ESET Tech Center

Create security reports your customers will care about

Steef | ESET Nederland - 2021-11-16 - Reacties (0) - Managed Service Providers

As an MSP providing security, you promise your customers that you will proactively manage and protect their environment. We'll show you how you can prove that you are delivering on that promise, to help build their trust in your services and provide hands-on justification for their IT dollars spent. ESET PROTECT gives you comprehensive reporting capability.

This video demonstrates how to create reports that proved to be most-used by MSPs and most valuable for their customers.
These reporting options include:

- Computer status overview
- Top computer problems
- Top threats in the last 7 days
- Top computers with threats in the last 7 days
- Top users with threat events in the last 7 days
- Outdated applications
- Scans in the last 30 days.