

ESET Tech Center

Knowledgebase > FAQ's > How do I find my public license id

How do I find my public license id

Steef | ESET Nederland - 2023-10-27 - Comments (0) - FAQ's

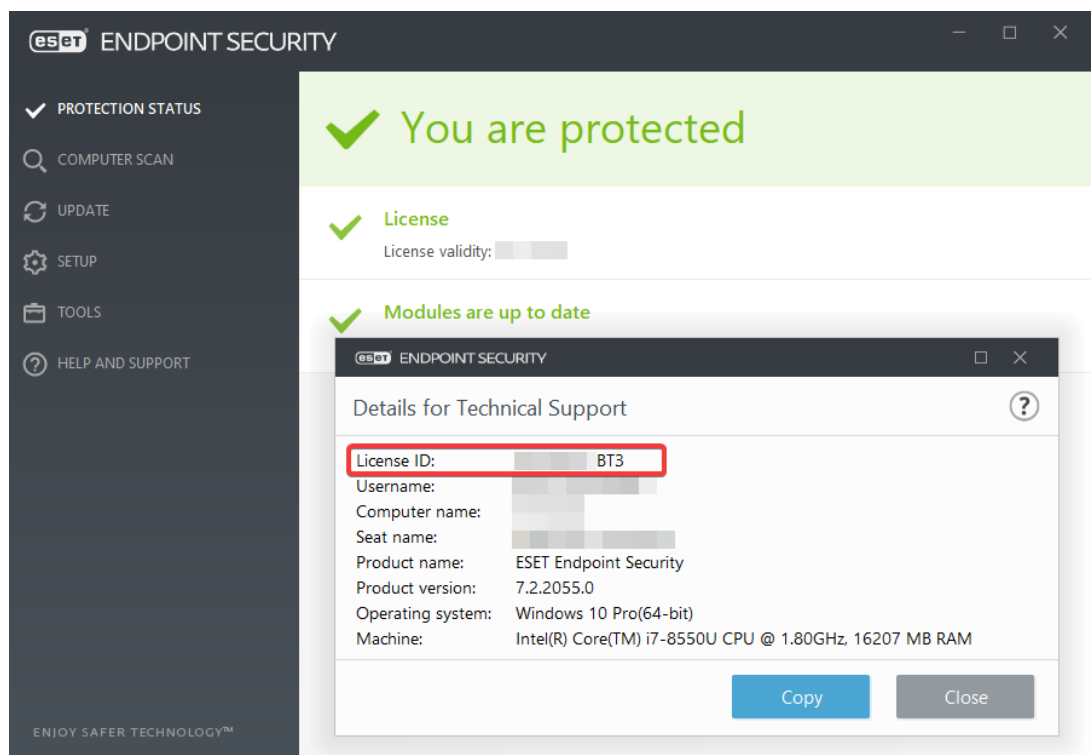
Issue:

I cannot find my ESET public license ID.

Solution:

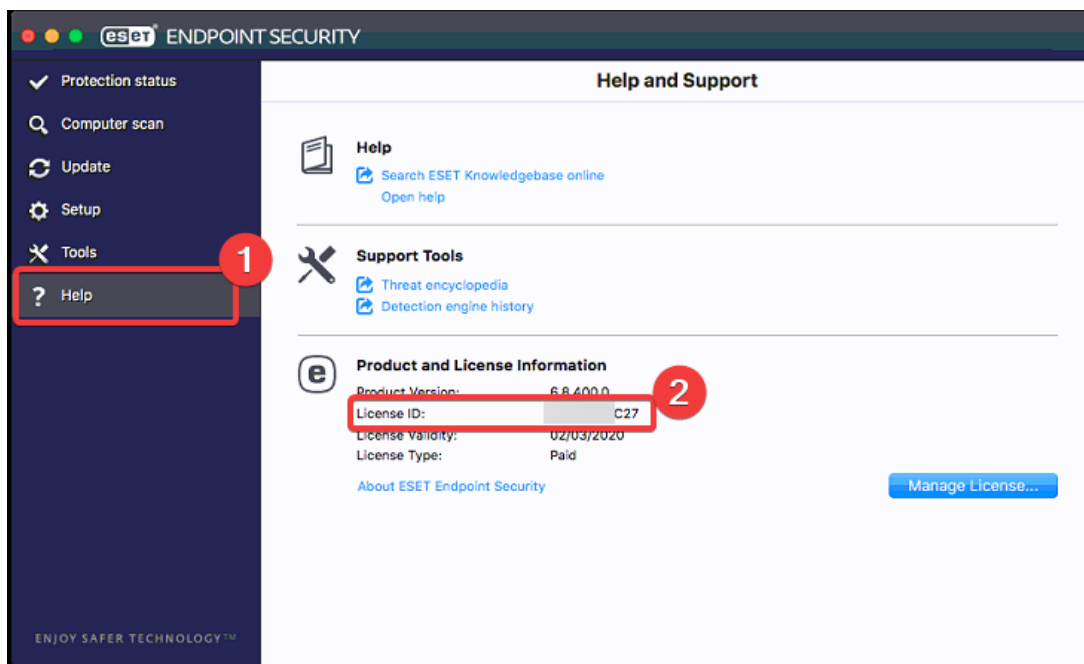
Endpoints/Security Products (Windows)

