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Knowledgebase > Server Solutions > Recommended settings for ESET server products on a Citrix server (4.x)

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<https://support.eset.com/kb2306>

Solution

I. [Disable the EGUI from loading for all sessions](#)

II. [Scan file execution events and local drives only](#)

1. Open ESET File Security. Click **Start → All Programs → ESET → ESET File Security → ESET File Security**.
2. Press **F5** to access Setup.
3. Expand **Computer protection → Antivirus and antispyware → Real-time file system protection**.
4. Deselect the check boxes next to **Network drives, File open, File Creation** and **Diskette access**. When you are finished, continue to the next section.



Figure 1-1

Click the image to view larger in a new window

III. [Add needed exclusions](#)

1. Expand **Antivirus and antispyware** and click **Exclusions by path**.
2. Click **Add** and exclude the directory:
*C:\Program Files\Citrix**

[View the Citrix Consolidated list of Antivirus exclusions](#)

3. Click **OK** to save your changes.



Figure 2-1

Click the image to view larger in a new window