain list** (blocks emails that contain the specified domain in the message body)
    - **Blocked Body IP list** (blocks emails that contain the specified IP address in the message body)
    - **Blocked Senders list** (email)
    - **Blocked Domain to IP list** (this whitelists emails originating from IP addresses that are resolved from specific domains)
    - **Blocked charsets list** (blocks emails in specified character sets)
    - **Blocked countries list** (blocks emails from specified countries)



Figure 2-2

Click the image to view larger in new window

5. Click **Add** and type the domain name, email or IP address (or

add the specified criteria for each list) you want to add to the **Blocked list**.

6. Once you are finished, click **OK** twice to save the entry and to close the list window.



Figure 2-3

III. Configure the Ignored list (exceptions)

1. Open ESET Mail Security. Click **Start → All Programs → ESET → ESET Mail Security → ESET Mail Security**.

2. Press the **F5** key to display the **Advanced setup** window.

3. In the **Server** section, click **Antispam protection** and expand **Filtering and Verification**.



Figure 3-1

Click the image to view larger in new window

4. Click **Edit** next to one of the following lists:

   - **Ignored IP list** (list of IP addresses which will be ignored during classification)
   - **Ignored Body Domain list** (specified domains in the message body will be ignored during classification)
   - **Ignored Body IP list** (specified IP addresses in the message body will be ignored during classification)
   - **Ignored Domain to IP list** (list of domains that resolves to IP addresses which in turn will not be checked during classification)



Figure 3-2

Click the image to view larger in new window

5. Click **Add** and type the domain name, email or IP address you want to add to the **Approved list**.

6. Once you are finished, click **OK** twice to save the entry and to close the list window.



Figure 3-3

Tags

EMSX