

TECH CENTER



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<https://support.eset.com/kb5984>



System Requirements and Installation

Prerequisites



Complete each prerequisite before proceeding to step 2. Refer to the [ESET Remote Administrator \(ERA\) Online Help](#) guide for the appropriate terminal commands for each package described below.

Have the License Key included in the new purchase email you received from ESET ready. [I lost my License Key](#). Verify your server and workstation operating systems are [ESET compatible](#). [Uninstall any previously installed antivirus software](#).

On your intended ESET Remote Administrator (ERA) Server machine:

Verify all [required ports are open and available](#). [Install Java Runtime Environment](#) and ensure Java is updating correctly. [ODBC Driver \(unixODBC_23 package\)](#). Database server (MySQL) must be installed, accessible from your ERA Server and running. The sever installation file must be set as an executable using the following terminal command: `chmod +x Server-Linux-x86_64.sh`
The minimum supported version of openssl

(openssl-1.0.1e-30).

Xvfb for proper report printing on Linux Server systems without a graphical interface.

Cifs-utils for proper Agent deployment to a Windows OS.

Kinit + klist

If Active Directory is used on the ERA Server, a proper Kerberos configuration (/etc/krb5.conf).

Qt4 WebKit libraries (version 4.8), Ldapsearch, Wbinfo + ntlm auth, Snmpttrap, and an SELinux devel package.



Install ESET Remote Administrator (ERA)

Server



[Install ESET Remote Administrator Server for Linux](#). When ERA Server is installed, continue to Step 3 below.



Add Client Computers



[Add client computers to the ESET Remote Administrator](#). Once you have successfully added all client computers, continue to Step 4 below.



Deploy the ERA Agent



Small-to-medium businesses: Follow our deployment instructions for client operating system(s) in your network:

[Windows](#)

[Linux](#)

[OS X](#)

Enterprise Deployment: Many large networks use GPO or SCCM, [see our instructions](#) to deploy ERA Agent to your network using one of these methods.

Once you have successfully deployed the ERA Agent to all endpoints, continue to Step 5 below.



Install ESET Solutions on Client Computers



[Deploy ESET endpoint products to your client computers](#). Once you have successfully installed ESET solutions

on all client computers, continue to Step 6 below.



Post Installation Tasks



Congratulations! You are now ready to manage your network using ESET Remote Administrator (ERA). The following articles will assist you in the completion of post installation tasks:

After installing ESET solutions on clients, you can create [static](#) or [dynamic](#) groups to organize your endpoints and begin [enforcing policies](#).
[Create, assign or schedule a new server task](#). For example, refer to the following Knowledgebase article: [Configure automated email or file reports in ESET Remote Administrator Web Console \(6.x\)](#).
[Create or manage your notifications](#).
[Organize your licenses](#).
[Manage client computers using client tasks](#). For example, refer to the following Knowledgebase article: [Virus Signature Database Update](#).

Tags

ERA 6.x

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