ESET Tech Center

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Deploy the ESET Management Agent to a macOS client using Agent Live Installer (8.x)

Steef | ESET Nederland - 2021-01-14 - Comments (0) - ESET PROTECT On-prem

lssue

- When deploying the ESET Management Agent Live Installer to a macOS client, the package is distributed as a .tar.gz file
- Extract PROTECTAgentInstaller.tar.gz and install the ESET Management Agent

Solution

Peer certificates and Certification Authority that are created during the installation are by default contained in the Static Group All.

1. Open ESET PROTECT Web Console in your web browser and log in.

GENT PROTECT		
DASHBOARD	Dashboard 🔍	SET UP COMPUTERS Add Computer-
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2. Click Quick Links → Other Deployment Options.

 Select Create Agent Live Installer; you can select Create Installer or Select Existing. In this example, Create Installer option is selected.

	×
Deploy Agent	
Agent connects computers to ESET PROTECT and allows you your network.	to manage them remotely. Select the deployment method appropriate for
LOCAL DEPLOYMENT Create All-in-one Installer (Windows only) Create Agent Live Installer Download Agent from ESET website REMOTE DEPLOYMENT Use GPO or SCCM for deployment Server Task Agent installation Use the standalone Deployment Tool	Create Agent Live Installer Download a preconfigured Agent Live Installer and distribute it via email or removable media (USB, CD or other). Learn more CREATE INSTALLER
	CANCEL

 Deselect the check box Participate in product improvement program if you do not agree to send crash reports and telemetry data to ESET. If the check box is left selected, telemetry data and crash reports will be sent to ESET. Click

Configuration where you can change the **Name** for the Agent Live Installer, change **Server Hostname** (optional) and select **Parent group** where the computer will be contained after the installation (optional).

5. Click Finish.

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-	DASHBOARD	Agent Live Installers	
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			Select
			Server hostname (optional)
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			Parent group (optional)
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e			BACK CONTINUE THEORY CANCEL

6. Click **Download** under **Agent Installer for Mac**. Make note of the file's saved location.

ese	PROTECT	Q,∞ Compu	ter Name
-	DASHBOARD	Agent Live Installers	
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- Distribute the Live Installer file to your Apple client using email, a shared network folder, or whatever means you choose. Download the file to the Desktop on your client.
- 8. After you have downloaded the file to the client, double-click

PROTECTAgentinstaller.tar.gz to extract the file. **PROTECTAgentinstaller.sh** will be extracted to your Desktop.

 Click Go → Utilities and then double-click Terminal to open a new Terminal window.

•••	< > Utilities	≔≎ 📅 ∽ 🗅 ⊘	··· ·	Q
Favorites	Name	∧ Date Modified S	Size	Kind
🙏 Applications	📶 Audio MIDI Setup	Jan 1, 2020 at 12:00 AM	10.1 MB	Appli
Downloads	🔋 Bluetooth File Exchange	Jan 1, 2020 at 12:00 AM	3.1 MB	Appl
-	Boot Camp Assistant	Jan 1, 2020 at 12:00 AM	5.6 MB	Appl
Documents	🕵 ColorSync Utility	Jan 1, 2020 at 12:00 AM	6.7 MB	Appl
ecents	Console	Jan 1, 2020 at 12:00 AM	2.7 MB	Appl
Desktop	🙆 Digital Color Meter	Jan 1, 2020 at 12:00 AM	1.5 MB	Appl
Desktop	🕞 Disk Utility	Jan 1, 2020 at 12:00 AM	8.4 MB	Appl
AirDrop	🔝 Feedback Assistant	Nov 11, 2020 at 12:28 PM	64 bytes	Alias
👔 eset	🜏 Grapher	Jan 1, 2020 at 12:00 AM	13.3 MB	Appl
	🔝 Keychain Access	Jan 1, 2020 at 12:00 AM	5.8 MB	Appl
Locations	愼 Migration Assistant	Jan 1, 2020 at 12:00 AM	1.4 MB	Appl
MBP-touch	Screenshot	Jan 1, 2020 at 12:00 AM	479 KB	Appl
	1 Script Editor	Jan 1, 2020 at 12:00 AM	3.3 MB	Appl
⊖ PatriotU ≜	🍐 System Information	Jan 1, 2020 at 12:00 AM	107.3 MB	Appl
Network	Terminal	Jan 1, 2020 at 12:00 AM	10.7 MB	Appl
Tags	VoiceOver Utility	Jan 1, 2020 at 12:00 AM	15.9 MB	Appl
Blue	📰 Macintosh HD > 🛅 Applications > 📷 U	Jtilities		

- 10. In your new Terminal window, enter the following commands:
 - 1. cd Desktop
 - 2. bash PROTECTAgentinstaller.sh



- When you are prompted for your password, type the password for your user account. Though characters will not appear, your password will be entered. Press **Return** when you are finished to continue the installation.
- 12. Click Go → Utilities and then double-click Activity Monitor. Click the Energy tab and locate the process called ERAAgent to verify that the Agent is running. You can now manage this client computer using ESET PROTECT.

	Process Name	 Energy Im 	pact	App Nap	Graphics Card	Preventing Sle	User
-	Activity Monitor		1.9	No	No	No	eset
	configd		0.1	No	No	No	root
	Control Center		0.1	No	No	No	eset
	ERAAgent		0.3	No	No	No	root
	ESET Endpoint Security		0.6	No	No	No	eset
e	ESET Endpoint Security		0.3	No	No	No	eset
	esets_daemon		0.1	No	No	No	root
	kernel_task		0.0	No	No	No	root
	launchd		0.3	No	No	No	root
	launchservicesd		0.1	No	No	No	root
	powerd		0.1	No	No	No	root
	sysmond		1.3	No	No	No	root
	systemstats		0.1	No	No	No	root
-	TeamViewer_Desktop		0.3	No	No	No	eset
	WindowServer		5.1	No	No	Yes	_windowserver
		ENERGY IMPACT		Graphics Card:	Integrated	BATTERY (Last 12 hours	
				Remaining charg	-		
				Battery Is Charge	bd		

13. If you are performing a new installation of ESET PROTECT, proceed to Step 5, <u>deploy</u> <u>ESET endpoint products to your client computers</u>.