ESET Tech Center

Activate ESET business products using ESET Remote Administrator (6.x)

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https://support.eset.com/kb3598

Issue

Activate ESET products installed on your endpoints or server using a task in ESET Remote Administrator

This task can be used to activate all common ESET Remote Administrator components including ESET Shared Local Cache and ESET Mobile Device manager
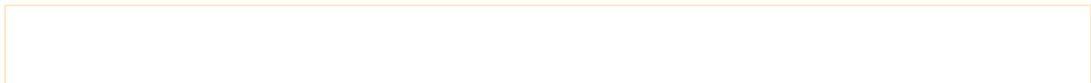
Solution

Prerequisites:

Make sure the necessary ports are open on your network
Deploy the ESET Remote Administrator Agent (ERA Agent)
Install ESET Endpoint products on client computers
Add valid ESET-issued License Keys to License Management in the ERA Web Console

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

Activate ESET products using the ERA Web Console:

A user must have the following permissions for each affected object:

Functionality	Read	Use	Write
Groups & Computers	✓	✓	✓

A user must have the following permissions for their home group:

Functionality	Read	Use	Write
Product Activation (under Client Tasks)	✓	✓	✓

Once these permissions are in place, follow the steps below.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [How do I open ERA Web Console?](#)

2. Click **Admin** ☒ → **Client Tasks** → **All Tasks** → **ESET Security Product** → **Product Activation** and click **New**.

☒

Figure 1-1

Click the image to view larger in new window

3. Type a task name into the **Name** field.

Figure 1-2

Click the image to view larger in new window

4. Expand the **Settings** section and click **<Choose ESET License>**.

Figure 1-3

Click the image to view larger in new window

5. Select a valid license from the repository and click **OK**. Click here for instructions to add licenses in ESET Remote Administrator.

> NOTE:
>
> Product Activation Task is not possible to execute on mobile devices (**ESET Endpoint for Android**and **MDM for iOS**) with offline license.

Figure 1-4

Click the image to view larger in new window

6. Click **Finish**.

> ESET Remote Administrator version 6.2.11 and earlier:
>
> Adding targets is done during task creation (for example, after adding a new task and giving it a **Name**, click **Target** to add groups or clients to the task).

7. [Create a trigger and add target computers or groups to execute your Product Activation task](#).

8. To check the status of the task, click the appropriate task name and select **Show Details** from the context menu.

Figure 1-5

Click the image to view larger in new window

9. Click the **Executions** tab and verify the status of your task in the **Status** column.

Figure 1-6

Click the image to view larger in new window

Activate ESET products on individual client computers:

Typically, ESET Endpoint products are activated during installation. To activate your product after installation, follow the steps below:
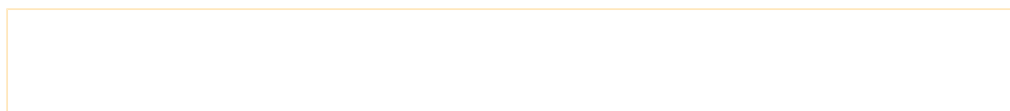
1. Open ESET Endpoint Security or ESET Endpoint Antivirus. [How do I open my ESET product?](#)
2. Click **Activate product** in the main program window (alternatively, you can click **Update → Activate product**, or **Help And Support → Activate product**).

Figure 2-1

Click the image to view larger in new window

3. Enter your ESET-issued License Key into the **License Key** field and click **Activate**.

Where is my license key?

Your License Key was sent to you in an email after you purchased your ESET license.

- If you only have your ESET-issued Username and Password, you can use our online converter to get your License Key.
- If you need to have your license information resent to you, recover it here.

Figure 2-2

4. After a successful activation, click **Done**.

Figure 2-3

Related articles:

Resolve ACT or ECP errors during activation

Tags
activatie
ERA 6.x