On most ESET products (ESET Endpoint AntiVirus/Security, ESET File/Mail Security) you can find the license details by pressing "CTRL + u" in the GUI of the product.



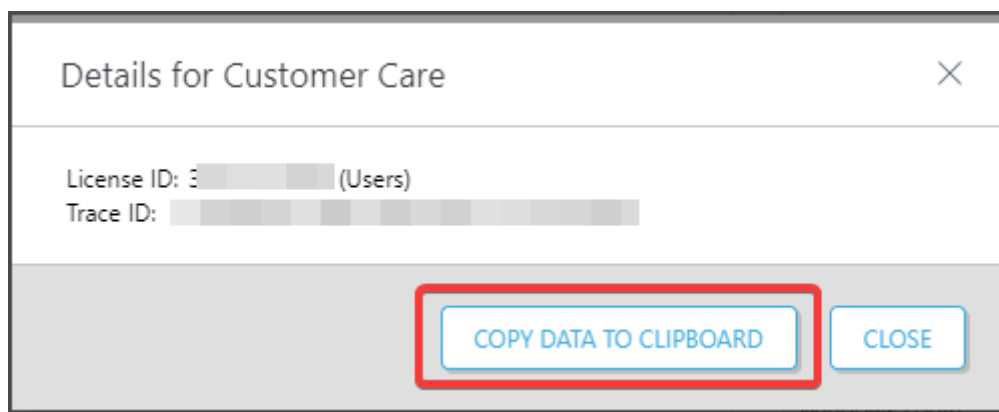
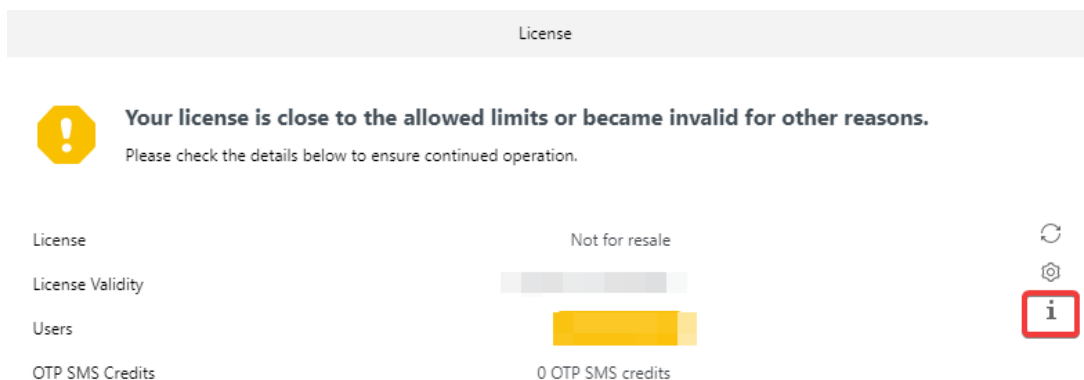
Endpoints/Security Products (MacOS)

In ESET Endpoint AntiVirus/Security for MacOS you can find the public license id in the main GUI - Help:



ESET Secure Authentication

For ESET Secure Authentication, you can lookup the license in the ESA Webconsole - dashboard. In the license tile bottom right press the i for the license details:



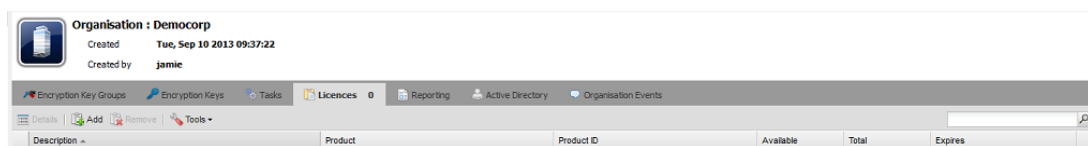
Please use the Copy data to clipboard option to send ESET support the license information

ESET Endpoint Encryption

For ESET Endpoint Encryption there is a difference in managed clients (by ESET Endpoint Encryption Server) and unmanaged clients.

