

ESET Tech Center

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Uninstall ESET endpoint or server products (6.x)

Ondersteuning | ESET Nederland - 2020-07-13 - Reacties (0) - Legacy ESET Remote Administrator (6.x / 5.x / 4.x)

Issue

- Uninstall ESET Endpoint Security, ESET Endpoint Antivirus, ESET File Security or ESET Mail Security

Solution

A new version has been released

Version 7 of ESET business products were released on August 16, 2018. This article applies to version 6.x and ESET Remote Administrator . For information about what's new in the latest version and how to upgrade, see the following article:

- [What's new in version 7 business products?](#)



ESET Remote Administrator (ERA) users: [Perform these steps in ERA](#)




Mac Users: [Uninstall ESET Endpoint for macOS products.](#)

In situations where you do not want to, or cannot use a [push uninstall](#) to remove an ESET endpoint or server solution, follow the steps below to uninstall on an individual client or server workstation.

A restart may be required

If you are performing these steps on a server, we recommend that you plan a maintenance window to allow for a restart after removing your ESET product.

1. Press the **Windows key**  + **R** to open a **Run** dialog.
2. Type **Appwiz.cpl** into the field and click **OK**.
3. In the **Uninstall or Change a program** window, select the ESET product you want to remove and click **Change**.

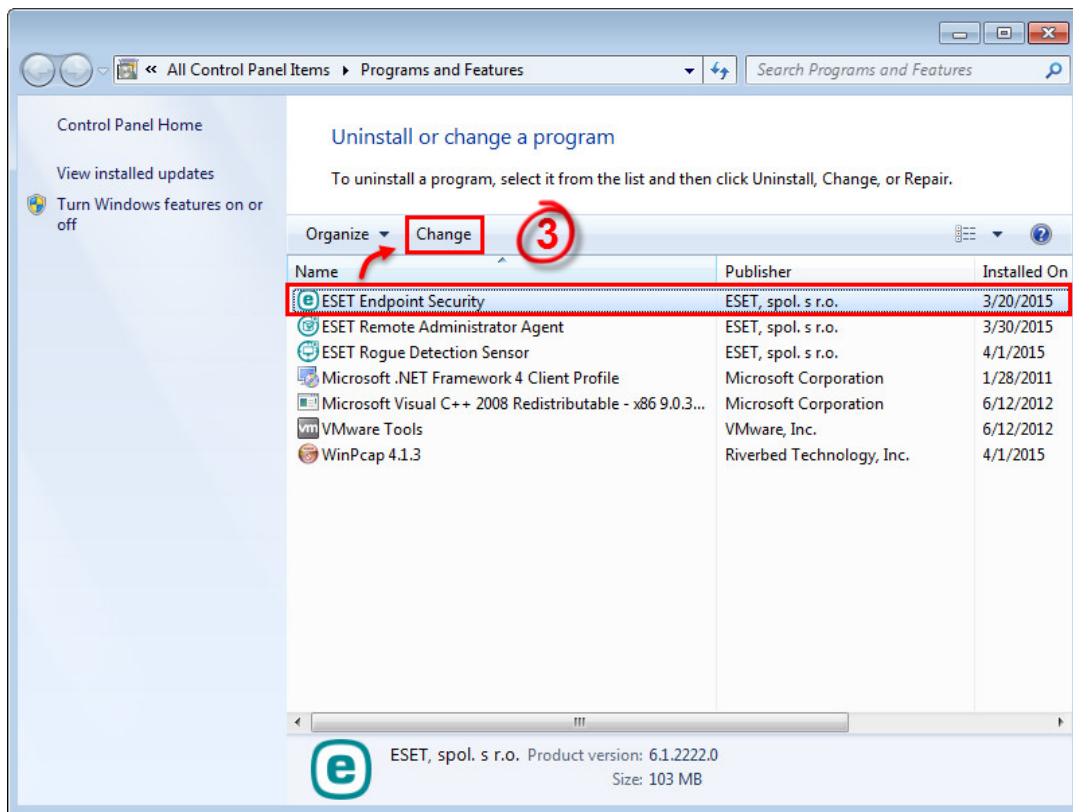


