ESET Tech Center

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Do I have the latest version of ESET business products?

Ondersteuning | ESET Nederland - 2017-11-24 - Reacties (0) - Legacy ESET Remote Administrator (6.x / 5.x / 4.x)

https://support.eset.com/kb3040

Issue

Verify that you are running the latest versions of ESET Remote Administrator Console, ESET Remote Administrator Server, ESET Mail/File Security and ESET endpoint products (ESET Endpoint Security, ESET Endpoint Antivirus, etc.)

Solution

Latest version of ESET Remote Administrator 6.x: 6.5.31.0

Latest version of ESET Remote Administrator 5.x: 5.3.39.0

Check which component versions you are using in ESET Remote Administrator 6.x

To check which version of ERA Server and Components you are running <u>follow our step-by-step instructions</u>.

To view a list of the component versions that correspond with your installation of ESET Remote Administrator (ERA) 6.x, see <u>Compatible ERA Server / component versions</u>.

See below if you are using ERA 5.x and want to check for the latest version.

Check your ESET Endpoint Security/Antivirus product version

Latest version of ESET Endpoint Security for Windows: 6.6.2064.0 Latest version of ESET Endpoint Antivirus for Windows: 6.6.2064.0

1. Open the main program window by double-clicking the ESET icon in your Windows notification area.



Figure 1-1

Click the image to view larger in new window

2. Click Help and Support.



Figure 1-2

Click the image to view larger in new window

3. The product version will be displayed next to **Product version**.



Figure 1-3

Click the image to view larger in new window

Check your client workstations for the latest version of ERA 5.x

<u>Check client workstations</u> | <u>Check ESET Mail/File Security</u>

 Open the ESET Remote Administrator Console by clicking Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator

Console.

2. Click **Help** → **Check for Server_Updates on the Web**.

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Figure 2-1

Click the image to view larger in new window

3. If a more recent version is available ("The version of your software is outdated. Please download the new version"), click **Download** to download the latest version.



Figure 2-2

4. Repeat steps 1-3 above to check for the latest version for the ESET Remote Administrator Console (in step 2, click **Check for Console Updates on the Web**).

Check the latest versions of your client workstations in ERA 5.x

Latest version of ESET Endpoint Security 5.x for Windows: 5.0.2271.0 Latest version of ESET Endpoint Antivirus 5.x for Windows: 5.0.2271.1

- Open the ESET Remote Administrator Console by clicking Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console.
- 2. In the **Clients** tab, verify the version number installed on a client workstation by looking at the information in the **Product Version** column.



Figure 3-1

Click the image to view larger in new window

- 3. If a client workstation does not have the latest version installed, see the following Knowledgebase article for instructions on upgrading a client workstation:
 - How do I use ESET Remote Administrator to upgrade ESET

products on client workstations?

Check your ESET Mail/File Security product version

Latest version of ESET Mail Security for Microsoft Exchange Server: 6.5.10016.0

Version 6.x

1. Open the main program window by double-clicking the ESET icon

in your Windows notification area.



Figure 4-1

Click the image to view larger in new window

2. Your product version will display next to **Product version**.



Figure 4-2

Click the image to view larger in new window

Version 4.5

1. Open the main program window by double-clicking the ESET icon

in your Windows notification area.



Figure 4-3

Click the image to view larger in new window

2. Click **Help** → **About**.



Figure 4-4

Click the image to view larger in new window

The product version will be displayed in the About window below the product name.
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Figure 4-5
Tags
ERA 5.x
ERA 6.x
Version