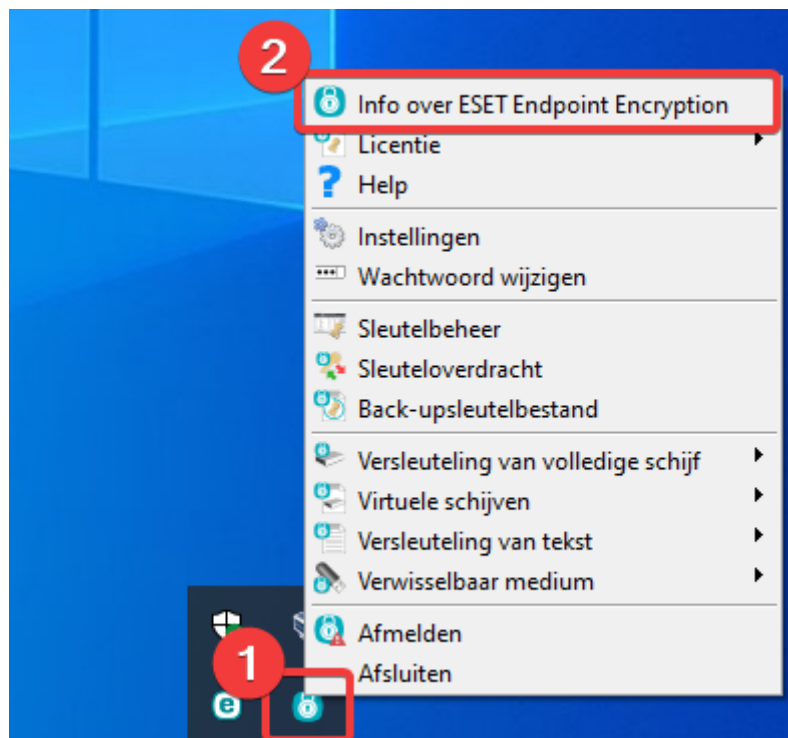
Managed:

In the ESET Endpoint Encryption Server (EEE Server) select the Organisation root, then the Licences tab. See below:



Unmanaged:

Right click the ESET Endpoint Encryption tray icon and click Info about ESET Endpoint Encryption:



Click more:



Product-id is the license.



ESET PROTECT:

In ESET PROTECT, all your managed licenses are listed in license management in the webconsole:

12

97

7

DETECTIONS

Submitted Files

Exclusions

Quarantine

COMPUTERS

Computer Users

Dynamic Group Templates

LICENSES

License Management

ACCESS RIGHTS

Users

Permission Sets

ACTIVITY AUDIT

Audit Log

ADMIN

Settings

eset

PROTECT CLOUD

License Management

PRODUCT NAME

LICENSE TYPE FLAGS

	1LICENSE USER	2PUBLIC ID	BUNDLE NAME	PRODUCT NAME
	ESETNLT Business Support DE...	3AS-	ESET PROTECT Elite	
	ESETNLT Business Suppo...	3AS-	ESET PROTECT Elite	ESET Endpoint Security + ESET S...
	ESETNLT Business Suppo...	3AS-	ESET PROTECT Elite	ESET Vulnerability & Patch Mana...
	ESETNLT Business Suppo...	3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for Ma...
	ESETNLT Business Suppo...	3AS-	ESET PROTECT Elite	ESET Mail Security
	ESETNLT Business Suppo...	3AS-	ESET PROTECT Elite	ESET LiveGuard Advanced for En...
	ESETNLT Business Suppo...	3AS-	ESET PROTECT Elite	ESET Full Disk Encryption
	ESETNLT Business Suppo...	3AS-	ESET PROTECT Elite	ESET Secure Authentication
	ESETNLT Business Suppo...	3AS-	ESET PROTECT Elite	ESET Inspect