Figure 1-1

1. Click **Next**.

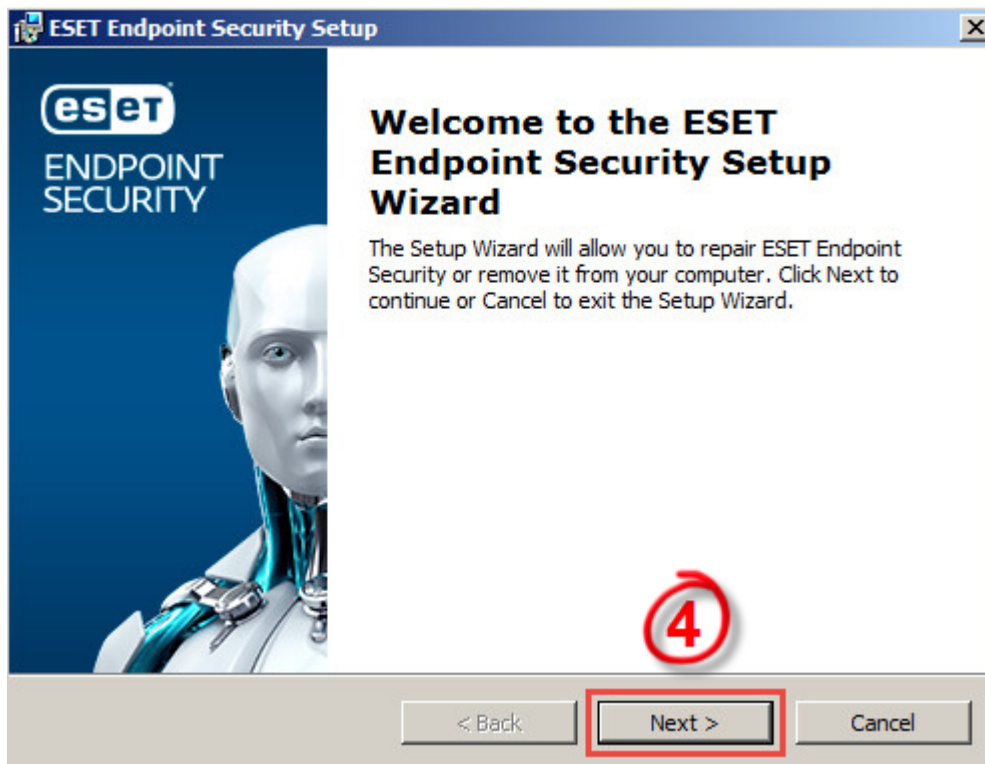


Figure 1-2

1. Click **Remove**.

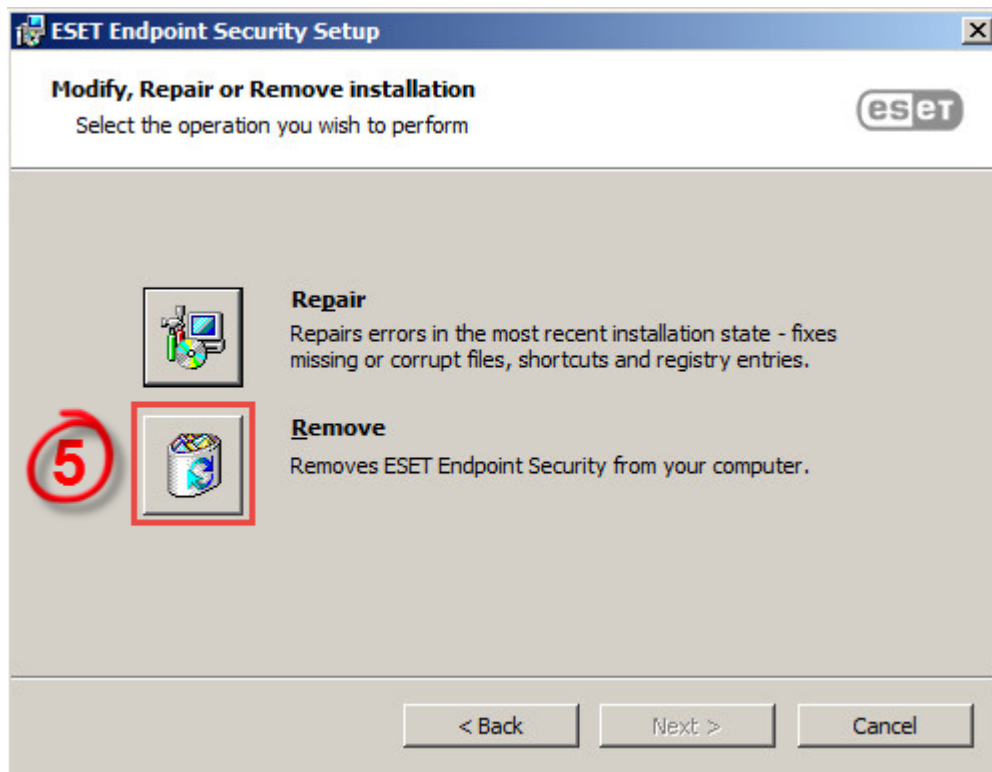


Figure 1-3

1. Select a reason for uninstalling and click **Next**.

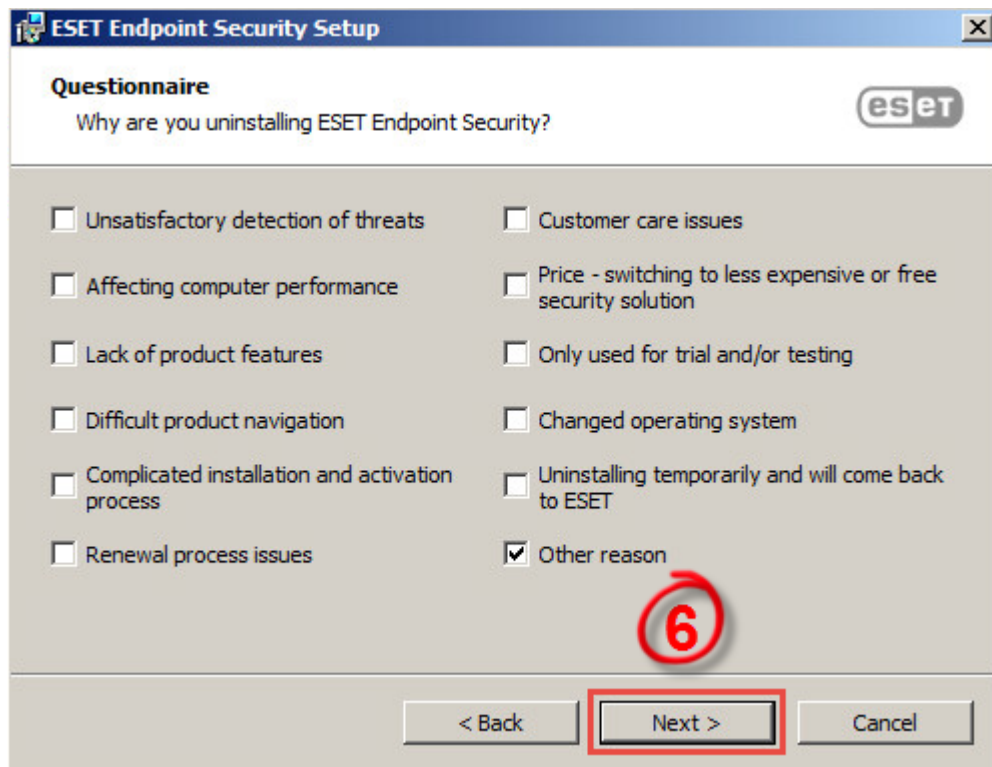


Figure 1-4

1. Click **Remove**.

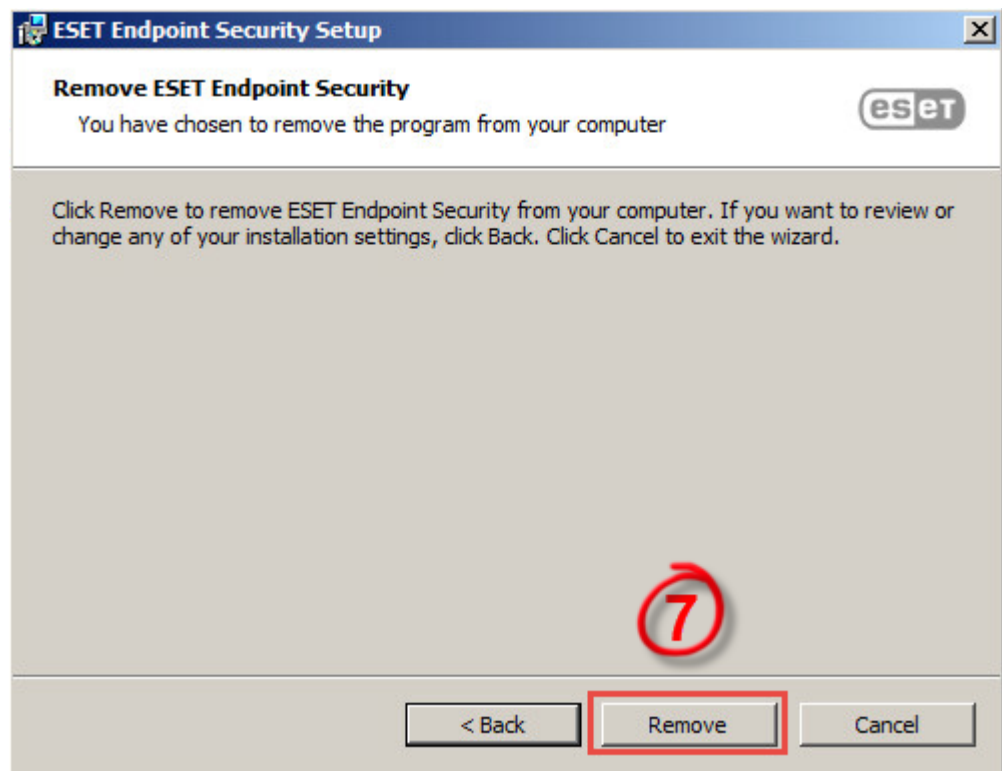


Figure 1-5

1. Click **Finish**. Your ESET product has been uninstalled.

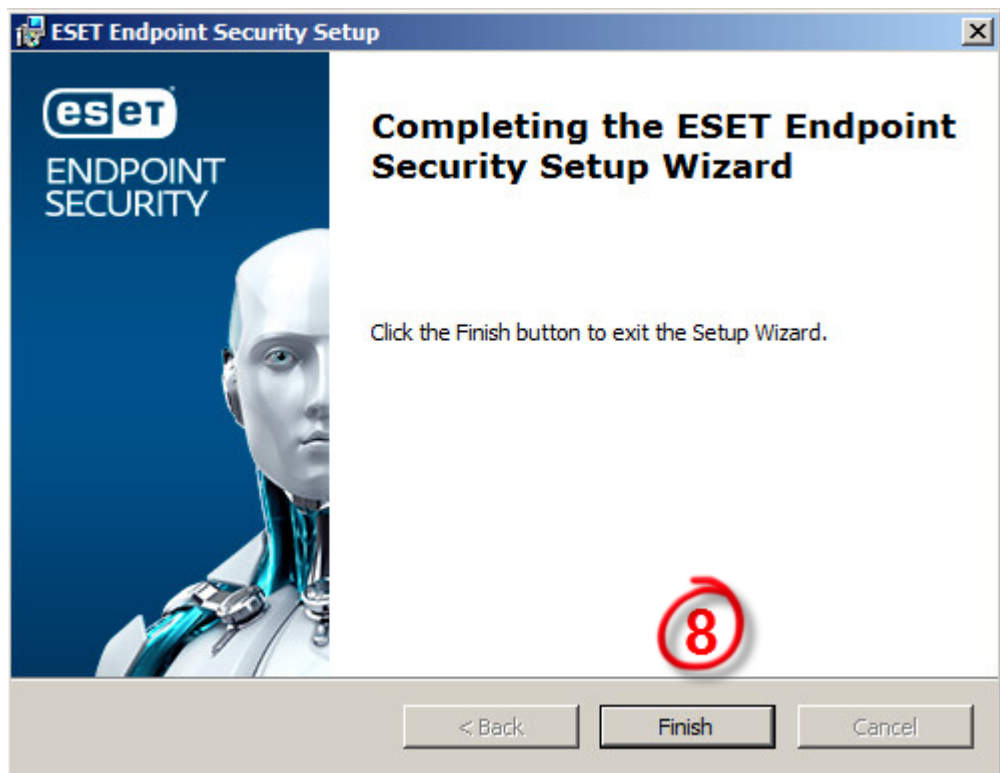


Figure 1-6

Tags

EEA

EES

EFSW

EMSX