ESET Tech Center

Error "You are trying to copy a root encrypted folder" or "You are trying to move an encrypted resource" displayed

Anish | ESET Nederland - 2018-02-12 - Comments (0) - ESET Endpoint Encryption

If you attempt to copy a folder that was encrypted using DESlock+ folder encryption wizard you will receive message : **You are trying to copy a root encrypted folder. This is not supported.** or if you attempt to move the folder you will received the error: **You are trying to move an encrypted resource. This is not supported.**



It is not possible to copy or move the root encrypted folder using Windows explorer. It is however possible to move or copy the contents of the encrypted folder to a new location by opening the encrypted folder, selecting the contents and moving/copying as appropriate.

